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#### Document Version No. 4

Issue Date: March 27, 2023 Effective Date: March 28, 2023

Issue and Effective Dates noted are applicable to the entirety of the tariff except as noted within specific Rule(s). Rule(s) applicable exclusively within the USA or points between the USA and Area 1/2/3 are effective immediately.

Title Page

Airline Tariff Publishing Company, Agent International Passenger Rules and Fares

Tariff No. TK1

Containing Local Rules, Fares & Charges on Behalf of

Türk Hava Yollari Anonim Ortakligi (Turkish Airlines Inc.) c/o/b Turkish Airlines and Turkish Cargo

Applicable to the Transportation of Passengers and Baggage Between Points in

Canada/USA and Points in Area 1/2/3

For list of participating carriers, see IPGT-1, DOT:581, CTA:373

this tariff is governed, except as otherwise provided herein, by Maximum Permitted Mileage Tariff No. MPM-1, DOT:424, CTA:239; aircraft Type Seating Configuration Tariff No. TS-2, DOT:220, CTA:111; and International Passenger Governing Tariff No. IPGT-1, DOT:581, CTA:373 issued by Airline Tariff Publishing Company, Agent, supplements thereto and reissues thereof.

Issued by:
Alex Zoghlin, President
Airline Tariff Publishing Company, Agent

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### Rule 1 Definitions<sup>†</sup>

As used herein unless otherwise defined in a specific fare rule

add-ons: an amount published for use only in combination With other fares for the construction of through international fares.

Affinity group: a group formed from members or employees of the same association, corporation, company or similar legal entity with principal objectives, purposes, and aims other than travel.

Air Traffic Conference: (ATC) is the division of the air transport association responsible for coordination of interline operations and agreements between carrier/tour wholesalers/travel agents.

Air Transport Association of America: (ATA) is the trade association of U.S. and Canadian (as associate members) scheduled air carriers.

Animals: in addition to the usual connotation, includes reptiles, birds, poultry, and fish.

Applicable adult fare: the fare which would be applicable to an adult (a person having reached their 12th birthday) for the transportation to be used except those special fares which may be applicable due to the adult's status (such as youth fares, senior fares, etc.).

APPR: the Canadian Air Passenger Protection Regulations, SOR/2019-150

Area no. 1 means all of the North and South American continents and the islands adjacent thereto; Greenland, Bermuda, the West Indies and the islands of the Caribbean Sea, the Hawaiian Islands (including midway and Palmyra).

Area no. 2 means all of Europe (including that part of the Russian Federation in Europe) and the islands adjacent thereto; Iceland, the Azores, all of Africa and the islands adjacent thereto; Ascension Island; that part of Asia lying west of and including Iran, Islamic Republic of.

Area no. 3 means all of Asia and the islands adjacent thereto except that portion included in area no. 2; all of the East Indies, Australia, New Zealand, and the islands

<sup>†</sup> Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 1 are effective March 28, 2023 pursuant to Order No. 2021 A-3 of the CTA.

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<sup>&</sup>lt;sup>A</sup> Tracked changes applicable to/from the United States and annotated throughout the entirety of Rule 1 are effective March 28, 2023 pursuant to Docket OST-97-2050.

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adjacent thereto; the islands of the pacific ocean except those included in area no. 1.

Baggage: equivalent to luggage, means such articles, effects and other personal property of passengers as are necessary for wear, use, comfort, or convenience in connection with their trip. unless otherwise specified it includes both checked and unchecked baggage.

Baggage check: those portions of the ticket which provide for the carriage of passenger's checked baggage. a document issued by carrier solely for identification of checked baggage. the baggage tag portion of the document is attached by TK (or an TK handling agent) to a particular article of checked baggage and the claim tag portion is given to the passenger.

Blackout dates: refer to certain days or periods when travel at specified fares is not permitted.

Calendar week: a period of seven (7) days starting at 12:01 a.m. Sunday and ending at 12:00 p.m. of the following Saturday.

Carriage: equivalent to transportation, means carriage of passengers and/or baggage by air gratuitously or for hire. carrier: includes the air carrier issuing the ticket and all air carriers that carry the passenger and/or baggage pursuant to the conditions on the ticket or perform or undertake to perform any other service related to such air carrier.

Checked baggage: equivalent to registered luggage, means baggage for which TK takes sole custody and for which TK has issued a baggage check and baggage claim tag.

Circle trip: any trip, the ultimate destination of which is the point of origin, but which includes at least one stop at another point, and which is not made via the same routing/carrier in both directions.
examples of circle trips:
Example 1: Point 1 to point 2 on airline A

point 2 to point 1 on airline B Point 1 to point 2 to point 3 on

Example 2: airline a

Point 1 to point 2 on airline A (first class) Example 3: point 2 to point 1 on airline A or any other airline (coach)

Commercial agreement: agreement to sell tickets on another carrier's flight, or each other's flights (like a code-share, or a block space agreement).

Conjunction ticket: two or more tickets concurrently issued to a passenger and which together constitute a single contract of carriage.

Continental U.S.A.: the District of Columbia and all states

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of the U.S.A. other than Alaska and Hawaii.

Convention: either the Montreal convention or the Warsaw convention where applicable.

(a) Montreal convention means the convention for the unification of certain rules for international carriage by air signed at Montreal, May 28, 1999;
(b) Warsaw convention: the convention for the unification

(b) Warsaw convention: the convention for the unification of certain rules relating to international carriage by air, signed at Warsaw, October 12, 1929 as amended by the Hague protocol, 1955, and by protocol no. 4 of Montreal, 1975, but not including the Montreal convention.

Europe: that area comprised of Albania/Algeria/Andorra/Austria/Azores/Belgium/Bulgaria/Canary Islands/Czech Republic/Denmark/Finland/France/Germany/Gibraltar/Greece/Hungary/Iceland/Ireland/Italy/Liechtenstein/Luxembourg/Madeira/Malta/Monaco/Montenegro/Morocco/Netherlands/Norway/Poland/Portugal/Romania/San Marino/Serbia/Spain/Sweden/Switzerland/Tunisia/Turkey/United Kingdom/Russian Federation (west of the Urals).

Flight coupon: a portion of the passenger's ticket that indicates particular places which the coupon is good for carriage.

full adult fare: full adult fare means the coach or economy fare applicable on the day of transportation. gateway: the passenger's first point of arrival or last point of departure.

Group: defined as the minimum number of passengers specified in conjunction with the fares as provided for in the applicable fare rules. less than the minimum number of passengers may not travel at group fares, even upon payment of the minimum number of fares, unless specifically permitted in a given fare rule.

Group organizer: any person engaged in organizing groups and/or responsible for the travel arrangements of the group under the terms and conditions of the applicable rule in this tariff, except that an air carrier shall not act as a group organizer.

IATA: See International Air Transport Association.

Family: except as otherwise indicated, shall mean spouse, children, sons-in-law, daughters-in-law, grandchildren, brothers, brothers-in-law, sisters, sisters-in-law, parents, fathers-in-law, mothers-in-law and grandparents.

Inclusive tour: an officially published tour in which land arrangements are offered at a flat rate. land arrangements include hotels or other sleeping accommodations, airport

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transfers, and at least one other tour feature such as car rentals, sightseeing, motor coach trips, or other tourist services.

Interchange: a flight operated over the routes of two or more carriers without change of equipment. interlining: utilizing the services of more than one carrier in connection with a particular fare.

international air transport association: the world trade association of airlines which operates international services.

International transportation: any transportation or other services, furnished by any carrier, which are included within the scope of the term international transportation as used in the convention for the unification of certain rules relating to international transportation by air, signed at Warsaw, October 12, 1929, or such convention as amended, whichever may be applicable to the transportation hereunder, and to which the said convention applies. For the purpose of determining the applicability of the term international transportation:

Agreed stopping place - all stops between the original place of departure and the place of final destination scheduled by any carrier by air which participates in the transportation between such places, as shown in the schedules or timetables of such carriers, shall constitute agreed stopping places, but each participating carrier reserves the right to alter the agreed stopping places in the case of necessity without thereby depriving the transportation of its international character; and single operation - transportation to be performed by several successive carriers by air, arrangement for which is made in advance, is regarded as a single operation, and shall be deemed to be one undivided transportation whether or not all such tickets or documents are issued prior to the commencement of such transportation, but these provisions shall not be deemed to contain an exclusive definition of transportation which is regarded by the parties as a single operation.

Jet aircraft: the following aircraft (and all series thereof) A330, A340, and Boeing 777.

Maximum outside linear dimension: the sum of the greatest outside length, plus the greatest outside height.

Miscellaneous charges order: (MCO) a document issued by a carrier or its agents Requesting issue of an appropriate passenger ticket and baggage check, or provision of services to the person named in such document.

The Netherlands: the area also known as Holland.

Normal fare: the full fare established for a regular or

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usual service, the application of which is not dependent upon any limited period of ticket validity or other special circumstances. Unless otherwise specified, normal fares include the following: one way, round trip, circle trip, and open jaw trips, economy class and thrift class service fares.

North America: that area comprised of the Caribbean areas, Canada, Mexico, and the United States, excluding the Canal Zone.

Open jaw trip: any trip which is essentially of a round trip/circle trip nature, except that the outward point of departure and the inward point of arrival/the outward point of arrival and the inward point of departure are not the same.

Example of open jaw trip: point 1 to point 2 to point 3

Open return ticket: a ticket in which the return portion does not specify a date.

Period of operation: TK's period of operation includes all flights scheduled to operate within a calendar year, i.e. January through December.

Passenger: any person, except crew members, carried or to be carried in an aircraft with the consent of carrier. passenger coupon: that portion of the ticket issued by TK that provides for the carriage of the passenger.

Portion: the space between two (2) consecutive scheduled stops on any given flight; also referred to as a leg.

Prepaid ticket advice: the notification between offices of a carrier or between carriers that a person in one location has purchased and requested issuance of prepaid transportation to another person in another location. proportional fare: see "add-on" fare.

resident: a person who is a bonafide resident of a country and who, upon request of carrier, can display proof of residence. This proof must consist of one of the following: passport, visa, government issued tourist card, driver's license or credit card which bears the person's permanent residence address.

Reroute: to issue a new ticket covering transportation to the same destination as, but via a different routing than, that designated on the ticket, or portion thereof, than held by the passenger, or to honor the ticket or portion thereof, than held by the passenger for transportation to the same destination as, but via different routing than that designated thereon.

Roundtrip: any trip, the ultimate destination of which is the point of origin, and which is made via the same routing in both directions.

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Examples of round trips:
Example of local round trip:
Point 1 to point 2 on airline A
Point 2 to point 1 on airline A
Example of joint round trip:
Point 1 to point 2 on airline A
Point 2 to point 3 on airline B
Point 3 to point 2 on airline b
Point 2 to point 1 on airline A

Routing: the carrier(s) and/or class of service and/or type of aircraft (jet or propeller) via which transportation is provided between two points.

Sector: the portion of travel between two (2) fare-break points as determined in the fare construction. sectors are made up of one or more segments or legs.

Segment: that part of a journey from a passenger's boarding point to a deplaning point. each flight coupon represents a segment of a trip.

Southwest Pacific: that area comprised of Australia, Cook Islands, Fiji Islands, French Polynesia, Gilbert and Ellice Islands, Loyalty Islands, New Caledonia, New Hebrides, New Zealand, Norfolk Islands, Papua, New Guinea, Samoan Islands, Society Islands, Solomon Islands, Tonga, and intermediate islands.

Special fare: a fare other than a normal fare. stand-by passengers: passengers who will be enplaned on a flight subject to availability of space at departure time and only after all passengers having reservations for such flight and all passengers without reservations, but paying fares other than stand-by fares, have been enplaned on such flight.

Stopover: a deliberate interruption of a journey by the passenger, agreed to in advance by the carrier, at a point between the place of departure and the place of destination. unless otherwise noted, stopover will occur when a passenger arrives at a point and fails to depart from such point on:

(2) The first flight on which space is available or

(a) The first flight on which space is available, or The flight that will provide for the passenger's earliest arrival at intermediate or junction transfer point(s) or destination point, via the carrier and class of service as shown on the passenger's ticket, provided however, that in no event will a stopover occur when the passenger departs from the intermediate/junction point on a flight shown in the carrier's official general schedule as departing within four hours after arrival at such point.

Ticket: the "passenger ticket and baggage check" including all flight, passenger and other coupons therein, issued by TK which provide for the carriage of passengers and their baggage.

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Tour conductor: a person at least 18 years old who is in charge of and guides a group for the duration of a tour.

Transfer: a change from the flight on one carrier to the flight of another carrier, or a change from the flight of a carrier to another flight of that same carrier bearing the same flight numbers, or a change from the flight of that same carrier, bearing different flight numbers, irrespective of whether or not a change of aircraft occurs.

Transfer point: any point at which the passenger transfers from the services of one carrier to another service of the same carrier (bearing a different flight number) or the service of another carrier.

Transit point: any stop at an intermediate point on the route travelled (whether or not a change of plane is made) which does not fall within the definition of stopover. travel agent: any agent appointed by TK to sell air transportation over the lines of TK.

Unchecked baggage: equivalent to hand-baggage, it is baggage other than checked baggage.

United States/United States of America/U.S.: the fifty (50) federated states and the district of Columbia, Puerto Rico, the Virgin Islands, American Samoa, the Canal Zone, Guam, Midway and Wake islands.

Waitlist: a list, established by an airline, of passengers who are either seeking space on a flight that is sold out, or travelling on a stand-by basis/stand-by fare that does not permit boarding a particular flight until all passengers with confirmed reservations have been boarded.

Western Hemisphere: the United States of America, Canada, Greenland, Mexico, Central and South America, Bermuda, Bahamas and the islands of the Caribbean Sea.

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### Rule 2 Standard Format of Electronic Rules

Rule Title/Application (Category \*\*)
this category contains the rule title and defines the
application of the rule. It will be used to indicate the
geographical application of the rule, type of service
(first, coach, etc.), type of transportation (one way or
round trip), type of journey (single open jaw, round trip,
etc.) and applicability for use with joint fares, tour fares
and group fares. Provisions for capacity limitations,
general rules which are not applicable and miscellaneous
information which is not category specific will also appear
here. This category will appear with every rule with at
least the rule title.

Eligibility (Category 1) Intentionally left blank

Day/Time (Category 2)

(1) Day of week travel restrictions The date of each transatlantic sector will determine type of fare to be applied to such sector.

(2) Midweek/weekend fare application
Fares designated as midweek apply for travel on each
transatlantic sector operating on Mondays, Tuesdays,
Wednesdays and Thursdays. fares designated as weekend
apply for travel on each transatlantic sector operating
on Fridays, Saturdays and Sundays. the statement
"normal provisions apply" will appear in this category
unless an exception exists, in which case the
appropriate midweek/weekend periods will be specified
in the applicable fare rule.

Seasonality (Category 3) Intentionally left blank

Flight Application (Category 4) Intentionally left blank

Advance Reservations/Ticketing (Category 5)

(1) Advance purchase fares
Requires that reservations be made, and payment and ticketing be completed prior to commencement of outbound travel. The number of days in advance of departure date required to fulfill these conditions will be specified in each advance purchase fare rule. any voluntary changes in reservation(s)/ticket(s) after a ticket(s) has been issued will result in the imposition of a charge or penalty by the carrier concerned, as indicated in category 16 of the applicable fare rule.

(2) Group fares (including group inclusive tour fares)
(a) Require that reservations be made, and tickets for all members of the group be issued and paid for prior to commencement of outbound travel. The number of days in advance of departure date required to fulfill these conditions will be

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specified in each group fare rule.

where applicable, this paragraph will also (b) indicate any payment and ticketing deadline for added/substitute passengers in the group. Each ticket shall indicate by means of the

(c) appropriate ticketing code that the passenger is a member of a travel group, and show the applicable inclusive tour code or group code assigned by the carrier, as the case may be.

Minimum Stay (Category 6)
Return travel from the last point of stopover may not Commence prior to the minimum stay period stated in the Rule, after departure of the outbound transatlantic sector. When no minimum stay period is stated in a rule, return Travel may commence at any time within the period of Validity of the fare.

Maximum Stay (Category 7) Return travel from last stopover must commence by midnight of the last day of the maximum stay period stated in the rule, after the date of departure from the point of origin.

Stopovers (Category 8) En route stopovers shall be permitted free of charge.

Transfers (Category 9) Intentionally left blank

Permitted Combinations (Category 10) Intentionally left blank

Blackout Dates (Category 11) Intentionally left blank

Surcharges (Category 12) Intentionally left blank

Accompanied Travel (Category 13) Intentionally left blank

Travel Restrictions (Category 14) Intentionally left blank

Sales Restrictions (Category 15) Intentionally left blank

Penalties (Category 16)

Routing/rerouting (1)Rerouting of advance purchase and group fare passengers unless otherwise specified, voluntary reroutings are not permitted but will be subject to the provisions specified in the category of the fare rule. Cancellation and refunds

- (2)
  - (1)Advance purchase fares Prior to departure (a)
    - In the event of cancellation by the passenger or failure to use confirmed

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space as ticketed prior to or at departure time for any reason, except as provided in (ii) and (iii) below, a portion of the fare will be deemed non-refundable and will be forfeited by the passenger. The applicable non-refundable amount will be specified in each advance purchase/advance purchase excursion rule.

(ii) Full refund will be made in the event of:

(aa) Death or illness of the prospective passenger or a member of the passenger's immediate family (attested to by an appropriate certificate);

(bb) An increase in the advance purchase fare after a ticket has been issued, and the passenger desires to cancel.

(iii) If, after issuance of the ticket, schedule changes by the carrier(s) create alterations to the ticket itinerary which are unacceptable to the passenger, the passenger may cancel or have the ticket reissued in accordance with applicable tariffs, without incurring a penalty.

(b) After departure

- (i) In the event of cancelling by the passenger of failure to use confirmed space as ticketed after travel has commenced, except as provided in (ii) below, refund will be the difference between the fare paid and the fare for the transportation used less the non-refundable amount specified in the applicable rule.
- (ii) In the case of death of passenger or a member of the passenger's immediate family, rerouting of the balance of the journey will be permitted without penalty.
- (c) After ticket has been issued, the non-refundable portion of the fare shall not be used as credit towards payment of any other fares. However, an advance purchase fare ticket may be upgraded to another fare type, only as specified in the applicable rule, subject to all conditions of the new fare, in which case the original non-refundable amount shall still not be refundable. The "NONREF/APEX" entry shall continue to be carried in the "form of payment" box of the new ticket and any subsequent reissues.
- (2) Group fares (including g.i.t. Fares)

(a) Prior to departure

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(i) Refunds shall be made only to or at the direction of the person responsible for the travel arrangements of the group.

(ii) In the event of voluntary cancellation by the group or a member of the group less than the number of days stated in the rule prior to commencement of outbound travel, except as provided in (iii) below, a portion of the group fare paid will be deemed non-refundable and will be forfeited by the non-departing group member(s). The applicable non-refundable amount will be specified in each group rule.

(iii) Full refund will be made in the case of:
 (aa) Death or illness of the passenger
 or of a member of the passenger's
 immediate family (attested to by
 an appropriate certificate);

- (bb) Replaced passenger, if substitutions are permitted in the rule being detailed;
- (cc) Cancellation of
   affinity/non-affinity/incentive/ow
   n use group transportation by the
   carrier.

(b) After departure

- (i) Normal cancellation and refund procedures will apply provided that in the event of cancellation or rerouting by a member of the group due to:
  - by a member of the group due to:
    (aa) Death of the passenger en route,
    the difference, if any, by which
    the group fare paid exceeds the
    applicable fare for the portions
    actually flown by the passenger,
    calculated from the original point
    of origin, will be refunded;
  - (bb) A death in the immediate family of a passenger, the amount of the group fare paid by the passenger will be applied as a credit (but not in cash) towards the purchase of transportation at applicable fares for the portions actually flown by the passenger, calculated from the original point of origin. similar arrangements may be made for other members of the travel group who belong to the immediate family of such passengers;
- (cc) A passenger being unable to complete or continue his/her journey with the group due to illness, which must be substantiated by a medical certificate, the amount of the group fare paid will be applied as a credit towards the purchase of transportation at

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applicable fares for the portions actually flown by the passenger, calculated from the original point of origin. Similar arrangements for transportation may be made for other members of the inclusive tour group who belong to the immediate family of such passenger.

(i) Except as provided above, in case of voluntary cancellation of the group or a member of the group, refund will be an amount equal to the excess of the group fare paid over the all-year fare applicable for transportation from the point of origin to the point of cancellation, less the percentage/penalty specified in the applicable rule.

(ii) In the event a passenger discontinues his/her journey en route for any reason, the amount of the fare paid will be applied as a credit toward the purchase of transportation at the applicable fare calculated from the point of origin.

(c) In any of the circumstances described above, the remaining members of the travel group, regardless of their number, shall commence or continue with the itinerary, subject to all other conditions of the rule.

Higher Intermediate Point (Category 17) Intentionally left blank

Ticket Endorsements (Category 18) Intentionally left blank

Children's Discounts (Category 19) Intentionally left blank

Tour Conductor Discounts (Category 20) Intentionally left blank

Agent Discounts (Category 21) Intentionally left blank

All Other Discounts (Category 22) Intentionally left blank

Miscellaneous Provisions (Category 23) Intentionally left blank

(Category 24) Currently not available

(Category 25)

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Currently not available

Groups (Category 26)

(1) Group size

A minimum group size refers to the minimum number of passengers required to form a group which will permit the use of a particular fare. Unless otherwise specified in the fare rule, in order to determine the minimum group size, two children each paying at least 50 percent of the applicable group fare will be counted as one member of the group.

(2) Group travel requirements
this category includes the portion(s) of travel over
which the group (if a requirement of the fare) must
travel together, or conversely, those portion(s) of the
itinerary where individual travel is permitted or any
other exceptions or special conditions regarding the
group travel requirements.

(3) Eligibility

(a) Affinity group requirements

(i) The travel group must be formed only from affinity groups, i.e., member (or employee) of the same association, corporation, company or other legal entity (referred to as the 'organization').

(ii) The principal purpose, aims and objectives of the organization, must be other then travel.iii) Sufficient affinity must exist prior to

(iii) Sufficient affinity must exist prior to application for transportation in order to distinguish and set the group apart from the general public.

(iv) Each member of the travel group must be a member of the organization at the time of application for the group fares discount and must have been a member for at least six months immediately prior to the date of commencement of travel.

(v) The travel group may include the spouse and dependent children of a member of the organization from which the party to be transported is drawn. In addition, parents living in the same household as a member may be included. However, any such spouse, dependent children or parents must be accompanied on the flight by such member, unless the member has been compelled to cancel his passage.

(vi) Limitations of solicitation With respect to the formation of affinity groups:

(aa) solicitation is limited to personal letters, circulars and telephone calls addressed to members of the organization, to group publications intended solely for members of the organization (or for members of the federation or organization to which the organization belongs) and to any other

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form of solicitation not defined as public solicitation in (vii) below.
(bb) Solicitation must be effected only by officials of the organization or members of the travel group.

- (cc) The travel group must not be gathered directly or indirectly by a person engaged in soliciting or selling transportation services or providing or offering to provide transportation to the general public. However, the mere ascertainment of the group fare and/or its collection from members of the travel group will not of itself be considered as engaging in such acts.
- (dd) If the organizers of the travel group employ a travel agent to assist in the travel arrangements, he must in no way solicit members of the travel group. however, after the party to be transported is formed, the travel agent may contact members of the group for the purposes of arranging other travel services in addition to assisting in travel arrangements.
- Definition of 'public solicitation' (vii) Public solicitation will be considered to exist when the group transportation is described, referred to, announced in advertisements or any other writing or means of public communication, whether paid or unpaid, including but not limited to, telephone campaigns, radio, telegraph and television. However, a statement in public news media other than advertisement, which could not reasonably be construed as calculated or likely to induce travel as a member of the travel group and which has not been initiated by the organization, any member of the travel group carrier or an agent or representative of any of them, will not be considered public solicitation.
- (b) Incentive/own use group requirements the travel group shall be formed only for own use of one person or a legal entity, such as an association, partnership, company or corporation (referred to as the 'purchaser'). Such purchaser may not, wholly or partially, directly or indirectly, share the cost of the air transportation with other persons interested in obtaining such transportation, including the passengers carried. However, such cost may be raised by voluntary contributions if:
  - (i) The voluntary contributions are not solicited/obtained solely from the passengers to be carried.
  - (ii) Participation in the travel group is not limited to those actually contributing;

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> (iiii) The minimum amount of each person's contribution has not been prescribed by the purchaser; and

Each person to be included in the travel (iv) group is selected by the purchaser and for reasons other than such person's request that he/she be included in the travel group.

(c) Incentive group requirements

- (i) Incentive groups mean groups of employees and/or dealers and/or agents (including their spouses) of the same business firm(s), corporation(s) or enterprise(s) (excluding non-profit organizations), also referred to as the 'organization', traveling under an established incentive travel program which rewards the employee, dealers and agents for past work or provides an incentive for future activities.
- (ii) The incentive travel program is to include air transportation, accommodations, sightseeing, entertainment and other features the cost of which is borne entirely by the business firm, corporation or enterprise and not passed on directly or indirectly to the employees, dealers or agents.

officials (and their spouses) of such business firms, corporations or enterprises may also be included in the group if they are traveling for the purpose of making awards or officiating in the incentive travel program. Each member of the incentive group must be a (iii)

(iv) member of the organization at the time of application for the group fare.

(4) Documentation

General requirements for all individual and group (a) inclusive tours There must be vouchers specifying sleeping accommodations and any sightseeing or other features of the tour. Such vouchers, including those for ground transportation, must be available for inspection during check-in prior to commencement of outbound transatlantic travel.

affinity/incentive/non-affinity/own use group (b)

requirement

written application, in the form required by TK, shall provide a full description of the travel desired, the names and total number of passengers, and, where applicable, the affinity/incentive/own use provisions under which the travel is being requested, and must be signed by the applicant (the person responsible for the travel arrangements of the group).

(ii) The application must be submitted to the issuing carrier (the carrier whose tickets are to be issued) prior to commencement of outbound travel. The deadline for receipt of

the application is specified in each

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particular group travel rule.

(iiii) Except as otherwise noted, only those passengers listed in the written application may be transported.

- (iv) Passenger substitution/additions if name changes and/or additions to the list of participants in the travel group may be made after the written application has been submitted, a statement will appear in this category giving the number of changes and/or additions permitted and the deadline, if any is involved.
  - Each travel group shall be identified by a (v)

definite number (group code) assigned by TK. Group inclusive tour requirements (not required

for tours initiated by TK)

- Written application, in the form required by TK, shall provide the names and total number of passengers and the inclusive tour code number, and be signed by the tour operator or a passenger sales agent (also referred to as the "travel organizer").
- (ii) The application must be submitted to the issuing carrier (the carrier whose tickets are to be issued) prior to commencement of outbound travel. The deadline for receipt of the application is specified in each

particular group travel rule. Except as otherwise noted, only those (iiii) passengers listed in the written application

may be transported.

(iv) Passenger substitutions/additions if name changes and/or additions to the list of participants in the travel group may be made after the written application has been submitted, a statement will appear in this category giving the number of changes and/or additions permitted and the deadline, if any is involved.

## Tours (Category 27)

Tour features

individual and group inclusive tour fare requirements

- except as otherwise noted, the individual inclusive tour must include in its published price and appropriate literature, in addition to air transportation, the cost of sleeping or hotel accommodations for a least 6 nights, plus any other facilities or attractions such as airport transfers, sightseeing, motorcoach trips, and car rentals.
- Except as otherwise noted, the group inclusive tour must include in its published price and appropriate literature, in addition to air (ii) transportation, the cost or airport transfers and sleeping or hotel accommodations for the total duration of the trip, plus other facilities or attractions such as sightseeing, motorcoach trips,

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and car rentals.

Tours must be paid for in full prior to commencement of travel, and the price of tour features and facilities may not be less than the amount specified in category 27 of the particular (iii) rule.

(2) Minimum tour price The term 'minimum tour price' (MTP) shall be understood to mean the minimum selling price of the tour per passenger.

Visit Another Country (Category 28) Intentionally left blank

Deposits (Category 29) Intentionally left blank

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## Rule 5 Application of Tarifft

(A) General

The class of service is shown with the fare. (1)these fares are applicable to one way (OW), roundtrip (RT), and circle trip (CT) journeys on the services of TK. The fares are applicable only between the points for which they are published and may not be applied to/from intermediate points.

(2) Fares apply all year unless otherwise stated. times and dates are local and are inclusive.

(3) Fares do not have minimum or maximum stav

requirements.

(4) Except as otherwise provided below, fare rule provisions, local or joint fares, including arbitraries contained in the on-line tariff database maintained by airline tariff publishing company, agent on behalf of TK are considered to be part of this tariff.

(B) Effective rules, fares, and charges

Transportation is subject to the rules, fares, and (1)charges in effect the date on which such transportation commences at the point of origin designated on the ticket. If, after a ticket has been issued and before any portion thereof has been used, an increase in the fares or charges applicable to the transportation covered by the tickets becomes effective, the full amount of such increase will be collected from the passenger. Exception:

No increase will be collected in cases where the ticket has been issued prior to the effective date of a tariff containing an increase in the applicable local or local joint fare provided the originating flight coupon of the ticket was issued for a specific flight at the fare contained in a tariff lawfully in effect on the date of ticket issuance determined by the validation stamped or imprinted on the ticket.

(2) when the fare class application indicates a fare applies beginning on a specific date or through a specific date (including mention of the year) this refers to the date when travel may begin from the point of origin and/or the 1st day travel may begin. Sometimes the expiration date\_indicates the date on which travel must be completed.

Fare application that applies to accompanied children applies to children 2 through 11 years (3) old, accompanied on the same flight on all segments by an adult fare paying passenger at

least 12 years old.

<sup>&</sup>lt;sup>†</sup> Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 5 are effective March 28, 2023 pursuant to Order No. 2021 A-3 of the CTA.

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(4) Open return tickets are valid provided that the use of the inward portion of the roundtrip does not exceed one year from the date of outbound travel.

The obligations of the carrier under the Air

Passenger Protection Regulations (APPR) form part
of the tariff and supersede any incompatible or
inconsistent term and condition of carriage set
out in the tariff to the extent of such
inconsistency or incompatibility, but do not
relieve the carrier from applying terms and
conditions of carriage that are more favorable to
the passenger than the obligations set out in the
APPR.

- (a) The carrier operating a flight is liable to passengers with respect to the obligations set out in sections 7 to 22 and 24 of the APPR, or, if they are more favourable to those passengers, the obligations on the same matter that are set out in the applicable tariff.
- (b) However, if one carrier carries passengers on behalf of another carrier under a commercial agreement, the carriers are jointly and severally, or solidarily, liable to those passengers only with respect to the obligations set out in sections 7, 22 and 24 of the APPR, or, if they are more favourable to those passengers, the obligations on the same matter that are set out in the applicable tariff.

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### Rule 6 Classes of Servicet

(A) First class Fares apply when travel is in the first class compartment of combination compartment flights operated with iet aircraft.

(B) Economy class

Fares apply when travel is on flights designated as economy class flights in the carrier's schedule or in the economy class compartment of combination compartment flights operated with jet aircraft.
Conditions of service

(a) Economy "Y" class section will be located

(2)

- immediately behind the business class section.
- The passengers seated in economy "M" class (b) will be afforded in-flight amenities such as complimentary Bulgarian alcoholic drinks and use of headsets for audio/visual entertainment.

(c)

Carriage of unaccompanied children

children at least seven years of age but under twelve years of age will be accepted for unaccompanied carriage upon advanced arrangements (see Rule 200 (Children's and Infants'

Fares) for details.

<sup>†</sup> Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 6 are effective March 28, 2023 pursuant to Order No. 2021 A-3 of the CTA.

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# Rule 15 Electronic Surveillance of Passengers and Baggage

Passengers and their baggage are subject to inspection with an electronic detector with or without the passengers' consent or knowledge.

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## Rule 20 Carriage of Physically Handicapped Passengers

Subject to the provisions of Rules 25 (Refusal to Transport-Limitations of Carriage) and 500 (Passengers On Stretchers) and provided that advance arrangements are made with the carrier not less than 24 hours prior to the intended departure of the passenger, carrier will accept for transportation on any one flight the following maximum number of incapacitated or Handicapped passengers, provided:

(1) The passenger is accompanied by an attendant who will be responsible for caring for him/her en

route; and

(2) With the care of such attendant, will not require unreasonable attention or assistance from employees of the carrier.

Maximum number of incapacitated/handicapped passengers per flight

Aircraft type A-310

Note: For the purpose of this rule, incapacitated or handicapped passengers are passengers who would

require assistance to evacuate the aircraft

during an emergency.

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## Rule 21 Transport of Passengers with Disabilities

As of June 25, 2020, for carriage to/from Canada, the obligations applicable to large foreign carriers under the Accessible Transportation for Persons with Disabilities Regulations (ATPDR) form part of this tariff and supersede any incompatible or inconsistent term and condition of carriage set out in the tariff, to the extent of such inconsistency or incompatibility. The conditions below continue to apply when they are not in contradiction to the ATPDR and when they are more favorable to the passengers than the obligations set out in the ATPDR.

## (A) Definitions

- (1) Passengers shall be considered a passenger with disabilities when their physical, medical or mental condition requires individual attention on enplaning, deplaning, during flight, in an emergency evacuation or during ground handling which is normally not extended to other passengers.
- (2) Ambulatory a person who is able to move about within the aircraft unassisted.
- (3) Non-ambulatory a person who is not able to move within the aircraft unassisted.
- (4) Except for safety-related matters governed by transport Canada, the carrier will accept the determination made by or on behalf of a person with a disability as to self-reliance. Once advised that he or she is self-reliant, the carrier shall not refuse such passenger transportation on the basis that there is a lack of a personal attendant or based on the assumption that the passenger may require additional attention from airline employees to assist with the passenger's needs such as assistance with eating, using the washroom facilities or administering medication which are beyond the range of services that are normally offered by the carrier.
- (5) Non-self-reliant a person who is incapable of self-care during a flight.
- (6) Determination of self-reliance the carrier will accept the disabled person's determination as to self-reliance.
- (B) Acceptance of passenger with disabilities
  - (1) Medical clearance
    the carrier reserves the right to require a
    medical clearance from the company medical
    authorities if travel involves any unusual risk or
    hazard to the passenger or to other persons
    (including, in cases of pregnant passengers,
    unborn children).
  - (2) Reservations
    Reservations should be made at least 48 hours in advance of travel (except for oxygen and/or stretchers, which must be made at least five (5)

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Personal attendant

Yes

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working days in advance), advising the carriers as to the nature of the disability and assistance required, so that carrier arrangements can be made. Carriers will make every effort to accommodate passengers who fail to make timely reservations.

(3) Seating restrictions
Persons with disabilities will not be permitted to
occupy seats in designated emergency exit rows or
on an aircraft upper deck. Carrier has the
ability to assign seats and/or restrict seating
such as to any window seats.

(4) Persons with a disability will be accepted for transportation as outlined below:

transportation as outlined below: Disability

	reguirea	
Blind	·	No
Deaf		No
Blind and Deaf/Self-Reliant		No
Blind and Deaf/Non-Self Reliant		Yes
Intellectual/Self-Reliant		No
Intellectual/Non-Self Reliant		Yes
Ambulatory/Self-Reliant		No
Ambulatory/Non-Self Reliant		Yes
Non-Ambulatory/Self-Reliant		No
• •		(*)

Non-Ambulatory/Non-Self Reliant

(\*) except in cases where the number of such Passengers travelling on a given flight exceeds the civil aeronautics directorate transport Canada guideline commercial air services (carriage of non-ambulatory passengers on large turbo-jet airplanes). carriers are advised to refer to the current guideline for further information.

(C) Acceptance of service animals
Carrier accepts for transportation without charge a
properly harnessed dog or other harnessed service
animal to lead and/or assist the passenger with
disabilities, when it accompanies a passenger dependent
upon such a service animal. The service animal will be
permitted to accompany such passenger into the cabin.
the passenger and the service animal will normally be
allocated a bulkhead seat, where there is sufficient
floor space for the animal. In extreme cases, if the
animal is large and heavy, an additional seat floor
area (preferably window seat) should be available
(purchase of an extra seat or if a seat is available
allocation at check-in).
TK is not responsible for health of guide dogs before,

during, or after the flight.

(D) Acceptance of mobility aids
In addition to the regular free baggage allowance,
carrier will accept the following items which must be
stowed in the baggage compartment:

(1) Manually operated wheelchairs and walkers

(2) Wheelchairs with nonspillable batteries with

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terminals disconnected and taped.

(3) Crutches and canes may be retained in the passenger's custody provided they are stowed in accordance with carrier's safety regulations.

- (4) Wheelchairs with spillable wet cell batteries
  (a) On containerized aircraft such as a330/a340
  and b777 when loaded in a ld3 baggage
  container in an upright position (at no cost
  to the passenger). Batteries must be
  disconnected at both terminals, capped to
  prevent short circuits and must be secured to
  the wheelchair with non-conductive material;
  - (b) Wheelchair in a non upright position: on narrow-body aircraft, the battery must be removed and stored in a Kimpack battery kit which is available from the carrier at no cost to the passenger.

(5) Mobility aids are accepted as priority checked baggage without charge.

(6) TK does not accept any scooters.

(7) TK is not responsible for disassembling/packing mobility aids.

(8) Wheelchairs, special apparatus and equipment required by persons with disabilities should be carried free of charge in the cabin where, in the view of the airline, space and safety requirements permit or should be designated as priority baggage.

Note:

Notwithstanding the normal carrier liability, as contained in this rule, the limit of liability will be waived for claims involving the loss of, damage to, or delay in delivery of mobility aids, when such items have been accepted as checked baggage or otherwise. In the event that a mobility aid is lost or damaged, compensation is to be based on the cost of repair or replacement value of the mobility aid.

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## Rule 25 Refusal to Transport - Limitations of Carriage<sup>†∆</sup>

Refusal cancellation or removal (A)

The acceptance of passengers with health problems may be restricted in the interest of their own and of other passengers safety. The final decision rests with the pilot in command. Carrier is entitled to insist on a written report of fitness for air travel issued by a medical doctor.

If question arises of any aircraft being overloaded, carrier shall decide which passengers (2)

or articles will be carried.

Subject to the provisions of rule 86 (flight (3) disruptions - carriage to/from Canada) and rule 87 (denied boarding compensation) herein, the sole recourse of any person so refused carriage or remove en route for any reason specified in the foregoing paragraphs shall be recovery of the refund value of the unused portion of his/her ticket as hereinafter provided in rule 90 (refunds).

(4) Carrier is entitled to refuse carriage or onward carriage, or curtail carriage for passengers or

their baggage:

(a) The aircraft, a person or items on board are endangered;

(b) Members of the crew are obstructed in

carrying out their duties; The crew's instructions, in particular with (c) regard to smoking and the consumption of alcohol, are ignored;

(d) Passenger's behavior imposes an unacceptable burden or leads to damage or injury on the part of other passengers or the flight crew;

There is reasonable suspicion that passengers (e) will carry out one of the above-mentioned

(f) Carriage would be in breach of the applicable law, regulations or requirements of the country of departure or destination or of the country over which the aircraft is flying at the time;

(q) Passengers refuse to allow themselves or their baggage to be subjected to checks that might be required for security reasons;

Passengers do not have any valid travel (h) documents in their possession, destroy their own travel documents during the flight or refuse to hand over the travel documents at

<sup>&</sup>lt;sup>†</sup> Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 25 are effective March 28, 2023 pursuant to Order No. 2021 A-3 of the CTA.

 $<sup>^{\</sup>Delta}$  Tracked changes applicable to/from the United States and annotated throughout the entirety of Rule 25 are effective March 28, 2023 pursuant to Docket OST-97-2050.

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the request of the members of the crew in

return for an acknowledgement of receipt; passengers do not comply with the regulations required for making the journey (e.g. passport, visa and health regulations, including for animals accompanying the (i) passengers);

(j) Passengers cannot prove at the check-in desk or when boarding the aircraft that they are the person in whose name the booking was

(k) The fare, taxes, charges or surcharges, including for previous flights, have not been

(1) Passengers contravene safety relevant instructions given by the airline or instructions within the scope of company regulations;

(m) The physical or mental condition of passengers might affect the health, safety and comfort of passengers and crew (no control of bladder and bowels, even when special provisions apply, uncontrollable smells, uncontrollable behavior)

(n) The physical or mental condition of unaccompanied minors may require any form of

(0)

special assistance and/or care and attention Passengers are carrying prohibited baggage Passengers are afflicted with communicable or (p) contagious diseases such as active tuberculosis, infectious hepatitis, acute poliomyelitis, typhoid fever, salmonellosis, shigellosis, measles, scarlet fever, diphtheria, chicken pox, rubella

Passengers are afflicted with fever from (r) unknown cause especially when originating from countries in which serious communicable diseases are known to be present and/or endemic

(s) Passengers are suffering from diseases which might be adversely affected by air transport (manifest decomposition of heart and

circulation, pneumothorax, etc.)
Passengers recently had a heart attack (less (t) than 8 weeks after the heart attack)

Passengers recently had a stroke (less than 8 (u) weeks after the stroke)

(v) Passengers are suffering from diseases or conditions of which can be expected that the stress of transport as such is beyond the capability of the passenger

The physical and/or mental condition of the (w) passengers would jeopardize the safe execution for a flight or the punctuality thereof

Transportation of passengers with Note: fresh heart attack or stroke will be granted without the time limit of

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> eight weeks, if the passenger is in possession of a written fitness certificate completed by a company approved doctor. The certificate shall be sent at least 48 hours prior transportation to the carrier.

(x) Passengers do not comply with one or more

provisions of this tariff.

(B) Own oxygen on board The use of own oxygen bottles on board of the carrier is allowed provided not exceeding the limit of 5 kg gross weight (200 bar) per bottle. Even if carrying own oxygen bottle that airline has to be notified at least 48 hours prior to departure. It is only allowed to transport gaseous oxygen. Liquid oxygen is not allowed to use on board. A medical certificate not older than 10 days is required. Carrier does not provide any additional oxygen bottle.

Acceptance of passengers with plaster cast Carrier reserves the right to require that the passenger provide the carrier with a medical opinion from a licensed physician confirming that the passenger can travel with a plaster cast without risk of harm or injury caused, inter alia, by swelling of the

extremities.

(D) Passenger to be carried on stretcher (stcr) A STCR-passenger is a passenger who can be transported only in a stretcher, such passenger may or may not have social protection or specific insurance. Carriage of any stretcher patient is subject to the approval of the patient's physician and shall be accompanied by an able-bodied adult attendant qualified to provide him/her required en-route care, unless indicated otherwise by the company medical services. In cases where a passenger must be carried on a stretcher, all detailed information (e.g. seats occupied by stcr, name of patient, accompanying person etc.) Will be sent to the concerned station(s) by the carrier. Only accompanying persons may be seated beside the blocked seats of the installed stretcher. Certified stcr will be installed at the rear of the cabin on approved aircraft registrations by carrier maintenance. There is a maximum limit of stcr per a/c depending on a/c type.

(E) Conditional acceptance for carriage

If a passenger whose status, age, or mental or (1)physical condition is such as to involve any hazard or risk to himself is carried, it is on the express condition that carrier shall, not be liable for any injury, illness or disability, or any aggravation or consequence thereof, including death caused by such status, age, or mental or physical condition (see note):

Except to the extent provided in rule 55 (liability of carrier) with respect to tariff C.A.B. no. 846 issued by airline tariff publishing company, agent, rules affecting liability of carriers for

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personal injury or death are not permitted to be included in tariffs filed pursuant to the laws of the United States, and rule 25 (refusal to transport-limitations of carrier) is included herein as part of the tariff filed with governments other than the United States and not as part of tariff C.A.B. no. 846 issued by airline tariff publishing company, agent, filed with the department of transportation of the united states.

(2) Medical clearance

- (a) If carrier determines, in good faith and using reasonable discretion, that a passenger's medical condition is such that air travel risks causing aggravation to said condition and/or may cause passenger to require urgent medical attention, carrier is entitled to require passenger to provide a medical certificate, in which case such certificate shall be provided 7 days in advance, or in such shorter period as carrier may allow, and shall be issued under signature of a licensed physician, show the title, identification and contact information of the latter, and be written either in Turkish or English, or be accompanied by an official translation in either of these languages.
- (b) Carrier will review the medical certificate provided and determine whether it can be accepted and the passenger cleared for carriage. Review and clearance will be performed by medical officers employed by carrier or under contract with carrier. In cases where such officers are not available, external medical authorities (E.G local medical doctors or hospital staff) may provide the required review and clearance.
- (c) If carrier determines, acting in good faith, that a passenger's medical or physical condition involves an unusual hazard or risk to self or other persons (including, in the case of expectant mothers, unborn children) or property, carrier may refuse transportation to the person posing such hazard or risk.

(d) Pregnant passengers

- (i) Expectant mothers with complication free pregnancies can travel on carrier flights up to the 28th week of their pregnancy without a medical certificate.
- pregnancy without a medical certificate.

  (ii) Expectant mothers excepting a single baby, who are between the 28th and 36th week of their pregnancy may travel on carrier flights, provided they submit a medical certificate to the carrier confirming that they are fit to travel

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by air without added risk to themselves or their unborn child.

- (iii) Expectant mothers expecting two or more babies, who are between the 28th and the 32nd week of pregnancy may travel on carrier flights, provided they submit a medical certificate to the carrier confirming that they are fit to travel by air without added risk to themselves or their unborn child.
  - (iv) Travel is not permitted beyond 36 weeks of pregnancy in the case of mothers expecting a single child, and 32 weeks where more than one child is expected.

(e) Infants

(i) Infants between 8 days and 2 years old can travel

on TK flights without a medical certificate.

(ii) Infants between 2 and 7 days old can travel on TK flights if parents can present a doctor's note stating: "There is no particular reason for the patient not to fly".

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### Rule 30 Ground Transfer Service

(A) General

- Except as otherwise provided below, carrier does not maintain, operate or provide ground transfer service between airports and town centers. Except where ground transfer service is directly operated by carrier, it is agreed that any such service is performed by independent operators who are not and shall not be deemed to be agents or servants of carrier. Anything done by an employee, agent, or representative of carrier in assisting the passenger to make arrangements for such ground transfer service shall in no way make a carrier liable for the acts or omissions of such an independent operator. In cases where a carrier maintains and operates for its' passengers local transfer services, the terms, conditions, rules and regulations of the carrier, including (but without limitation) those stated or referred to in their tickets, baggage checks and baggage valuation agreements shall be deemed applicable to such local services. No portion of the fare shall be refundable in the event local transfer services are not used.
- (2) In the case of scheduled overnight stops on through service via the same or a combination of carriers named, ground transfer charges may be borne by the carrier.

(B) At points in area no. 1

(1) Ground transfer service between airports and the town centers served is not included in the fare.

(2) Ground transfer service between airports serving the same city is provided at the following points at no additional charge.

City Ground transportation service

will be provided:

New York, For the passengers making N.Y. U.S.A. Connections with other air services within the U.S.A

Between John F. KENNEDY not more than 12 hours after passenger's arrival on the carriers transatlantic flights.

(C) At points in Europe and Middle East ground transfer service Between airports and the town centers is included in the fare only at Prague, Czech Republic.

Free ground Transportation service is not provided to passengers traveling at standby fares as published in international passenger rules and fares tariff no. TARF-1, C.A.B. No. 531.

(D) At points in area no. 2

Exception:

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Ground transfer service between airports and the town centers served is included in the fare and will be furnished without additional charge at all scheduled Stops, except at the following points:

Dakar, Senegal Monrovia, Liberia
Kinshasa, Zaire Points in South Africa

Kinshasa, Zaire Points in South Africa
(E) At points in area no. 3
ground transfer service between airports and town centers served is included in the fare only at points in Myanmar, Ceylon, India (except Delhi), Indonesia, Malaysia, Pakistan and Singapore.

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## Rule 35 Passenger Expenses En Route

TK is not responsible to passengers for any costs incurred resulting from a delay in departure or arrival of a TK flight or of any connecting flight which is not on one ticket or a conjunction ticket.

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## Rule 40 Taxes

Any tax or other charge imposed by government authority and collectible from a passenger will be in addition to the published fares and charges.

Exception: Transit taxes at connecting points will be borne by carrier in case of scheduled overnight or other stops on through services.

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# Rule 45 Administrative Formalities, Passports, Visas and Tourist Cards

(A) Compliance with regulations the passenger shall comply with all laws, regulations, orders, demands or travel requirements of the countries to be flown from, into or over, and with all rules, regulations and instructions of carrier. Carrier shall not be liable for any aid or information given by any agent or employee of carrier to any passenger in connection with obtaining necessary documents or complying with such laws, regulations, orders, demands, requirements or instructions, whether given orally or in writing; or for the consequences to any passenger resulting from his failure to obtain such documents or to comply with such laws, regulations, orders, demands, requirements or instructions.

(B) Passports and visas

- (1) The passenger must present all exit, entry and other documents required by laws, regulations, orders, demands or requirements of the countries concerned. Carrier will refuse carriage to any passenger who has not complied with applicable laws, regulations, orders, demands or requirements or whose documents are not complete. Carrier is not liable to the passenger for loss or expense due to the passenger's failure to comply with this provision.
- (2) Subject to applicable laws and regulations, the passenger agrees to pay the applicable fare whenever carrier, on government order, is required to return a passenger at his point of origin or elsewhere due to the passenger's inadmissibility into a country, whether of transit or of destination. Carrier will apply to the payment of such fares any funds paid by the passenger to carrier for unused carriage, or any funds of the passenger in the possession of carrier. The fare collected for carriage to the point of refusal or deportation will not be refunded by carrier.
- (C) Customs inspection If required, the passenger must attend inspection of his baggage, checked or unchecked, by customs or other government officials. Carrier accepts no responsibility toward the passenger if the latter fails to observe this condition. If damage is caused to carrier because of the passenger's failure to observe this condition, the passenger shall indemnify carrier therefore.
- (D) Government regulation
  No liability shall attach to carrier if carrier in good
  faith determines that what it understands to be
  applicable law, government regulation, demand, order or
  requirement requires that it refuse and it does refuse
  to carry a passenger.

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# Rule 55 Liability of Carriers<sup>†</sup>

(A) For the purpose of international carriage governed by the Montreal convention, the liability rules set out in the Montreal convention are fully incorporated herein and shall supersede and prevail over any provisions of this tariff which may be inconsistent with those rules.

(B) Successive carriers

Carriage to be performed under one ticket or under a ticket and any conjunction ticket issued in connection therewith by several successive carriers is regarded as a single operation.

(C) Laws and provisions applicable

(1) Carriage hereunder is subject to the rules and limitations relating to liability established by the convention (rule 1, (definitions) herein) unless such carriage is not "international carriage" as defined by the convention (rule 1, (definitions) herein).

(2) Carriage to/from Canada is subject to the APPR (rule 1 definitions herein) unless this tariff sets out provisions (applicable to flights to/from Canada)

that are more favorable to the

passenger. TK is bound by the obligations of a large carrier set out in the APPR (rule 1 definitions herein.)

(3) To the extent not in conflict with the provisions of paragraph (1) and (2) above, all carriage under this tariff and other services performed by each carrier are subject to:

- (a) Applicable laws (including national) laws implementing the convention or extending the rules of the convention to carriage which is not "international carriage" as defined in the convention), government regulations, orders and requirements;
- (b) Provisions set forth in the passenger's ticket;

(c) Applicable tariffs; and

(d) Conditions of carriage, regulations and timetables (but not the times of departure and arrival therein specified) of carrier, which may be inspected at any of its offices and at airports from which it operates regular services.

(4) Carrier's name may be abbreviated in the ticket and carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; and for the purpose of the convention, the agreed stopping places are those places, except the place of departure and the place of destination set forth in the ticket and any conjunction ticket issued therewith or as shown in carrier's timetable as scheduled stopping

<sup>&</sup>lt;sup>†</sup> Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 55 are effective March 28, 2023 pursuant to Order No. 2021 A-3 of the CTA.

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places on the passenger's route. A list giving the full name, and its abbreviation of each carrier concurring is published in this tariff. Limitation of liability

(D) Limitation of liability
Except as the convention or other applicable law may otherwise require:

- (1) Carrier is not liable for any loss or claim of whatsoever nature (hereinafter in this tariff collectively referred to as "damage") arising out of or in connection with carriage or other services performed by carrier incidental thereto, unless such damage is proved to have been caused by the negligence or willful fault of carrier and there has been no contributory negligence of the passenger.
- (2) Under no circumstances will carrier be liable for damage to unchecked baggage not attributable to fault of carrier or of its servants or agents. assistance rendered to the passenger by carrier's employees in loading, unloading or transshipping unchecked baggage shall be considered as gratuitous service to the passenger.
- (3) Carrier is not liable for any damage directly and solely arising out of its compliance with any laws or with governmental regulations, orders or requirements, or from failure of the passenger to comply with same, or out of any cause beyond the carrier's control, notwithstanding strict liability in accordance with applicable laws.
   (4) (a) The carrier shall avail itself of the
- (4) (a) The carrier shall avail itself of the limitation of liability and defenses provided in the convention for the unification of certain rules for international carriage (Montreal convention) dated May 28, 1999, as implemented by the council regulation (EC) no. 2027/97 dated October 9, 1997, on air carrier liability in the event of accidents, and amended by the directive (EC) 889/02, or, where applicable, of the limitation of liability and defenses provided in the convention for

the

unification of certain rules for international carriage by air, signed at Warsaw, October 12, 1929 (Warsaw convention), as amended at the Hague 1955 and by protocol no. 4 of Montreal, 1975, including, without

no. 4 of Montreal, 1975, including, without limitation, the exoneration defences of Article 20 of the Montreal Convention and Article 21 of the Warsaw Convention, as applicable.

(b) Under the Montreal convention, the following limitations of liability shall apply: there are no maximum amounts for liability in the event of the death or injury of passengers. The carrier is not entitled to raise objections to claims for damages up to 151,880 SDR per passenger. The carrier may avert

payment

of claims above this amount by providing

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evidence that (a) such damage was not due to the negligence or other wrongful act or omission of the carrier or its servants or agents; or (b) such damage was solely due to the negligence or other wrongful act or omission of a third party. If a

passenger is killed or injured, the carrier is required to make an advance payment within 15 days of the person entitled to damages having been identified. This advance payment is to cover immediate economic needs. In the event of death this advance payment shall not be less than 16,000 SDR. The carrier is liable for damages incurred as a result of delay in the carriage of passengers, unless all reasonable measures to avoid such damage have been taken or if it has been impossible to take such measures. The liability for damage due to delayed performance. in the carriage of passengers is limited to 6,303 SDR. The carrier is liable for damages incurred as a result of delay in the carriage of baggage, unless all reasonable measures to avoid such damage have been taken or if it has been impossible to take such measures. the liability for damage due to delayed performance in the carriage of baggage is limited to 1,519 SDR. the carrier is liable for the destruction and loss of or damage to baggage up to the value of <a href="1">1,519</a> SDR. Pursuant to the APPR,

for

carriage to/from Canada, in case of lost or damaged to baggage, in addition to the compensations payable under the Montreal convention, TK will reimburse the fees paid by the passenger for that lost or damaged

baggage. Refunds under the APPR will be provided within 30 days of the baggage being delayed, damaged or lost. Refunds under the APPR must be paid by the method used for the original payment and to the person who paid for the baggage fees, unless (a) the carrier has informed the person in writing of the monetary value of the baggage fees, and the availability of a refund by the method used for the original payment; (b) the refund is offered in another form that does not expire; and, (c) the person confirms, in writing, that the carrier has informed them of their right to receive the refund by the method used for the original payment and that the person has chosen to receive the refund in another form. If baggage has been checked in,

liability applies irrespective of fault or negligence, provided that the baggage had not already been damaged at the time of being checked in or that the damage did not arise.

checked in, or that the damage did not arise as a result of the inherent defect, quality or vice of the baggage. In the case of baggage that has

not been checked in, the carrier is only liable for culpable conduct. A higher liability limit applies if the passenger submits a separate declaration (in writing)

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when checking in and pays a surcharge. If baggage is damaged, delayed, lost or destroyed, the passenger is required to inform the carrier as soon as possible and in writing. If baggage that has been checked in has been damaged, the passenger is required to report such damage in writing within seven days of the baggage being made available, or within 21

days of the baggage being

made available in the event of baggage being delayed. If the carrier carrying out the performance is not identical with the contracting airline, the passenger may address such notification or damage claims to either company. If the name or code of an airline is shown on the ticket, that airline is the contracting airline. Any actions in law for damages must be brought within two years from the date of the aircraft's arrival or the date on which the aircraft should have arrived. If the person collecting the baggage accepts any item of checked-in baggage without reservation, this action shall establish the disputable presumption that it has been delivered undamaged in accordance with the document of carriage. the carrier's liability is in all cases limited to proven damage. The damage to be compensated is reduced in the event of contributory fault.

(c) Under the Warsaw convention, the following limitations of liability shall apply: recoverable compensatory damages in the event of the death or injury of passengers is limited to the sum recoverable under the law of the domicile of the passenger. If a passenger is killed or injured, the carrier is not required to make any advance payment. the carrier is not entitled to raise objections to claims for damages up to 100,000 SDR but the carrier may avert payment of claims above this amount by providing evidence that the carrier and its agents and servants took all necessary measures to avoid such damage or that it has been impossible to take such measures. The carrier is liable for damages incurred as a result of delay in the carriage of passengers or their baggage, unless all reasonable measures to avoid such damage have been taken or if it has been impossible to take such measures. With respect to baggage which has been checked in, liability applies irrespective of fault or negligence, provided that the baggage was properly packed, contained no dangerous substances and had not already been damaged at the time of being checked in. liability for damage due to delayed

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> performance in the carriage of, or the destruction and loss of or damage to, checked baggage is limited to a sum equal to 17 SDR multiplied by the weight of the checked baggage. In calculating this limitation, only the weight of the actual piece of checked baggage that has been delayed, lost, destroyed or damaged, is taken into consideration, unless the passenger establishes that such delay, loss, destruction or damage affects related items placed in other baggage(s) carried under the same baggage bulletin/receipt, in which case the total weight of this (these) other baggage(s) are also taken in consideration. a higher liability limit applies if the passenger submits a separate declaration (in writing) when checking in and pays a surcharge. Where the baggage has not been checked in, the carrier is only liable for culpable conduct, and the liability of the carrier, if proven, is limited to a sum of 350 SDR. If baggage is damaged, delayed, lost or destroyed, the passenger is required to inform the carrier as soon as possible and in writing. If baggage that has been checked in has been damaged, including where parts of the contents of the baggage are claimed to have been removed without the passenger's agreement or knowledge, the passenger is required to report such damage in writing within seven days, or within 21 days of the baggage being made available in the event of baggage being delayed. Any actions in law for damages must be brought within two years from the date of the aircraft's arrival or the date on which the aircraft should have arrived. If the person collecting the baggage accepts any item of checked-in baggage without reservation, this action shall established the disputable presumption that it has been delivered undamaged in accordance with the document of carriage. the carrier's liability is in all cases limited to proven damage and, in the case of baggage, to the depreciated value of the delayed, lost or damaged items. The damage to be compensated is reduced in the event of contributory fault.

(5) Liability - service of other airlines

(a) A carrier issuing a ticket or checking baggage for carriage over the lines of others does so only as agent.

does so only as agent.

(b) No carrier shall be liable for the delay of a passenger, or the loss, damage or delay of unchecked baggage, not occurring on its own line, notwithstanding liability as an operating carrier according to the Montreal

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convention; and no carrier shall be liable for the loss, damage or delay of checked baggage not occurring on its own line, notwithstanding liability as an operating carrier according to the Montreal convention and/or except that the passenger shall have a right of action for such loss, damage or delay on the terms herein provided against the first carrier or the last carrier under the agreement to carry.

(c) No carrier shall be liable for the death or injury of a passenger not occurring on its own line (see note), notwithstanding liability as an operating carrier according

to the Montreal convention. Note: Except to the extent

Except to the extent provided in rule 55 (liability of carriers) with respect to tariff C.A.B. No. 846, issued by airline tariff publishing company, agent, rules affecting liability of carriers for personal injury or death are not permitted to be included in tariffs filed pursuant to the laws of the United States, and rule 55, is included herein, as part of the tariff filed with governments other than the United States and not as part of tariff C.A.B. No. 846 issued by airline tariff publishing company, agent, filed with the department of transportation.

department of transportation.

(6) Carrier shall not be liable in any event for any consequential or special damage arising from carriage subject to this tariff, whether or not carrier had knowledge that such damages might be

incurred.

(7) Whenever the liability of carrier is excluded or limited under these conditions, such exclusion or limitation shall apply to agents, servants or representatives of the carrier and also any carrier whose aircraft is used for carriage and its agents, servants or representatives.

(E) Gratuitous transportation
Gratuitous transportation by carrier of persons, as
hereinafter described, shall be governed by all the
provisions of this rule, and by all other applicable
rules of this tariff.

(F) Time limitations on claims and actions

(1) No action shall lie in the case of damage to baggage unless the person entitled to delivery complains to an office of carrier forthwith after the discovery of the damage, and, at the latest, within seven (7) days from the date of receipt; and in the case of delay or loss, unless the complaint is made at the latest within twenty-one (21) days for all carriers from the date on which the baggage has been placed at his disposal (in the case of delay) or should have been placed at

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his disposal (in the case of loss). Every complaint must be in writing and dispatched within the times aforesaid. Where carriage is not "international carriage" as defined in the convention, failure to give notice shall not be a bar to suit where claimant proves that:

(a) It was not reasonably possible for him to

give such notice, or

(b) That notice was not given due to fraud on the part of carrier, or

(c) The management of carrier had knowledge of damage to passenger's baggage.

(2) Any right to damages against carrier shall be extinguished unless an action is brought within two (2) years reckoned from the date of arrival at the destination or from the date on which the aircraft ought to have arrived, or from the date on which the carriage stopped.

(G) Overriding law, modification and waiver

(1) Overriding law - insofar as any provision contained or referred to in the ticket or in this tariff may be contrary to mandatory law, government regulations, orders, or requirements, such provision shall remain applicable to the extent that it is not over-ridden thereby. The invalidity of any provision shall not affect any other part.

other part.

(2) Modification and waiver

No agent, servant or representative of carrier has authority to alter, modify or waive any provisions of the contract of carriage or of this tariff.

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#### Rule 60 Reservations<sup>†</sup>

(A) General
A ticket will be valid only for the flight(s) for which reservation(s) shall have been made, and only between the points named on the ticket or applicable flight coupons. a passenger holding an unused open-date ticket or portion thereof or miscellaneous charges order for onward travel, or who wishes to change his ticketed reservation to another date, shall not be entitled to any preferential right with respect to the obtaining of a reservation.

(b) Conditions of reservations
Reservations shall be tentative unless and until
carrier has issued a validated ticket or miscellaneous
charges order to the carriage for which space is
reserved. carrier will cancel a reservation at any
time without notice on the failure of the passenger to
purchase a ticket for the space reserved.
Exception 1: A reservation of space on a given flight

A reservation of space on a given flight is valid when the availability and allocation of such space is confirmed by a reservation agent of the carrier and entered in the carrier's computer.

Exception 2: A reservation or seat request (waitlist) is valid only for the passenger in whose name the reservation or request was originally made.
transfer of reservations or seat requests (name changes) from one passenger to another is not permitted.
in the event that such transfer occurs without prior approval of TK, TK reserves the right to cancel said reservation, waitlisted or requested space.

Exception 3: Subject to payment or satisfactory credit arrangement, a validated ticket will be issued by the carrier indicating such confirmed space provided the passenger applies to carrier for such ticket before the expiration of the time agreed upon between the carrier and the passenger when the reservation was confirmed. however, if airport ticketing was agreed upon, at least 120 minutes prior to the scheduled departure time of the flight.

Exception 4: (a) If the reservation is made within

Exception 4: (a) If the reservation is made within two days of the departure of the flight, the ticket must be issued not later than the times specified below:

(b) If airport ticketing was agreed upon, at least 120 minutes prior to

<sup>†</sup> Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 60 are effective March 28, 2023 pursuant to Order No. 2021 A-3 of the CTA.

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the scheduled departure time of the flight.

(c) Such reservation of space is subject to cancellation by the carrier without notice if the passenger has not obtained a validated ticket specifying thereon his/her confirmed reserved space by the time limit agreed upon between the carrier and the passenger.

Exception 5:

Carrier may accept reservations of space for specific flights in excess of available space on board the aircraft. The number of excess reservations planned by the carrier for a particular flight is based on the anticipated booking pattern for such flight. The determination of this pattern takes into consideration current conditions which may affect the expected utilization of space on the flight as well as historical factors such as the rate of late cancellations for the flight, failure of persons with confirmed reservations to show for the flight and the absence of any record for certain reservations in the carrier's inventory of the flight.

Exception 6:

In the event that the number of persons presenting themselves with confirmed reservations for carriage on a flight exceeds the number of seats available, those passengers with confirmed reservations who are not accommodated will be subject to rule 86 flight disruption - to/from Canada and rule no. 87, (denied boarding compensation), herein.

Exception 7: Carrier will not accept a reservation for a child under 7 years of age who will be travelling alone, irrespective of whether the child's parent or guardian wishes to use the carrier's unaccompanied minors service for their child to travel alone (see Rule 200 (Children's and Infants' Fares) for details.

(C) Allocation of accommodations

Carrier does not guarantee allocation of any particular space in the aircraft.

(D) Assignment of seats to children under the age of 14 years

(1) for carriage to/from Canada, TK will facilitate The assignment of a seat to a child who is under the age of 14 years by offering, at no additional charge,

(a) In the case of a child who is four years or younger, a seat that is adjacent to their

parent, guardian or tutor's seat;
(b) In the case of a child who is 5 to 11 years of age, a seat that is in the same row as their parent, guardian or tutor's seat, and that is separated from that parent, guardian or tutor's seat by no more than one seat; and

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(c) In the case of a child who is 12 or 13 years of age, a seat that is in a row that is separated from the row of their parent, guardian or tutor's seat by no more than one row.

(2) In order to facilitate the assignment of seat described above, TK will, free of charge:

 a) Assign a seat to the child before check-in, when possible; or

(b) If not possible:

(i) Advise passengers before check-in that TK will facilitate seat assignments of children in close proximity to a parent, guardian or tutor at no additional charge at the time of check-in or at the boarding gate,

(ii) Assign seats at the time of check-in

- (iv) If no passenger has volunteered to change seats at the time of boarding, ask again for volunteers to change seats before takeoff.
- (3) If a passenger is assigned a seat in accordance with subsection (1) that is in a lower class of service than their ticket provides, TK will reimburse the price difference between the classes of service, but if the passenger chooses a seat that is in a higher class of service than their ticket provides, TK may request supplementary payment representing the price difference between the classes of service.
- (E) Arrival of passengers at airports
  The passenger must present himself at the airport of departure for check-in at least the number of minutes indicated below for each carrier prior to the schedule departure time of the flight on which he/she holds a reservation. if the passenger fails to arrive at such airport of departure by the established time limit or appears improperly documented and not ready to travel, carrier(s) will cancel space reserved for him/her. departure will not be delayed for passengers who arrive at airports of departure too late for such formalities to be completed before scheduled departure time. carrier(s) is not liable to the passenger for loss or expense due to passenger's failure to comply with this provision.

  Carrier

  Check-in time in

Check-in time in minutes 60 minutes

(F) Cancellation of continuing space
If a passenger fails to occupy space which has been reserved for him/her, carrier will cancel all other reservations held by such passenger for continuing or return space. Carrier is not liable for such cancellation but carrier will refund in accordance with voluntary refunds provisions published herein.

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### (G) Service fee

#### Rule 65 Tickets

(A) General

- (1) A tickets will not be issued and in any case carrier will not be obliged to carry until the passenger has paid the applicable fare or has complied with credit arrangements established by carrier.
- (2) A ticket which has not been validated or which has been altered, mutilated or improperly issued, shall not be valid.
- (3) No person shall be entitled to transportation except upon presentation of a valid ticket. such ticket shall entitle the passenger to transportation only between points of origin and destination and via the routing designated thereof.

The fare paid shall only be applicable when international travel actually commences in the country of the point of origin shown on the ticket, i.e. if international travel actually commences in a different country, the fare must be reassessed from such country. for example, if the ticket was issued at the UAE Dirham fare for travel DXB-IST-YTO and the passenger actually commences travel in Germany instead of Namibia, the fare must be reassessed at the BAH-YTO, BAH fare level.

(B) Validity General

Note:

- (1) When validated, the ticket is good for carriage from the airport at the place of departure to the airport at the place of destination, via the route shown therein and for the applicable class of service and is valid for one year from the date or commencement of flight, except as otherwise specified in carrier's tariffs. each flight coupon will be accepted for carriage on the date and flight for which accommodation had been reserved.
- (2) Periods of validity tickets expire at midnight on the date of expiration of ticket validity, except that such period of validity will be extended by carrier, without additional collection of fare, as follows:
  - (a) For no longer than seven days beyond the original limit when a passenger who holds a ticket valid for one year is unable to obtain space at time of application to carrier.
  - (b) For no longer than thirty days beyond the original limit when carrier is unable to provide previously confirmed space; or a flight is cancelled or postpone during the period of validity; a scheduled stop which is

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either a stopover or destination for the passenger is omitted; carrier substitutes a different class of service; or causes a passenger to miss a connection; or fails to operate a flight reasonably according to schedule.

- Until the date when the passenger, who is (c) prevented from traveling within the period of validity of his ticket by reason of illness, becomes fit to travel according to a medical certificate, or until the first service of the class for which the fare has been paid on the carrier on which space is available after such date from the point where the journey is resumed or from the last connecting point, provided that when the flight coupons remaining in a ticket having a one year validity involve one or more stopovers, the validity of such ticket will be extended for not more than three months from the date shown on such certificate. in such circumstances carrier will extend similarly the period of validity of tickets of persons traveling with an incapacitated passenger.
- (d) For no longer than forty-five (45) days after the date of death of a passenger for tickets of the persons accompanying the deceased passenger.
- (e) A miscellaneous charges order issued without definite date of passage must be presented for a ticket within one year from date of issue; otherwise it will not be honored for a ticket.
- (C) Sales restrictions/sequential use of flight coupons full and sequential use of flight coupons the ticket (or electronic ticket) is not valid if the first coupon has not been used and will not be honored if all coupons are not used in the sequence provided in the ticket/or electronic ticket. the passenger must retain the passenger coupon and all flight coupons of the ticket not previously surrendered to the carrier, throughout his journey. he must, when required, produce the ticket or surrender any applicable portion of the ticket to the carrier.
- (D) Absence, loss or irregularities of ticket carrier will refuse carriage to any person not in possession of a valid ticket. in case of loss or non-presentation of the ticket or the applicable portion thereof, carriage will not be furnished for that part of the trip covered by such ticket or that portion thereof until the passenger purchases another ticket at the current applicable fare for the carriage to be performed. carrier will not accept a ticket if any part of it is mutilated or if it has been altered by other than carrier or it is presented without the passenger's coupon and all unused flight coupons. notwithstanding foregoing, carrier will issue, at the passenger's request, a new ticket to replace the lost one, upon

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receipt of proof of loss satisfactory to carrier, and if the circumstances of the case in carrier's opinion warrant such action; provided that the passenger agrees, in such form as may be prescribed by carrier, to indemnify carrier for any loss or damage which carrier may sustain by reason thereof.

(E) Non-transferability

Note:

(1) A ticket is not transferable, but carrier shall not be liable to the person entitled to be transported or to the person entitled to receive such refund for honoring or refunding such ticket when presented by someone other than the person entitled to be transported thereunder or to a refund in connection therewith.

(2) If a ticket is in fact used by any person other than the person to whom it was issued, with or without the knowledge and consent of the person to whom it was issued, carrier will not be liable for the destruction, damage, or delay of such unauthorized person's baggage or other personal property arising from or in connection with such unauthorized use.

(3) If a ticket is in fact used by any person other than the person to whom it was issued, with or without the knowledge and consent of the person to whom it was issued, carrier will not be liable for the death or injury of such unauthorized person arising from or in connection with such

unauthorized use (see note).

Except to the extent provided in rule 55 (liability of carriers), rules affecting liability of carriers for personal injury or death are not permitted to be included in tariffs filed pursuant to the laws of the United States, and this rule is included herein as part of the tariff filed with governments other than that of the United States and not as part of TK-1 tariff, C.A.B. NO. 846 AND NTA(a) no. 530 issued by airline tariff publishing co., agent.

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## Rule 75 Currency of Payment

The provisions of this rule are subject to applicable exchange laws and government regulations.

(A) Payment in the country of commencement of transportation

(1) Payment of fares shall be made in the currency of the country of commencement of transportation or

- (2) Payment of fares shall be made in any currency acceptable to the carrier, provided that the equivalent of the local currency fare is collected at the bankers' buying rate of exchange in effect on the date of issuance of the airline transportation document.
- (3) When a transportation document issued outside the country of commencement of transportation is tendered for payment (in total or in part), the Provisions of paragraph (b) below shall apply.

(B) Payment outside the country of commencement of transportation

- (1) The amount to be paid shall be determined by converting the total amount to be collected, expressed in the currency of the country of commencement of transportation, into the currency of the country of payment at the applicable bankers' selling rate of exchange in effect on the date of the transaction.
- (2) Payment shall be made either in the currency of the country of payment, or in any currency acceptable to the carrier, provided that the equivalent of the local currency amount of the country of payment established in accordance with paragraph (b)(1) above is collected at the bankers' buying rate of exchange in effect on the date of the transaction.
- (c) Voluntary rerouting In the event that voluntary rerouting or cancellation results in the reassessment of the fare:

(1) The fare will be reassessed in the currency of the country of commencement of transportation.

- (2) The local currency fares to be used will be those applicable at the time of commencement of transportation.
- (3) The IATA rate of exchange to be used will be that applicable at the time of original ticket issuance.
- (D) Refunds
  - (1) The amount of refund shall be converted using the bankers' rate applicable on the date of the refund except as provided in (d)(2) below.
  - (2) When the original payment has been made in a currency other than the currency of the country of commencement of transportation, refunds in the same currency as originally tendered will be made at the exchange rate used for the original payment.
- (E) Additional collection

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> when an additional collection is made in a country other than the country of commencement of transportation, the amount to be collected shall be converted using the bankers' selling rate applicable on the date of the additional collection.
> Rates of exchange

(F) The bankers' rates referred to in paragraphs (a)

through (e) above are defined as follows: (1) In Canada: the bankers' buying rate or bankers' selling rate means the unit rate published each Friday in the Toronto globe & mail under the heading foreign exchange mid market rate in Canadian funds. For currencies not quoted in such publication, the bankers' rate shall mean the bank buying rate quoted by the royal bank of Canada, main office in Winnipeg, as of the close of business on Thursday of each week. These rates will be applicable from Monday of the following

week up to and including the following Sunday. In United kingdom: the bankers' rate means the (2) unit rate published in Tuesday's edition of the financial times under the heading world value of the pound. The rate will be applicable from Wednesday of the same week up to and including

Tuesday of the following week.

In U.S.A.: the banker's rate means the rate (3) published each Tuesday in the wall street journal under the heading foreign exchange. This rate will be applicable from Wednesday of each week up to and including Tuesday of the following week. When a national holiday falls on Monday, foreign exchange rates do not appear in the Tuesday edition of the wall street journal. In such exceptional cases the previous week's rates are used through Wednesday instead of Tuesday and the Wednesday edition of the wall street journal will be used for the period Thursday through Tuesday.

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# Rule 80 Revised Routings, Failure to Carry and Missed Connections

(A) Changes requested by passenger

At the passenger's request, carrier will effect a change in the routing (other than the point of origin), carrier(s), class(s) of service, destination, fare or validity specified in an unused ticket, flight coupon(s) or miscellaneous charges order by issuing a new ticket or by endorsing such unused ticket, flight coupon(s) or miscellaneous charges order, provided that:

Such carrier issued the original ticket or;
Such carrier is the carrier designated in the
"via carrier" box, or no carrier is
designated in the "via carrier" box, of the (b) unused flight coupon or miscellaneous charges order for the first onward carriage from the point on the route at which the passenger desires the change to commence, however, where the carrier who issued the ticket is designated as carrier for any subsequent section(s) and has an office or general agent, who is authorized to make endorsements, at the point on the route where the change is to commence or where the passenger makes his request for such change, the reissuing carrier shall obtain such issuing carrier's endorsement; or

Such carrier has received written or telegraphic authority to do so from the carrier entitled, under (a) or (b) above, to

effect the change.

- (2) when the rerouting results in a change of fare, the new fare and charges shall be constructed as follows:
  - The new fare shall be calculated upon the (a) basis of that which would have been applicable had the passenger purchased transportation for the revised itinerary (which includes those points for which transportation has already been completed) prior to departure from point of origin.

Additional passage at the through fare and (b) charges shall not be permitted unless request therefore has been made prior to arrival at the destination named on the original ticket or miscellaneous charges order; and, after

carriage has commenced:

A one-way ticket shall not be converted (i) into a round, circle or open jaw trip ticket at the round, circle or open jaw trip discount for any portion already flown. Discount will only be applied to any rerouted portion of the trip and only from the point of rerouting, not based on any portion of the trip already

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flown;

(ii) A round, circle or discounted open jaw trip ticket can be converted into any other one of these categories provided that the request therefore is made prior to arrival at the destination named on the original ticket or miscellaneous charges order.

- (3) Any difference between the fares and charges applicable under paragraph (2) above, and the fares and charges paid by the passenger, will be collected from the passenger by the carrier accomplishing the rerouting who will also pay to the passenger any amounts due to account of refunds.
- (4) The expiration date of any new ticket issued for a revised routing will be limited to the expiration date that would have been applicable had the new ticket been issued on the date of sale of the original ticket or miscellaneous charges order.

(5) Time limits on cancellations and charges for late cancellations will be applicable to revised routings requested by passenger.

(B) Involuntary revised routing
In the event carrier cancels a flight, fails to operate according to schedules, substitutes a different type of equipment or different class of service, or is unable to provide previously confirmed space, or the passenger is refused passage or removed, in accordance with par. (A)(1)

and (A)(2) of rule
25 (refusal to transport- limitations of carrier)
herein, carrier will either:

- (1) Carry the passenger on another of its passenger aircraft on which space is available; or
- (2) Endorse to another carrier or to any other transportation service the unused portion of the ticket for purposes of rerouting; or
- ticket for purposes of rerouting; or
  Reroute the passenger to destination named on the ticket or applicable portion thereof by its own services or by other means of transportation; and, if the fare, excess baggage charges and any applicable service charge for the revised routing is higher than the refund value of the ticket or applicable portions as determined from rule 90 (refunds) herein, carrier will require no additional payment from the passenger, but will refund the difference if the fare and charges for the revised routing are lower; or
- (4) Make involuntary refund in accordance with the provisions of rule 90 (refunds) herein.
- (C) Missed connections
  In the event a passenger misses an onward connecting flight on which space has been reserved for him/her because the delivering carrier did not operate its flight according to schedules, or changed the schedule of such flight, the delivering carrier will arrange for the carriage of the passenger or make involuntary refund in accordance with rule 90 (refunds) herein.

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(D) Free baggage allowance
An involuntarily rerouted passenger shall be entitled
to retain the free baggage allowance applicable for the
type of service originally paid for. This provision
shall apply even though the passenger may be
transferred from a first class flight to an
economy/tourist/coach class flight and is entitled to a
fare refund.

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# Rule 85 Schedules, Delays and Cancellations

(A) Schedules
 The times shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract of carriage. schedules are subject to change without notice and carrier assumes no responsibility for making connections. carrier will not be responsible for errors or omissions either in timetables or other representations of schedules. no employee, agent or representative of carriers is authorized to bind carrier as to the dates or times of departure or arrival or of the operation of any flight.
 (B) Cancellations

(1) Carrier may, without notice, substitute alternate carriers or aircraft.

- (2) Carrier may, without notice, cancel, terminate, divert, postpone or delay any flight or the further right of carriage or reservations of traffic accommodations and determine if any departure or landing should be made, without any liability except to refund in accordance with its tariffs the fare and baggage charges for any unused portion of the ticket if it would be advisable to do so:
  - (a) Because of any fact beyond its control (including, but without limitation, meteorological conditions, acts of god, force majeure, strikes, riots, civil commotions, embargoes, wars, hostilities, disturbances, or unsettled international conditions) actual, threatened or reported or because of any delay, demand, conditions, circumstance or requirement due, directly or indirectly, to such fact; or
  - (b) Because of any fact not to be foreseen, anticipated or predicted; or
  - (c) Because of any government, regulation, demand or requirement; or
  - (d) Because of shortage of labor, fuel or facilities, or labor difficulties or carrier or others.
- (3) Carrier will cancel the right or further right of Carriage of the passenger and his baggage upon the refusal of the passenger, after demand by carrier, to pay the face or the portion thereof so demanded, or to pay any charge so demanded assessable with respect to the baggage of the passenger without being subject to any liability therefore except to refund, in accordance herewith, the unused portion of the fare and baggage charge(s) previously paid, if any.

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# Rule 86 Flight Disruptions<sup>†</sup>

The following rules apply to carriage to/from Canada, unless this tariff sets out provisions that are more favorable.

(A) Definitions: as used herein: 'Arrival" means the time when one of the doors of an aircraft is opened after it lands to allow passengers to leave the aircraft.

"denial of boarding" means that
a passenger is not permitted to occupy a seat on board a flight because the number of seats that may be occupied on the flight is less than the number of passengers who have checked in by the required time, hold a confirmed reservation and valid travel documentation and are present at the boarding gate at the required boarding time.

"large carrier" means a carrier that has transported a worldwide total of two million passengers or more during each of the two preceding calendar years.

(B) Flight disruptions categories

Situations outside the carrier's control include without limitation, War or political instability; illegal (1)

acts or

sabotage; meteorological conditions or natural disasters that make the safe operation of the aircraft impossible; instructions from air traffic control; a notam, as defined in subsection 101.01 (1) of the Canadian aviation regulations; a security threat; airport operation issues; a medical emergency; a collision with wildlife; a labor disruption at the air carrier or essential service provider such as an airport or an air navigation service provider; a manufacturing defect in an aircraft that reduces the safety of passengers and that was identified by the manufacturer of the aircraft or a competent authority, or an order or instruction from an official of a state, a law enforcement agency or a person responsible for airport security.

Situations within the carrier's control but required for safety purposes include all situations required by law in order to reduce risk to passenger safety and includes required by safety decisions made within the authority of the pilot of the aircraft or any decision made in accordance with a safety management system as defined in subsection 101.01 (1) of the Canadian aviation regulations but does not include scheduled maintenance in compliance with legal requirements. these situations also include mechanical malfunctions that reduce the safety of passengers but does not include a mechanical

<sup>†</sup> Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 86 are effective March 28, 2023 pursuant to Order No. 2021 A-3 of the CTA.

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> malfunction that is identified further to scheduled maintenance undertaken in compliance with legal requirements.

Situations within the carrier's control are those (3) that cannot be shown to fall into the other two

categories.

Earlier flight disruption: when a delay, (4) cancellation or denial of boarding is directly attributable to an earlier delay or cancellation that is due to a situation outside the carrier's control or a situation within that carrier control but required for safety purposes, such disruption is considered to also be outside the carrier's control or within that carrier's control but required for safety purposes (as the case may be) if the carrier took all reasonable measures to mitigate the impact of earlier flight delay or cancellation.

(C) Tarmac delays

if a flight is delayed on the tarmac Services: (1)after the doors of the aircraft are closed for take-off or after the flight has landed:

TK will provide passengers with the

following, free of charge:

(i) If the aircraft is equipped with lavatories, access to those lavatories in working order;

Proper ventilation and cooling or (ii)

heating of the aircraft; If it is feasible to communicate with people outside of the aircraft, the means (iii) to do so; and food and drink, in reasonable

(iv) Quantities, taking into account the length of the delay, the time of day and the location of the airport.

TK will facilitate access to urgent medical (b) assistance if a passenger requires such urgent medical assistance.

Disembarkation: if a flight is delayed on the tarmac at an airport in Canada, TK will provide an (2) opportunity for passengers to disembark three hours after the aircraft doors have been closed for take-off or three hours after the flight has landed, or at any earlier time if it is feasible. If feasible, passengers with disabilities and their support person, service animal or emotional support animal, if any, will be provided the opportunity to disembark in priority. TK will not provide an opportunity for the passengers to disembark if:

TK will not provide an opportunity for the passengers to disembark if:

(a) It is likely that take-off will occur less than three hours and 45 minutes after the doors of the aircraft are closed for take-off or after the flight has landed;

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> (b) TK is able to continue to provide the standard of treatment referred to above after the flight has landed; and

Disembarkation is not possible, including for (c) reasons related to safety and security or to air traffic or customs control.

(D)Denial of boarding procedures (applicable to situations within the carrier's control, including those required for safety purposes):

Before TK denies boarding for a flight, TK will ask all passengers if they are willing

to give up their seat.

If TK offers a benefit in exchange for a (b) passenger to willingly give up their seat and a passenger accepts the offer, TK will provide the passenger with a written confirmation of that benefit before the flight departs.

(c) TK will not deny boarding to a passenger who is already on board of the aircraft, unless it is required for reasons of safety;

If denial of boarding is necessary, TK will (d) give priority for boarding to passengers in the following order:

Unaccompanied minors; (i)

(ii) Persons with a disability and their support person, service animal, or emotional support animal, if any;

Passengers travelling with family (iii) members; and

(iv)passengers who were previously denied boarding on the same ticket.

- (E) Information and treatment in case of delays, cancellation and denial of boarding (1)Information:
- In case of delays (including tarmac delays), (a) cancellations and denial of boarding, TK will provide, by means of

audible announcements and upon request, by means of visible announcements or by using any available communication method that the passengers have indicated that they prefer (including a method compatible with adaptive technologies intended to assist persons with disabilities), the following information to the affected passengers:

The reason for the delay, cancellation (i) or denial of boarding;

The compensation to which the passenger may be entitled for the inconvenience, (ii) if applicable;

The standard of treatment for (iii) passengers, if any; and

(iv) The recourse available against TK, Tariff: CTA No. 530 DOT No. 846 TK1

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including their recourse to the agency.

(b) TK will also provide any new information as soon as feasible.

In case of a delays, including tarmac delays, TK will (c) communicate

> status updates to passengers every 30 minutes until a new departure time for the flight is set or alternate travel arrangements have been made for the affected passenger.

Standard of treatments (2)

For delays and cancellations within the (a) carrier's control including those required for safety purposes, when the passenger is informed of the delay or cancellation less than 12 hours before the departure time indicated on their original ticket, TK will provide the following treatment free of charge:

If the passenger has waited two hours after such departure time: food and drink in reasonable quantities, taking into account the length of the wait, the time of day and the location of the passenger, as well as access to a means

of communication;

(ii) If TK expects that the passenger will be required to wait overnight for their original flight or for a flight reserved as part of alternate travel arrangements, as applicable: hotel or other comparable accommodation that is reasonable in relation to the location of the passenger, as well as transportation to the hotel or other accommodation and back to the airport.

In case of denial of boarding, TK will (b) provide the passenger, before it boards the flight reserved as part of an alternative travel arrangement, with the following treatment, free of charge:

Food and drink in reasonable quantities, taking into account the length of the wait, the time of day and the location of the passenger and access to a means

of communication;

(ii) If TK expects that the passenger will be required to wait overnight for a flight reserved as part of alternate travel arrangements; hotel or other comparable accommodation that is reasonable in relation to the location of the passenger, as well as transportation to the hotel or other accommodation and

back to the airport.

TK may limit or refuse to provide a standard of treatment referred to in subsection (a) or (c) (b) above, if providing that treatment would

further delay the passenger.

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(F) Alternate travel arrangements: In cases of delays of three hours or more, the alternate travel arrangements detailed below are provided if the passenger desires.

In cases of flight cancellation, denials of boarding and delays of three hours

or more resulting from a situation within the carrier's control, including situations required for safety purposes, TK will provide to the passenger, free of charge and as soon as feasible:

A confirmed reservation for the next (a) available flight that is operated by TK, or a carrier with which TK has a commercial agreement, is travelling on any reasonable air route from the airport at which the passenger is located to the destination that is indicated on the passenger's original ticket and departs within 9 hours of the departure time that is indicated on that original ticket,

If TK cannot provide a confirmed reservation that complies with (b) subparagraph (a), a confirmed reservation for a flight that is operated by any carrier and is travelling on any reasonable air route from the airport at which the passenger is located to the destination that is indicated on the passenger's original ticket and departs within 48 hours of the departure time that is indicated on the original ticket, or

(c) If TK cannot provide a confirmed reservation that complies with subparagraphs (a) or (b), transportation to another airport that is within a reasonable distance of the airport at which the passenger is located and a confirmed reservation for a flight that is operated by any carrier and is travelling on any reasonable air route from that other airport to the destination that is indicated on the passenger's original ticket.

- (d) when the alternate travel arrangements offered in accordance to paragraphs (a) to (c) above do not accommodate the passenger's travel needs, TK will:
  - (i) In the case where the passenger is no longer at the point of origin that is indicated on the original ticket and the travel no longer serves a purpose because of the delay, cancellation or denial of boarding, refund the ticket in accordance with Rule 90 (Refunds) and provide the passenger, free of charge, with a confirmed reservation that is for a flight to that point of

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origin, and accommodates the passenger's travel needs:

- (ii) In any other case, refund the unused portion of the ticket.
- (2) When the flight disruption results from a situation outside the carrier's control, TK will provide to the passenger, free of charge:

  (a) a confirmed reservation for the next
  - (a) a confirmed reservation for the next available flight that is operated by TK, or a carrier with which TK has a commercial agreement, is travelling on any reasonable air route from the airport at which the passenger is located to the destination that is indicated on the passenger's original ticket and departs within 48 hours after the

departure time that is indicated on that ticket.

(b) In cases of flight cancellations or once a flight delay has reached three hours for a situation outside the carrier's control, if TK cannot provide a confirmed

reservation that complies with subparagraph (a), TK will provide, at the

passenger's choice:

(i) either a refund for any unused portion of the ticket; or,(ii) a confirmed reservation for the next available flight that is

operated by any carrier and is traveling on any reasonable air route from the airport at which the passenger is located, or another airport that is within a reasonable distance of that airport, to the destination that is indicated on the passenger's original ticket, and if the new departure is from an airport other than the one at which the passenger is located, transportation to that other airport.

(iii) A passenger who is eligible to be refunded as per (i) above, may choose a refund, in accordance with Rule 90 (Refunds), at any time prior to being provided with a confirmed reservation. (iv) If a passenger who chooses to be refunded is no longer at the point of origin that is indicated on the original ticket and the travel no longer serves a purpose because of the delay or cancellation, the carrier must refund the ticket and provide to the passenger, free of charge, a confirmed reservation for a flight to that point of origin that accommodates the passenger's travel needs.

(c) In cases of denials of boarding a situation outside the carrier's control, if TK cannot provide a confirmed reservation that complies with subparagraph (a), TK will provide a confirmed reservation for the next availablea flight that is operated by any carrier and is traveling on any reasonable air route from the airport at which the passenger is located, or another airport that is within a reasonable distance of that airport, to the destination that is indicated on the passenger's original ticket, and if the new departure is from an airport other than the one

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> at which the passenger is located, transportation to that other airport.

To the extent possible, services comparable to those of the original ticket will be provided (3) during the alternate travel arrangements.

If the alternate travel arrangements provide for a (4) higher class of service than the original ticket, no additional fee will be requested.

In all cases of flight disruptions when the passenger is provided with alternate travel arrangements, TK will refund:

- (a) the cost of any additional services purchased by a passenger in connection with their original ticket if the passenger did not receive those services on the alternate flight or if the passenger paid for those services a second
- time; and
  The difference in the cost of the applicable portion of the ticket if the alternate travel arrangements provide for a lower class of (b) service than the original ticket.
- All refunds under this section will be provided within 30 days of the flight disruption. All refunds under this section must be paid by the

method used for the original payment and to the person who purchased the ticket or additional service, unless:

(a) the carrier has informed the person in writing of the monetary value of the original ticket or additional service, and the availability of a refund by the method used for the original payment;

the refund is offered in another form that does not expire; and,

the person confirms, in writing, that the carrier has informed them of their right to receive the refund by the method used for the original payment and that the person has chosen to receive the refund in another form.

(G) Compensation:

- all compensation provided under this section will
  - be paid in the form of money, unless:(a) The compensation offered in another form has a greater monetary value than the monetary value of the compensation set out below and does not expire;
  - The passengers have been informed in writing (b) of the monetary value of the other form of compensation; and
  - The passengers have confirmed in writing that (c) they have been informed of their right to receive monetary compensation and have chosen the other form of compensation.
- (2) Compensation in accordance with the APPR will not be refused on the grounds that the passenger is also eligible for compensation for the same event under a different passenger rights regime. however, compensation in accordance with the APPR will be refused if the passenger has already received compensation for the same event under a

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different passenger rights regime.

(3) Flight delays and compensations:

(a) In cases of flight delays or cancellations within the carrier's control (to the exclusion of situations required for safety purposes), if a passenger is informed 14 days or less before the departure time on their original ticket that the arrival of their flight at the destination that is indicated on that original ticket will be delayed, TK will provide the following compensations:

(i) \$400, if the arrival of the passenger's flight at the destination that is indicated on the original ticket is delayed by three hours or more, but less than six hours,

- (ii) \$700, if the arrival of the passenger's flight at the destination that is indicated on the original ticket is delayed by six hours or more, but less than nine hours, or;
- (iii) \$1000, if the arrival of the passenger's
   flight at the destination that is
   indicated on the original ticket is
   delayed by nine hours or more.

(b) Compensation will be limited to \$400 when a refund has been made in lieu of alternate travel arrangements.

- (c) To receive the minimum compensation referred to above, a passenger must file a request for compensation with TK before the first anniversary of the day on which the flight delay or flight cancellation occurred.
- (d) TK will provide the compensation or an explanation as to why compensation is not payable within 30 days after the day on which it receives the request.
- (4) Denial of boarding
  In cases of denial of boarding within the
  carrier's control (to the exclusion of situations
  required for safety purposes), TK will provide the
  following compensations as soon as it is
  operationally feasible, but not later than 48
  hours after the time of the denial of boarding:
  - (a) \$900, if the arrival of the passenger's flight at the destination that is indicated on the original ticket is delayed by less than six hours;
  - (b) \$1,800, if the arrival of the passenger's flight at the destination that is indicated on the original ticket is delayed by six hours or more, but less than nine hours; and
  - hours or more, but less than nine hours; and (c) \$2,400, if the arrival of the passenger's flight at the destination that is indicated on the original ticket is delayed by nine hours or more.
  - (d) If the compensation is paid before the arrival of the flight reserved as part of

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alternate travel arrangements at the destination that is indicated on the passenger's ticket, that compensation is determined based on the flight's expected arrival.

(e) If it is not possible to provide the compensation before the boarding time of the flight reserved as part of alternate travel arrangements, TK will provide the passenger with a written confirmation of the amount of the compensation that is owed.

(f) If the arrival of the passenger's flight at the destination that is indicated on their original ticket is after the time it was expected to arrive when the compensation was paid or confirmed in writing and the amount that was paid or confirmed no longer reflects the amount due in accordance with the above, TK will adjust the amount of the compensation accordingly.

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## Rule 87 Denied Boarding Compensation†

The provisions under Rule 87 are not applicable to flights to/from Canada.

(A) Definitions

For the purpose of this rule, except as otherwise specifically provided herein: airport means:

(1) The airport at which the direct or connecting flight, on which the passenger holds confirmed reserved space, is planned to arrive or;

(2) Some other airport serving the same metropolitan area, provided that transportation to the other airport is accepted (i.e. used) by the passenger. Alternate transportation is air transportation (by an airline licensed by the department of transportation) or other transportation used by the passenger which, at the time the arrangement is made, is planned to arrive at the passenger's next scheduled stopover (of 4 hours or longer) or if none, at the airport of final destination no later than 4 hours after the passenger's originally scheduled arrival time. carrier means:

- (1) A direct air carrier, except a helicopter operator, holding a certificate issued by the department of transportation pursuant to section 401(d)(2), 401(d)(5), or 401(d)(8) of the act, or an exemption from section 401(a) of the act, authorizing the transportation of persons, or
- (2) A foreign route air carrier holding a permit issued by the department of transportation pursuant to section 402 of the act, or an exemption from section 402 of the act, authorizing the scheduled foreign air transportation of persons.

Comparable air transportation means transportation provided to passenger at no extra cost by a carrier as defined above.

Confirmed reserved space means space on a specific date and on a specific flight and class of service of a carrier which has been requested by a passenger and which the carrier or its agent has verified, by appropriate notation on the ticket or in any other manner provided therefore by the carrier as being reserved for the accommodation of the passenger. stopover means a deliberate interruption of a journey by the passenger, scheduled to exceed four hours, at a point between the place of departure and the place of final destination.

The sum of the values of the remaining flight coupons means the sum of the applicable one way fares including any surcharges and air transportation taxes, less any

<sup>†</sup> Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 87 are effective March 28, 2023 pursuant to Order No. 2021 A-3 of the CTA.

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applicable discounts.

Volunteer means a person who responds to carrier's request for volunteers and who willingly accepts carrier's offer of compensation, in any amount, in exchange for relinquishing his confirmed reserved space. any other passenger denied boarding is considered, for the purposes of this rule, to have been denied boarding involuntarily, even if he accepts denied boarding compensation.

(B) Compensation

(1) Conditions for payment of compensation subject to the exceptions in this subparagraph, carrier will tender to the passenger the amount of compensation specified in paragraph (2) when:

- (a) Passenger holding a ticket for confirmed reserved space presents himself/herself for carriage at the appropriate time and place, having complied fully with carrier's requirements as to ticketing, check-in (see rule 65 (tickets)) and reconfirmation procedures and being acceptable for transportation under carrier's tariff; and
- (b) The flight for which the passenger holds confirmed reserved space is unable to accommodate the passenger and departs without him/her. exception: the passenger will not be

eligible for compensation if:

- (i) The flight upon which the passenger holds confirmed reserved space is unable to accommodate him/her because of substitution of equipment of lesser capacity when required by operational and/or safety reasons; or
- (ii) If the carrier arranges comparable air transportation accepted by the passenger which at the time such arrangement is made, is planned to arrive at the airport of the passenger's next stopover, or if none the airport of the passenger's destination not later than one hour after the time the direct connecting flight on which the confirmed space is held, provided the carrier is under no obligation to make such arrangement but may elect to do so.
- (iii) Passengers must be in possession of their boarding pass and have presented themselves at the check-in desk no later than the pre-announced check-in time which is by default 90 minutes prior to the scheduled departure time (when using the quick check-in machines they must have completed the automated check-in process by this time) to be able to board.
- (2) Amount of compensation payable
  (a) Subject to the provisions of paragraph (1)

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above, carrier will tender the following

liquidated damages:

Passengers holding a reservation for an (i) economy class seat, or the like: long haul flights (over 4000 km): 250/CAD 288 (by way of a credit voucher only, or USD 125/CAD 144 otherwise), where the delay is 6 hours or less, and USD 500/CAD 575 (by way of a credit voucher only, or USD 250/CAD 288 otherwise), where the delay is over 6 hours; short haul flight (under 4000 km): USD 125/CAD 144 (by way of a credit voucher only, or USD 75/CAD 86 otherwise), where the delay is 6 hours or less, and USD 250/CAD 288 (by way of a credit voucher only, or USD 125/CAD 144 otherwise), where the delay is over 6 hours:

(ii) Passengers holding a reservation for a business class seat long haul flights (over 4000 km): USD 500/CAD 575 where the delay is less than 6 hours, and USD 1000/CAD 1150 otherwise; short haul flights (under 4000 km): USD 300/CAD 345, where the delay is less than 6 hours, and USD 500/CAD 575 otherwise;

(3) Boarding priority

Passengers holding a confirmed reservation (a) will always be boarded before any passenger not holding a confirmed reservation or not

entitled to a firm reservation.

Passengers holding a confirmed reservation (b) who have fully paid a fare (including special fares, excursion fares, discounted fares-such as for children) will be boarded in the sequence in which they have presented themselves, properly documented for the flight and at the appropriate time and place, for check-in. exception: the following passengers cannot

be left behind:

TK crew members traveling with confirmed reservations.

Tk employees on duty (ii) traveling with confirmed reservations.

(iii) Unaccompanied children (under 12 years of age). Sick and disabled

(iv) passengers.

- Heads of states and other (v) leading statesmen, official government delegations, diplomatic couriers
- (vi) Persons who have been refused
- (vii) Access to the country they

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> were trying to enter, including Canada and the U.S., or who are being removed from the country and whom the carrier is required to carry under immigration or other governmental, administrative, judicial or quasi judicial decision, order, directive, rule or regulation Hardship cases, as

(viii) determined by the manager on duty

(4) Passenger's options Acceptance of the compensation relieves the carrier from any further liability to the passenger caused by its failure to honor the confirmed reservations. However, the passenger may decline the payment and seek to recover damages in a court of law or in some other manner. TK1 CTA No. 530 DOT No. 846

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#### Rule 90 Refundst

(A) General

Tariff:

(1) In case of refund, whether due to failure of carrier to provide the accommodation called for by the ticket, or to voluntary change of arrangements by the passenger, the conditions and amount of refund will be governed by carrier's tariffs.

(2) Except as otherwise provided in paragraph (f) of this rule and in rule 86 flight disruptions to/from Canada, refund by carrier for an unused ticket or portion thereof or miscellaneous charges order will be made to the person named as the passenger in such ticket or miscellaneous charges order unless at the time of purchase the purchaser designates on the ticket or miscellaneous charges order another person to whom refund shall be made in which event refund will be made to persons so designated, and only upon delivery of the passenger coupon and all unused flight coupons of the ticket of miscellaneous charges order. a refund made in accordance with this procedure to a person representing him as the person named or designated in the ticket or miscellaneous charges order will be considered a valid refund and carrier will not be liable to the true passenger for another refund.

Exception 1: Refund in accordance with paragraph (e) below of tickets for transportation which have been issued against a credit card will be made only to the credit card account of the person to whom such credit card has been issued.

Exception 2: Refund of a ticket which has been issued pursuant to a prepaid ticket advice (PTA) will be made to the person who paid carrier for the ticket.

(3) Carrier will refuse to refund on a ticket which as been presented to government officials of a country or to carrier as evidence of intention to depart therefrom, unless the passenger establishes to carrier's satisfaction that he has permission to remain in the country or that he will depart therefrom by another carrier or conveyance.

therefrom by another carrier or conveyance.

(4) Passenger will not be entitled to any refund when his carriage or carriage of their luggage is refused pursuant to Rule 25 (A) (1) to (3), Rule 55 (D), or when passenger or their baggage cannot be transported because they do not comply with the carrier's rules.

(B) Currency All refunds will be subject to government laws, rules, regulations, or orders of the country in which the ticket was originally purchased and of the country in

<sup>†</sup> Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 90 are effective March 28, 2023 pursuant to Order No. 2021 A-3 of the CTA.

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> which the refund is being made. refund will be made

subject to the following provisions:
(1) Voluntary refunds of tickets, miscellaneous charges orders or deposit receipts purchased in currency other than U.S. dollars shall be made in currency used for such purpose, and in the country where such purchase was made. however, if the government laws, rules, regulations or orders of the country in which the ticket was originally purchased permit refunds outside that country, then such refund can be made outside that country.

Voluntary refunds of tickets, miscellaneous (2) charges orders or deposit receipts purchased in U.S. dollars may be made in U.S. dollars or local currency in any country provided such refund is not prohibited by local governmental exchange

control regulations point of refund.
Special handling by carrier
Carrier will make all or any individual refunds through its general accounting offices or regional sales or accounting offices and will require prior written applications for refunds to be prepared by passenger on special forms furnished by carrier.

(D) Involuntary refunds See also rule 80 (revised routings, failure to carry and missed connections), rule 86 (flight disruptions to/from Canada) and rule 87 (denied boarding compensation) for the purpose of this paragraph, the term "involuntary refund" shall mean any refund to a passenger who is prevented from using the carriage provided for in his ticket because of cancellation of flight, inability of carrier to provide previously confirmed space, substitution of a different type of equipment or different class of service by carrier, missed connections, postponement or delay of flight, omission of a scheduled stop, or removal or refusal to carry under conditions prescribed in par. (A)(1) and (A)(2) of rule 25 (refusal

to transport- limitations of carrier). "Involuntary refund" also means any refund required under the APPR. Involuntary refunds will be computed as follows:

(1) When no portion of the trip has been made, the

amount of refund will be equal to the fare paid.

when a portion of the trip has been made, the amount of refund will be:

- Either an amount equal to the one-way fare (a) less the same rate of discount, if any, that was applied in computing the original one-way fare (or on round or circle trip tickets, one-half of the round trip fare) and charges applicable to the unused transportation from the point of termination to the destination or stopover point named on the ticket or to the point at which transportation is to be resumed, via:
  - The routing specified on the ticket, if the point of termination was on such routing; or

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(ii) The routing of any carrier operating between such points, if the point of termination was not on the routing specified on the ticket; in such case the amount of refund will be based on the lowest fare applicable between such points; or

(b) The difference between the fare paid and the fare for the transportation used, whichever

is higher. Exception:

When a passenger holding a ticket for carriage for a higher class of service between an origin and a destination is required by carrier to use a lower class of service for any portion of such carriage, the amount of refund will be as follows:

- (1) For one-way tickets: the difference between the fare for the higher class of service and the fare for the lower class of service between the points where the lower class service is used;
- (2) For round trip, circle trip or open-jaw tickets: the difference between 50 percent of the round trip fare for the higher class of service and 50 percent of the round trip fare for the lower class of service between the points where the lower class of service is used.

For the purpose of this exception fares are published in the following descending order of classes of service:

(a) First class fares;

(b) Economy class, tourist class or coach class fares applicable on jet aircraft;

(c) Thrift class or deep discount class fares.

Where a refund is required pursuant to the APPR, such involuntary refund will be :

(1) provided within 30 days after the day on which the carrier

becomes obligated to provide the refund;

(2) paid to the person who purchased the ticket, the additional service or the baggage fees regarding a delayed, damaged or lost baggage, and will be paid using the method used for the original payment, unless:

(a) the carrier has informed the person in writing of the monetary value of the original ticket, additional service or baggage fees, and the availability of a refund by the method used for the original payment;

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> the refund is offered in another form that does not (b) expire; and,

the person confirms, in writing, that the carrier has informed them of their right to receive the refund by (c) the method used for the original payment and that the person has chosen to receive the refund in another form.

Where a refund is required pursuant to the APPR for additional services purchased, such involuntary refunds are not subject to any restrictions and the carrier will refund the entire value of the additional service paid.

TK holds sole discretion when deciding if a passenger meets the requirements to sit in an emergency exit seat. Passengers not meeting the requirements will be offered another seat. Additional fees paid for emergency exit seats cannot be refunded.

If a passenger is assigned an alternative seat after boarding due to operational reasons, the seat selection is refunded automatically if the purchase is made via online point of sale. If the payment for seat selection is not made via online point of sale, the call center and sales offices can be contacted for information and performing the refund transaction.

When passenger is eligible to a refund for a seat selection fee, the refund request must be made within 1 year of the flight to the call center or the sales offices.

Partly used excess baggage allowance of transfer flights (without stopover) connecting in less than 24 hours, cannot be refunded after the flight.

(E) Voluntary refunds For the purpose of this paragraph, the term "voluntary refund" shall mean any refund of a ticket or portion thereof (if the conditions applicable to the ticket allow for such refund) other than an involuntary refund, as described in paragraph (d) of this rule. voluntary refunds shall be computed as follows:

If no portion of the ticket has been used, refund will be the full amount of the fare paid, less any applicable service charge and communication expenses, (see rule nos. 60 (reservations) and 65

(tickets)); or

(2) If a portion of a ticket has been used, refund will be made in an amount equal to the difference, if any, between the fare paid and the applicable fare between the points between which the ticket has been used, less any applicable service charge and communication expenses. (see rule nos. 60 (reservations) and 65 (tickets)).

(3) A penalty for voluntary cancellation shall not apply and the total amount paid shall be refunded if such cancellation is made after an increase in the fare is made applicable between the time of the initial payment and the date of travel.

(4) Voluntary refunds for additional services:

(a) Seat selection fees

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Selected seats are automatically cancelled in case of flight change or flight cancellation at the passenger's request and the fees applicable for the seat selection are not refundable in such cases.

If a passenger changes their seat for a less expensive one, no

refund will be processed.

If a passenger upgrades to a higher class of service after having purchase seat section in the original class of service, the seat selection fee is non refundable.

(b) Business upgrade seat section fee The fee paid for Business upgrade seat selection is nonrefundable.

(c) Extra baggage fee
Extra baggage purchased from online channels can be refunded at TK sales offices before the flight.
Extra baggage purchased from online channels cannot be refunded partially. Passengers can request a refund for their extra baggage allowances in all flights at TK sales offices before the flights and purchase new extra baggage allowance for updated flights.
Extra baggage allowance cannot be transferred to other passengers accompanying the passenger or other flights of the passenger.
Partly used excess baggage allowance of transfer flights (without stopover) connecting in less than 24 hours, cannot be refunded after the flight.
When passenger upgrades to Business Class, extra baggage fee paid prior to the upgrade can be refunded via sales offices.

(F) Lost ticket The following provisions will govern refund of a lost ticket or unused portion thereof:

(1) When a lost ticket or portion thereof is not found, refund as stipulated will be made upon receipt of proof of loss satisfactory to carrier and after receipt of written request for refund from the passenger. refund will only be made provided that the lost ticket or portion thereof has not been honored for transportation, or refunded, upon surrender by any person prior to the time the refund is made and further provided that the passenger agrees to indemnify and hold carrier harmless against any and all loss, damage, claim or expense, including without limitation, reasonable attorney fees, which carrier may suffer or incur by reason of the making of such refund and/or the subsequent presentation of said ticket(s) for transportation or refund of any other use whatsoever.

Exception: Carrier will not refund lost tickets less than six months after the date passenger makes written application to the carrier.

- (2) The foregoing provisions shall also apply to lost miscellaneous charges order, deposit receipts and excess baggage tickets.
- (3) (Applicable only in the U.S.A./Canada, service

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> charge as indicated below will be imposed per passenger/document for handling such request for refund or replacement of a lost ticket stated in

USD (or the equivalent CAD):

Exception: All countries except USA/Canada: EUR
42.00 (equivalent local currency)
domestic tickets issued in Turkey:
EUR 12.00 (equivalent currency try).

Lost ticket USD/CAD 100/115

Ticket validity/refund validity (G) Unless otherwise specifically provided in the fare note, the period of validity for totally unused tickets will be one year from the date of original ticket issue. and for the partly used tickets will be one year from the date of commencement of travel. Tariff: CTA No. 530 DOT No. 846 TK1

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### Rule 105 Acceptance of Pets and Animals

(A) General conditions of acceptance

Pets, limited to dogs and cats, when properly crated and accompanied by valid health and rabies vaccination certificate, entry permits and other documents required by countries of entry or transit will be accepted for carriage subject to the requirements as shown below.

Pets will be accepted as baggage only when (2) accompanied by a passenger traveling on the same

aircraft.

Arrangements must be made 24 hours in advance.

The passenger must make all arrangements and assume full responsibility for complying with any applicable laws. customs, and/or other government regulations, requirements or restrictions of the country, state or territory to which the animal is being transported.

(5) The passenger must assume all financial obligations involved in transporting the animal, including but not limited to the cost of obtaining vaccinations, health certificates, quarantine

charges, etc.

(6) Acceptance is subject to the availability of space

at departure time.

(7) The animal will be transported in either the cargo compartment or in the passenger cabin of the aircraft.

(8) The animal must be harmless, inoffensive odorless, and require no attention during transit.

(9) Environmental conditions must pose no hazard to the

safety or comfort of the animal.
(10) Animals will not be accepted as checked baggage for interline carriage.

(B) Containers

The animal must be confined in a cage or container subject to inspection and approval by TK prior to acceptance.

(2) The passenger is responsible for insuring that the container meets all governmental requirements for the safe and humane transportation of the animal being transported.

The container cannot exceed 21 inches in length, 13 inches in width and during takeoff and landing must collapse to a maximum of 9 inches of height (3)

if transported in the passenger cabin.
The maximum outside linear dimensions of the (4) container checked as baggage may not exceed 97 inches.

(5) Only one container is permitted in passenger cabin per passenger.

(C) Pets in the passenger cabin

- Maximum number of animals carriage of pets in the passenger compartment is limited to one per section of the cabin.
- (2) Container and animal storage

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the container must be stored under the seat directly in front of the passenger. the animal will not be carried in the first (bulkhead) row or adjacent to an emergency exit. the animal must remain in the container while in the boarding area, during boarding or deplaning and at all time while on board the aircraft.

(3) Provision of carriage in the event the animal becomes offensive or causes a disturbance during transit, the animal may be removed at the captain's discretion, at the first en route stop and placed in the cargo compartment for continuing transportation.

(4) Animals will not be permitted to travel with unaccompanied minors.

(5) Acceptance of animals as carry-on will be in lieu of one (1) piece of carry-on baggage and subject to charges in (d) below.

(D) Charges
(Except for certified service animals trained to assist the disable) the animal and it's container will not be included in determining the free baggage allowance and will always be subject to a charge as follows:

(1) An animal traveling in the passenger cabin (based on one way travel): Eur 20.00/USD 25.00/CAD 34.00

(2) An animal traveling in cargo compartment (based on one way travel): EUR 60.00/USD 80.00/CAD 100.00

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### Rule 115 Baggage†∆

(A) Checked baggage

(1) Nothing contained in this tariff shall entitle a passenger to have his baggage checked on a journey for which carrier does not offer facilities for

checking of baggage.

(2) Upon delivery to carrier of the baggage to be checked, carrier will insert in the ticket the number of pieces and weight of the checked baggage (which act shall constitute the issuance of the baggage check); in addition carrier will issue for identification purposes only, a baggage (claim) tag for each piece of baggage so delivered and covered by the baggage check. All checked baggage must be properly packed in suitcases or similar containers in order to ensure safe carriage with ordinary care in handling. Fragile or perishable articles, money, jewelry, silverware, negotiable documents or papers, securities or other valuables will not be accepted as checked baggage.

(B) Movement of baggage
Checked baggage will be carried in the same aircraft as
the passenger unless such carriage is deemed
impractical by carrier in which event carrier will move
the baggage in the next preceding or subsequent flight

on which space is available. Exception: (Applicable for

(Applicable for travel originating/tickets sold and issued in the U.S.A./Canada only.) TK will compensate the passenger if the baggage does not arrive at the passenger's final destination in accordance with the limitations set out under rule 55 (liability of carriers). in the case of connecting flights, the minimum connecting times must be adhered to when bookings are made. claims for refund must be made in writing within 60 days of occurrence and must include the property irregularity report filed at the place of occurrence.

- (C) Inspection by carrier
  Carrier has the right, but not the obligation to verify in the presence of the passenger the contents of his baggage, and, in the case of unaccompanied baggage, to open and examine such baggage whether or not the passenger is present. the existence or exercise of such right shall not be construed as an agreement, expressed or implied, by carrier to carry such contents as would otherwise be precluded from carriage.
- (D) Dangerous, damageable or unsuitable baggage

<sup>†</sup> Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 115 are effective March 28, 2023 pursuant to Order No. 2021 A-3 of the CTA.

<sup>&</sup>lt;sup>A</sup> Tracked changes applicable to/from the United States and annotated throughout the entirety of Rule 115 are effective March 28, 2023 pursuant to Docket OST-97-2050.

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passenger must not include in his/her baggage articles which are likely to endanger the aircraft, persons or property, which are likely to be damaged by air carriage or which are unsuitably packed, or the carriage of which is forbidden by any applicable laws, regulations or orders of any state to be flown from, into, or over. if the weight, size or character of baggage renders it unsuitable for carriage on the aircraft, carrier, prior to or at any stage of the journey, will refuse to carry the baggage. the following articles will be carried as baggage only with the prior consent of an arrangement with carrier, in accordance with carrier's regulations:

(1) Firearms

(a) Firearms will be accepted only when unloaded and suitably packed and when checked for carriage in the baggage or other compartment of the aircraft not accessible to the passenger.

(b) At the time of check-in, firearm(s) will be surrendered and the passenger will be required to make a written or verbal declaration that the firearm(s) as surrendered is safe for transportation.

(c) When firearms used for sport purposes are carried on the aircraft, entry permits shall be in the possession of the passenger for the country or countries of transit and destination.

Exception:

An authorized person performing a duty on board an aircraft, such as a law enforcement officer or diplomatic courier, may be permitted to retain custody of his firearm and ammunition upon duly identifying himself at the time of check-in.

(2) Explosives Munitions, corrosives and articles which are easily ignited.

Small arms ammunitions shall be accepted only for

Small arms ammunitions shall be accepted only for carriage in the baggage/cargo compartments of the aircraft and only with prior approval of the carrier as follows:

(a) Small arms ammunition for sporting purposes in quantities not exceeding 5 kilograms (11 lbs.) gross weight per passenger, securely packaged for personal use, excluding those with explosive or incendiary projectiles.

(b) Small arms ammunition for sporting purposes, excluding those with explosive or incendiary projectiles, in quantities exceeding 5 kilograms (11 lbs.) gross weight but not exceeding 55 lbs. (25 kgs.) gross weight per passenger for personal use. when such ammunition is carried, a written declaration shall be made by the passenger confirming that the ammunition is packed in a strong outside container made of wood, metal or

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fiberboard, and that the ammunition inside the container is protected against shock and secured against movement. the declaration shall also confirm that the passenger is not carrying more than a total of 55 lbs. (25 kgs.) gross weight.

(3) Liquids

(4) Live animals including birds and reptiles, other than pets, dogs trained to lead the blind and dogs trained to assist the deaf.

(5) Photoflash bulbs when appropriately marked and contained in the original package of the

manufacturer.

- (6) Compressed gases
  Flammable, non-flammable and poisonous; corrosives
  such as acids and wet batteries; flammable liquids
  and solids (such as matches, lighter fuels,
  rubbing alcohol); oxidizing materials; poisons;
  radioactive materials; and other restricted
  articles (such as offensive or irritating
  materials).
- (E) Free baggage allowance for passengers other than children
  - (1) First class service
    The free baggage allowance, including checked and unchecked baggage of each passenger paying the adult first class fare, except as otherwise provided, will be 40 kilograms (88 pounds).

Exception: For travel between United

States/Caribbean/Mexico/Canada and Europe the free baggage allowance is as

follows: 2

pieces of checked baggage of which the total of the 3 dimensions does not exceed 158 cm (62 inches) provided that weight does not exceed 32 kgs (70 lbs.) and 1 piece of unchecked baggage of which the total of the 3 dimensions does not exceed 118 cm provided that the weight of each piece does not exceed 8 kgs (17 lbs.).

(2) Business class service
The free baggage allowance, including checked and unchecked baggage of each passenger paying the adult business class fare, except as otherwise provided, will be 30 kilograms (66 pounds).
Exception: For travel between United

States/Caribbean/Mexico/Canada and Europe the free baggage allowance is as

follows: 2

pieces of checked baggage of which the total of the 3 dimensions does not exceed 158 cm (62 inches) provided that weight does not exceed 32 kgs (70 lbs.) and 1 piece of unchecked baggage of which the total of the 3 dimensions does not exceed 118 cm provided that

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> the weight of each piece does not exceed 8 kgs (17 lbs.).

(3)

Tourist/coach/economy class service
(a) The free baggage allowance, including checked and unchecked baggage, of each passenger paying the adult tourist/coach/economy or thrift class fare, except as otherwise provided below, will be 20 kilograms (44 pounds).

Exception:

For travel between United States/Caribbean/Mexico/Canada and Europe the free baggage allowance is as follows: 2 pieces of checked baggage of which the total of the 3 dimensions of each does not exceed 158 cm (62 inches) and the weight of each piece does not exceed 23 kgs. (50 lbs.) and 1 pieces of unchecked baggage of which the total of the 3 dimensions does not exceed 118 cm provided that weight does not exceed 8 kgs (17 lbs.).

(b) The following irrespective of their actual dimensions may be considered as a piece of baggage at 135 cm (53 inches)

One sleeping bag or bedroll. (1)

(2) (3) One rucksack, knapsack, backpack.

- One pair of snow skis with one pair of ski poles and one pair of ski boots.
- (4) One golf bag containing golf clubs and one pair of golf shoes.

One duffle-type bag or a b-4 type bag.

(6) One suitably packed bicycle (single seat touring or racing bicycle, non-motorized provided that handlebars are fixed sideways and the pedals are removed.

One pair of standard water skis or one (7)

pair slalom water skis. Suitably packed fishing equipment (8) consisting of not more than two rods, one reel, one landing net, one pair of fishing boots and one fishing tackle box.

(4) Combined services

> For through journeys where the passenger travels partly on first class service, and partly on business/economy class service the free baggage allowance for each portion of the trip shall be that applicable to the class of service for which the fare is paid. When a passenger who has paid the first class fare travels on business/economy class

service, the free baggage allowance will be that applicable to the first class service.

(5) hand carried baggage In addition to the free baggage allowances Tariff: CTA No. 530 DOT No. 846 TK1

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> provided herein, each passenger may carry, without additional charges, the following articles of baggage only when retained in the passenger's CUSTODY, EXCEPT THAT ITEMS LISTED IN (G) AND (H) MAY BE CARRIED IN THE PASSENGER OR CARGO COMPARTMENT OF THE AIRCRAFT.

A handbag, pocketbook or purse which is appropriate to normal traveling dress and which is not being used as a container for the transportation of articles regarded as baggage;

(b) An overcoat, wrap or blanket;

An umbrella or walking stick; (c)

(d) A small camera and a pair of binoculars;

- A reasonable amount of reading matter for the (e)
- (f)

flight;
Infant's food for consumption in flight;
Infant's carrying basket or bassinet. (g) (ħ)

- a fully collapsible invalid's wheelchair and/or a pair of crutches, and/or braces or other prosthetic device for the passenger's use; provided that the passenger is dependent upon them.
- (i) Any other articles, including overnight bags, briefcases, typewriter, personal radios, vanity or cosmetic cases, hat boxes, large cameras and reading matter which cannot reasonably be read during the flight will not be carried free unless they are included in the free baggage allowance.
- accompanied pets (6) Accompanied pets, when accepted, including the containers carried, will not be included in the free baggage allowance of the passenger, and the passenger will be assessed the applicable excess baggage weight charge for a single piece.

(7) Bicycles The weight of bicycles will not be included in the free baggage allowance of the passenger and will be assessed the applicable excess baggage weight

(8) Musical instruments

TK will accept to carry musical instruments as checked or cabin baggage unless accepting such musical instruments is contrary to the terms and conditions of this tariff with respect to weight or dimension of baggage or safety. except as otherwise provided herein, carriage of musical instruments is included in the free baggage allowance. If the number, weight and/or size of the musical instruments is greater than the free baggage allowance limit for the passenger's class of service, an excess baggage fee will be applicable. Small instruments, the total dimensions of which do not exceed 118 cm (width plus length plus height) can be transported as unchecked baggage free of charge. The instrument's width, length and depth (including

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case) should not exceed 140x42x25cm and weight should not be more than 75kg. Cellos will be accepted in the cabin if seat is purchased and a reservation is made at least 48 hours before the flight. Larger instruments (like contrabasses) will be accepted as checked baggage provided that they do not exceed the number, weight and/or size of checked baggage applicable to the passenger's class of service and that they are delivered in a durable hard case. If musical instruments cannot be carried in the cabin because a flight will occur on a different aircraft than expected and stowage space is insufficient in the cabin, such musical instruments will be carried as checked baggage, free of charge.

(9) Free baggage allowance for involuntarily rerouted passengers
Involuntarily rerouted passengers will receive the free baggage allowance applicable to the class of service for which tickets were originally issued, regardless of whether such passengers are subsequently transferred to a different class of

service.

(F) Free baggage allowance for children

(1) Children carried without charge will be granted no

free baggage allowance.

(2) Children for whom the fare is 50 percent or more of the normal adult fare will be granted free baggage allowance on the same basis as a passenger paying the adult fare and subject to the same exceptions as set forth in paragraph (e) above.

- (3) Children paying 10 percent of the normal adult fare will be allowed one piece of checked baggage of which the sum of the three dimensions does not exceed 115 cm (45 inches) (maximum height for strollers) provided that weight does not exceed 23 kgs (50 lb) and 1 pieces of unchecked baggage of which maximum dimensions are 118 cm. (total of length, height and width) provided that weight does not exceed 8 kgs (17 lbs).
- (G) Combination of free baggage allowances Where two or more passengers traveling as one party to a common destination or point of stopover by the same flight, present themselves and their baggage for traveling at the same time and place, they shall be permitted a total free baggage allowance equal to the combination of their individual free baggage allowances.
- (H) Excess weight and additional piece charges When TK is the only operating carrier on an itinerary, extra baggage allowance can be purchased via online channels or at sales offices prior to the flight. In case of code-sharing or when multiple carriers are involved on an itinerary, extra baggage allowance can only be purchased during check-in. The prices applicable to the extra baggage are the same when purchased via online channels, sales offices or at check-in.

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No guarantee is provided for extra baggage transportation due to safety and operational reasons. In such cases, Turkish Airlines shall present the most appropriate alternatives.

(1) The following definitions apply to this paragraph:

(1) The following definitions apply to this paragraph: connection stopover: where the waiting period for a connecting flight on a journey with more that one flight is 24 hours or more Region 1: any of

the following

Departure/destination location: Aleppo, Athens, Batumi, Bucharest, Chisinau, Constanta, Donetsk, Ganja, Nakhichevan, Odessa, Pristina, Sarajevo, Simferopol, Skopje, Sofia, Thessaloniki, Tirana and Varna.

Region 2: any of the following
DEPARTURE/DESTINATION LOCATION: Alexandria,
Almaty, Amman, Aqaba, Ashgabat, Astana, Astrakhan,
Bari, Beirut, Belgrade, Bishkek, Bologna,
Budapest, Cairo, Catania, Chorden, Damascus,
Dnipropetrovsk, Dushanbe, Graz, Hurghada,
Ivano-Frankivsk, Kabul, Kharkiv, Kherson, Kiev,

Kosice, Krasnodar, Ljubljana, Luxor, Lviv, Malta, Mazar-I-Sharif, Minsk, Naples, Osh, Pisa, Podgorica, Rome, Rostov-On-Don, Salzburg, Samarkand, Sham El Sheikh, Sochi, Starropol, Tabriz, Tashkent, Tbilisi, Tel Aviv, Venice, Vienna, Warsaw, Zagreb and Zaporizhia.

Region 3: Any of The Following
Departure/Destination Location: Algeria,
Amsterdam, Baghdad, Baku, Basel, Basra, Batina,
Benghazi, Berlin, Bremen, Brussels, Cologne,
Constantine, Dusseldorf, Erbil, Frankfurt,
Friedrichshafen, Geneva, Genoa, Germany, Hamburg,

Hannover, Karlsruhe, Leipzig, Luxembourg, Lyon, Marseille, Milan, Misurata, Moscow, Mosul, Munich, Munster, Najaf, Necef, Nice, Nuremburg, Prague, Riga, Rotterdam, Sebha, Stuttgart, Suleymaniyah, Tallinn, Tilimsan, Torino, Tripoli, Tunisia,

Ulaanbaatar, Vilnius and Zurich. Region 4: Any of The Following

Departure/Destination Location: Aalborg, Abu Dhabi, Aden, Ahvaz, Al Qassim, Bahrain, Barcelona, Bilbao, Billund, Birmingham, Bordeaux, Caragana, Copenhagen, Dammam, Doha, Dubai, Dublin, Ediphungh, Cothonburg, Holsinki, Isfahan, Ioddah

Edinburgh, Gothenburg, Hélsinki, Isfahan, Jeddah, Kazan, Kermanshah, Kuwait, London, Madrid, Malaga, Manchester, Mashhad, Medina, Novosibirsk, Oslo, Paris, Riyadh, Rovaniemi, Sana'a, Santiago De Compostela, Shiraz, St Petersburg, Stockholm, Taif, Tehran, Toulouse, UFA, Valencia, Voronezh,

Yanbu and Yekaterinburg.

Region 5: Any of The Following
Departure/Destination Location: Addis Ababa,
Bangkok, Beijing, Cape Town, Casablanca, Colombo,
Dar Es Salaam, Denpasar-Bali, Dhaka, Djibouti,
Durban, Entebbe, Guangzhou, Hanoi, Ho Chi Minh
City, Hong Kong, Islamabad, Jakarta, Johannesburg,
Karachi, Katemandu, Kigali, Kilimanjaro, Kuala
Lumpur, Lahore, Lisbon, Male, Manila, Maputo,

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> Marrakech, Mogadishu, Mombasa, Mumbai, Muscat, Nairobi, New Delhi, Phuket, Porto, Seoul, Shanghai, Singapore, Taipei and Zanzibar. Piece Region 1: Any of The Following Departure/Destination Location: Abuja, Antananarivo, Atlanta, Caracas, Freetown, Khartoum, Havana, Mahi Island, Mauritius, Osaka, Tokyo, Niamey, Abidjan, Accra, Bamako, Houston, Boston, Bogota, Ouagadougou, Kinshasa, Cotonou, Dakar, Douala, Miami, Buenos Aires, Toronto, Yaoundé, Lagos, New York, Washington, Libreville, Los Angeles, Nouakchott, Montreal, Luanda, Chicago, San Francisco, Sao Paulo, Asmara, Banjul, Kano, Mexico City, Pointe Noire, Port Harcourt and Port Sudan. Interline: Any locations of the following

departure/destination countries that are not listed in another region: Angola, Argentina, Benin, Burkina Faso, Cameroon, Canada, Chad, Columbia, Cuba, Democratic Republic of Congo, Gabon, Ghana, Guinea, Ivory Coast, Japan, Madagascar, Mali, Mauretania, Mauritius, Niger, Nigeria, Panama, Senegal, Sierra Leone, South America, Sudan, The Seychelles, United States of America, Venezuela, Comoros and All Interline Destinations.

(2) Baggage in excess of that provided for in paragraph (e) and (f) above will be accepted only upon payment of the charges listed below and if:
(a) The sum of the three dimensions does not

exceed 80 inches (203 cm).

(b) The weight does not exceed 32 kgs. (70 pounds).

(3) Excess weight charges:

For travel to/from United States/Canada in tourist/coach/economy class, the excess weight charge will be USD 80/CAD 110 per piece of baggage weighing between 23 kg (50 pounds) and 32 kg (70 pounds) and it is applicable to each baggage included in the free baggage allowance and to each additional piece of baggage.

For travel to/from U.S/Canada in first class and business class, the excess weight charge will be USD 80/(CAD 110) per each piece of (b) baggage carried in addition to the free

baggage allowance.

(4) Additional piece charges (no connection stopover): TK flights: excess baggage charges per piece of luggage for Tk flights direct to/from the us and Canada are as follows:

Countries and	1 and 2 PIECE	3 plus excess
regions	excess	piece
	baggage fee	baggage fee
Currency	USD/(CAD)	USD/(CAD)
Turkey	160/(215)	185/(249)
Region 1	190/(256)	230/(310)
Region 2	195/(263)	235/(316)

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> 200/(269) 240/(323) Region 3 220/(296) 265/(357) Region 4 250/(337) 300/(404) Region 5 290/(391) 350/(471) Piece Region 1

Interliné

340 (458) 400 (539) Codeshare flights: for flights where TK is (b) the most significant carrier and for codeshare flights departing to/from the us or Canada, excess baggage charges per piece of baggage are as follows:

Countries and 1 and 2 piece 3 plus excess regions excess piece baggage fee baggage fee USD/(CAD) USD/(CAD) Currency 235/(316) 280/(377) 285/(384) 290/(391) 315/(424) 205/(276) 240/(323) Turkey Region 1 245/(330) 250/(337) 270/(364) Region 2 Region 3 Region 4 320/(431) 350/(471) Region 5 340/(458) 400/(539) Piece Region 1 Interline 390 (525) 450 (606)

Additional piece charge (with connection (5)

stopover):

(a) For TK flights departing from/to the us or Canada with a connection stopover in Turkey, the charge for each additional piece of baggage, for all class of passenger is calculated by adding (i) the charge applicable between the us or Canada and Turkey (which is 160usd/215 CAD) to (ii) the charge applicable between Turkey and the region of departure/destination of the connecting flight in the table below:

For flights where TK is the most significant (b) carrier and for codeshare flights department to/from the us or Canada with a connection stopover in Turkey, the charge for each additional piece of baggage, for all class of passenger, is calculated by adding (i) the charge applicable between the us or Canada and Turkey (which is 205 USD/276 CAD) to (ii) the charge applicable between Turkey and the region of departure/destination of the connecting flight in the above table.

Region Region Region Region Piece Inter TR Reg-1 -Line 10 USD 40 USD 45 USD 50 USD 55 USD 65 USD 130US 180 USD 25 CAD 60 CAD 70 CAD 75 CAD 80 CAD 95 CAD 175CA 240 CAD

Collection of excess weight and/or additional piece charges: excess weight and/or additional piece charges will be payable, at the passenger's option, either at the point of origin for the entire journey to final destination, or at the point of origin to the point of connection stopover, in which event, when carriage is resumed, charges will be payable from the point of connection stopover to the next point of

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connection stopover or destination. When on a journey for which a through excess baggage ticket has been issued there is an increase in the amount of excess baggage carried, carrier will issue a separate excess baggage ticket for such increase and collect charges to destination or a connection stopover point as the case may be.

- (7) Excess weight and/or additional piece charges or reroutings or cancellations: when a passenger is rerouted or his carriage cancelled, the provisions which govern with respect to the payment of additional fares or the refunding of fares shall likewise govern the payment or the refunding of excess weight and/or additional piece charges.
- (I) Collection of excess value charges except as otherwise provided in carrier's regulations, excess value charges will be payable at the point of origin for the entire journey to final destination; provided that, if at a stopover en route, a passenger declares a higher excess value than that originally declared additional value from the stopover at which the higher excess value was declared to final destination will be payable.

Exception: Excess value charges will be payable only to the point to which the baggage is checked or to the point of transfer to another carrier if such point precedes the point to which baggage is checked.

- (J) Payment of charges
  Carrier will not be obligated to carry baggage until
  the passenger has paid all applicable charges or has
  complied with credit arrangements established by
  carrier.
- (K) Excess weight/oversize and/or additional piece and value charges on rerouting or cancellations when a passenger is rerouted or his carriage cancelled, the provisions which govern with respect to the payment of additional fares or the refunding of fares shall likewise govern the payment of the refunding of excess weight charges and the payment of excess value charges, but no refund of value charges will be made when a portion of the carriage has been completed.
- (L) Checking of baggage by carrier Except as otherwise provided in this rule, each participating carrier will upon presentation by a fare-paying passenger of a valid ticket covering transportation over the lines of such carrier, or over the lines of such carrier and one or more other participating carriers, check personal property which is tendered by the passenger for transportation as baggage, when tendered at the city or airport office designated by the carrier, and within the times prescribed by such carrier, but no participating carrier will check property so tendered:
  - (1) Beyond the destination, or not on the routing, designated on such ticket;
  - (2) Beyond a point of stopover;
  - (3) Beyond a point of transfer to any other carrier,

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if the passenger has declared a valuation in excess of the amounts specified in paragraph (j) of this rule except between points where through interline service is provided without change of aircraft by two or more participating carriers; and provided further, that TK will check such baggage beyond a point of transfer to international carriers;

(4) Beyond a point beyond which the passenger holds no

reservation;

(5) Beyond a point at which the passenger is to transfer to a connecting flight, and such flight is scheduled to depart from a different airport than that at which the passenger is scheduled to arrive at such point;

(6) Beyond a point at which the passenger desires to resume possession of such property or any portion

thereof; or

(7) Beyond a point beyond which all applicable charges

have not been paid;

(8) (Applicable only for through transportation) to a point to which the passenger holds no reservation, unless the passenger's name or initials are on the outside of such baggage.

(M) Delivery of checked baggage by carrier

- (1) Checked baggage will be delivered to the bearer of the baggage check upon payment of all unpaid sums due carrier under contract of carriage and upon return to carrier of the baggage (claim) tag(s) issued in connection with such baggage. Carrier is under no obligation to ascertain that the bearer of the baggage check and baggage (claim) tag is entitled to delivery of the baggage, and carrier is not liable for any loss, damage or expense arising out of or in connection with such delivery of the baggage. Except as otherwise provided in paragraph (3) herein, delivery will be made at the destination shown in the baggage check.
- (2) If the provisions of paragraph (1) above, are not complied with by a person claiming the baggage, carrier will deliver the baggage only on the condition that such person establishes to carrier's satisfaction his rights thereto, and if required by carrier, such person shall furnish adequate security to indemnify carrier for any loss, damage or expense which may be incurred by carrier as a result of such delivery;
- (3) At the request of the bearer of the baggage check and baggage (claim) tag(s), checked baggage will be delivered at the place of departure or an intermediate stopping place upon the same condition provided for in paragraph (1) hereof, unless precluded by government regulations, or unless time and circumstances do not permit. In delivering baggage at the place of departure or at any intermediate stopping place, carrier shall be under no obligation to refund any charges paid.

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(4) Acceptance of baggage by the bearer of the baggage check and baggage (claim) tag(s) without written complaint at the time of delivery is presumptive evidence that the baggage has been delivered in good condition and in accordance with the contract of carriage.

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### Rule 116 Interline Baggage Acceptance

(Effective to/from Canada for tickets issued on/after April 1, 2015)

Applicability (A) This rule is applicable to all interline itineraries issued on a single ticket whose origin or ultimate ticketed destination is in Canada. it establishes how TK will determine which carrier's baggage rules apply to any passenger's entire interline itinerary.

(B) General

For the purposes of interline baggage acceptance:

The carrier whose designator code is identified on (1)the first segment of the passenger's interline ticket will be known as the selecting carrier.

(2) Any carrier who is identified as providing interline transportation to the passenger by virtue of the passenger's ticket will be known as a participating carrier.

(C) Baggage rule determination by selecting carrier

Checked baggage (1)

the selecting carrier will:

Select and apply its own baggage rules as set out in its tariff to the entire interline (a) itinerary; or

Select the most significant carrier, as (b) determined by IATA resolution 302 and conditioned by the Canadian transportation agency, in order for that carrier's baggage rules, as established in its tariff, to apply to the entire interline itinerary.
the carrier identified by means of a) or b) will

be known as the selected carrier.

Carry-on baggage (2) Each operating carrier's carry-on baggage allowances will apply to each flight segment in an interline itinerary. Notwithstanding, the carry-on baggage charges that will apply to the entire interline itinerary will be those of the selected carrier.

(D) Baggage rule application by participating carrier where TK is not the selected carrier on an interline itinerary but is a participating carrier that is providing transportation to the passenger based on the ticket issued, TK will apply as its own the baggage rules of the selected carrier throughout the interline

(E) Disclosure of baggage rules summary page at the end of an online purchase and

e-ticket disclosure

For baggage rules provisions related to a passenger's 1st and 2nd checked bag and the passenger's carry-on baggage (i.e. the passenger's "standard" baggage allowance), when the carrier sells and issues a ticket for an interline itinerary, it will disclose to the passenger on

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any summary page at the end of an online purchase and on the passenger's itinerary/receipt and e-ticket at the time of ticketing the baggage information relevant to the passenger itinerary as set out in paragraph 2 below. The disclosed information will reflect the baggage rules of the selected carrier.

(2) The carrier will disclose the following information:

(a) Name of the carrier whose baggage rules apply;

(b) Passenger's free baggage allowance and/or applicable fees;

(c) Size and weight limits of the bags, if

applicable;

(d) Terms or conditions that would alter or impact a passenger's standard baggage allowances and charges (e.g. frequent flyer status, early check-in, pre-purchasing baggage allowances with a particular credit card);

(e) Existence of any embargoes that may be applicable to the passenger's itinerary; and,

(f) Application of baggage allowances and charges (i.e. whether they are applied once per direction or if they are applicable at each stopover point).

stopover point).

(3) The carrier will provide this information in text format on the passenger's e-ticket confirmation. any fee information provided for carry-on bags and the first and second checked bag will be expressed as specific charges (i.e., not a range).

Web site disclosure the carrier will disclose on its web site, in a convenient and prominent location, a complete and comprehensive summary of all the carrier's own baggage rules, including information concerning:

The maximum weight and dimensions of passenger bags, if applicable, both checked and unchecked;

(b) The number of checked and unchecked passenger bags that can be transported and the applicable charges;

(c) Excess and oversized baggage charges;

(d) Charges related to check in, collection and delivery of checked baggage;

(e) Acceptance and charges related to special items, e.g. surf boards, pets, bicycles, etc.;

(f) Baggage provisions related to prohibited or

unacceptable items, including embargoes;
(g) Terms or conditions that would alter or impact the baggage allowances and charges applicable to passengers (e.g.frequent flyer status, early check in, pre-purchasing baggage allowances with a particular credit card); and,
(b) Other pulse constants to the content of the particular credit card);

(h) Other rules governing treatment of baggage at stopover points, including passengers subject to special baggage allowances or charges etc.

(F) Definitions

(a)

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"Airline designator code"

An identification code comprised of two-characters which is used for commercial and traffic purposes such as reservations, schedules, timetables, ticketing, tariffs and airport display systems. airline designators are assigned by IATA. When this code appears on a ticket, it reflects the carrier that is marketing the flight, which might be different from the carrier operating the flight.

"Baggage rules"

The conditions associated with the acceptance of baggage, services incidental to the transportation of baggage, allowances and all related charges. for example, baggage rules may address the following topics:

The maximum weight and dimensions of passenger bags, if applicable, both checked

and unchecked;

The number of checked and unchecked passenger bags that can be transported and the applicable charges;

Excess and oversized baggage charges;

Charges related to check-in, collection and delivery of checked baggage;

Acceptance and charges related to special items, e.g. surfboards, pets, bicycles, etc; Baggage provisions related to prohibited or

unacceptable items, including embargoes; Terms or conditions that would alter or

impact the baggage allowances and charges applicable to passengers (e.g. frequent flyer status, early check-in, pre-purchasing baggage allowances with a particular credit card); and,

Other rules governing treatment of baggage at stopover points, including passengers subject to special baggage allowances or charges, etc.

"Interline agreement":

An agreement between two or more carriers to co-ordinate the transportation of passengers and their baggage from the flight of one air carrier to the flight of another air carrier (through to the next point of stopover).

"Interline itinerary":

All flights reflected on a single ticket involving multiple air carriers. Only travel on a single ticket is subject to the agency's approach provided the origin or the ultimate ticketed destination is a point in Canada.
"Interline travel":
Travel involving multiple air carriers listed on a

single ticket that is purchased via a single transaction.

"Single ticket":

A document that permits travel from origin to destination. It may include interline/code-share Tariff: CTA No. 530 DOT No. 846 TK1

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> and intra-line segments. It may also include end-to-end combinations (i.e., standalone fares that can be bought separately but combined

together to form one price).
"Summary page at the end of an online purchase":
A page on a carrier's web site which summarizes the details of a ticket purchase transaction just after the passenger has agreed to purchase the ticket from the carrier and has provided a form of payment.

"Ultimate ticketed destination":

In situations where a passenger's origin is a non-Canadian point and the itinerary includes at least one stop in Canada, as well as at least one stop outside Canada. If the stop in Canada is the farthest checked point and the stop is more than 24 hours, the agency would consider the ultimate ticketed destination to be Canada.

Carrier definitions (various) 'Down line carrier '

Any carrier, other than the selecting carrier, who is identified as providing interline transportation to the passenger by virtue of the passenger's ticket.

"Marketing carrier":

The carrier that sells flights under its code.

"Most significant carrier (MSC)":

is determined by a methodology, established by IATA (resolution 302), which establishes, for each portion of a passenger's itinerary where baggage is checked through to a new stopover point, which carrier will be performing the most significant part of the service. For travelers under the resolution 302 system, the baggage rules of the MSC will apply. For complex itineraries involving multiple checked baggage points, there may be more than one MSC, resulting in the application of differing baggage rules through an itinerary.

"Most significant carrier (MSC)-IATA resolution 302 as conditioned by the agency":

In this instance, the MSC is determined by applying IATA resolution 302 methodology as conditioned by the agency. The agency's reservation has stipulated that only a single set of baggage rules may apply to any given interline itinerary. The aim of the agency's reservation is to allow the selecting carrier to use the MSC methodology to determine which carrier's baggage rules apply to an international interline itinerary to or from Canada, while reinforcing the role of tariffs in the determination of which carrier's rules apply.

"Operating carrier":

the carrier that operates the actual flight.

"Participating carrier(s)":

includes both the selecting carrier and down line carriers who have been identified as providing interline transportation to the passenger by

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virtue of the passenger's ticket. "Selected carrier":

"Selected carrier":

The carrier whose baggage rules apply to the entire interline itinerary.

"Selecting carrier":

The carrier whose designator code is identified on the first segment of the passenger's ticket at the beginning of an itinerary issued on a single ticket whose origin or ultimate destination is in Canada.

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## Rule 130 Application of Fares

(A) General

> (1)where a local and joint fare is specifically published via the desired routing from point of origin to point of destination, such fare is applicable over such route notwithstanding that it is higher or lower than the combination of intermediate fares via such routing.

Fares apply only for transportation in the types of aircraft and their seating configurations as specified in aircraft type and seating configuration tariff no. ts-2, issued by airline tariff publishing company, agent, of the classes of service and aircraft stated in connection with

fares governed by this tariff.

(B) Round trip fares When a ticket is purchased before the transportation commences or is reissued according to rule 90 (refunds and rerouting), the fare applicable to a round trip between two (2) points over the lines of one or more carrier(s) will be:

when specifically published via the desired routing, the applicable round trip fare published by or on behalf of such carrier(s). (1)

when not specifically published via the desired (2) routing, the sum of the one way fares applicable to the respective one way segments or the sum of the round trip segment fares if these fares are published.

(C) Circle trip fares Except as provided below, when a ticket is purchased before the transportation commences or is reissued according to rule 90 (refunds and rerouting), the fare applicable to a circle trip via participating carriers or partly via participating carriers and partly via other scheduled air carriers and national air taxi conference members will be for the portion of carriage via one or more participating carriers as follows: sum of 50 percent of the applicable round trip fares for the respective sections, constructed from the point of origin via the route of travel that produces the lowest fare for the circle trip for the class of service used.

(D) Combinability

Fares may be combined for round trip, circle trip (1)or open jaw travel by using 50 percent of a round trip normal fare for the outbound portion of travel, and 50 percent of another round trip normal fare for the return portion of travel.

when combining normal fares with other normal (2) fares the more restrictive rule applies.

- (3) Reservations and ticketing time limits apply to the entire trip.
- (4) Minimum/maximum stay provisions apply to the entire trip.
- Time of travel and stopovers apply for each (5)

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segment flown.

(6) promotional fares may not be combined.

(E) Circle trip/round trip maximum
 If the fare constructed for a routing exceeds the fare
 for a circle trip or round trip constructed from the
 same point of origin which would include such routing,
 the circle trip or round trip fare shall apply.
 (F) Construction of fares

(F) Construction of fares
When the fare between any two points is not
specifically published via the desired routing, such
fare shall be constructed by combining those fares,
applicable via the desired routing from the passenger's
point of origin to the passenger's point of
destination, provided travel is via the point(s) over
which the fares have been combined, which produces the
lowest fare for the class of service used.

(G) Group requirements(1) When special group fares are available, the group must travel together on the same aircraft on all segments of the trip.

(2) In order to secure reservations when booking a group, a non-refundable deposit of USD 50.00/CAD 58.00 per seat is required to block the group

(3) 60 (sixty) days prior to departure a total of 50 percent of the payment must be on deposit.

(4) Full payment is due no less than 30 (thirty) days prior to departure.(5) Cancellation fees:

(5) Cancellation fees:
For cancellations within the group received between 89-61 days prior to outbound departure, a penalty of USD 50.00/CAD 58.00 per passenger will be retained.
for cancellations within the group received 60 days or less prior to outbound departure, a penalty of 50 percent of the gross fare will be retained.

(6) Cancellations within 2 weeks of departure are non-refundable.

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# Rule 135 Stopovers

No stopovers will be permitted on TK flights. stopovers will be permitted only upon payment of the combination of applicable joint fares unless the applicable fare permits such stopover.

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### Rule 145 Currency Applications

### Local currency fares and charges

(1) Fares and related charges are expressed in the local currency of the country of commencement of transportation (COC), except those countries listed below which are expressed (A) in US dollars or (B) in

Euro:

Afghanistan Lebanon Liberia Angola **Anguilla** Madagascar Antigua and Barbuda Malawi Argentina Maldives **Bahamas** Mexico Bangladesh Mongolia Barbados Montserrat Belize Nicaragua Bermuda Nigeria

Bolivia Palestinian Territory

Bonaire Panama
Brazil Paraguay
Burundi Peru
Cambodia Philippines
Cayman Islands Rwanda

Cayman Islands Rwanda
Chile Saba
Colombia Saint Eustatius

Congo, Dem. Rep. of Saint Kitts
Costa Rica and Nevis
Cuba Saint Lucia

Dominica Saint Vincent and Dominican Republic The Grenadines

Ecuador Sao Tome and El Salvador Principe Eritrea Sierra Leone Ethiopia Somalia Gambia Suriname

Ghana Tanzania, United
Grenada Republic of
Guatemala Timor Leste

Guatemala Timor Leste
Guinea Trinidad and
Guyana Tobago

Haiti Uganda Honduras Ukraine Indonesia United States

Iraq and U.S. Territories

Israel Uruguay
Jamaica Venezuela
Kenya Viet Nam
Laos Zambia
Zimbabwe

(B) Albania Armenia Austria Azerbaijan

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Step 1:

Belarus Belgium Bosnia and Herzegovina Bulgaria Cape Verde Croatia Cyprus Estonia Finland France except French Polynesia (including Wallis and Futuna) New Caledonia (including Loyalty Islands) Georgia Germany Greece Ireland Italy Kyrgyzstan Latvia Lithuania Luxembourg Macedonia (FYROM) Malta Moldova, Republic of Monaco Montenegro Netherlands Portugal Romania Russia Serbia Slovakia Slovenia Spain Tajikistan Turkey Turkmenistan Uzbekistan

(2) All add-ons shall be established in the currency of the country concerned, or where agreed, in U.S. dollars or in Euro or in any other currency. Combination of local currency fares To combine two or more local currency fares, convert all local currency fares into the currency of the country of commencement of transportation.

(a) Establish the NUC amount for each local currency fare by dividing the local currency fare by the applicable IATA Rate of Exchange (ROE) shown in the Currency Conversion Table below for the country in which the currency is denominated.

b) Calculate the resultant amount to two decimals places, ignoring any further decimal places.

Step 2: Add the resultant NUC amounts for the sectors involved.

Step 3: (a) Established the through local currency fare by multiplying the total NUC

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amounts (derived from Steps 1, 2, and 3 above) by the IATA Rate of Exchange (ROE) shown in the currency conversion table below for the country of commencement of travel.

- (b) Calculate the resultant amount of one decimal place beyond the number of decimal places shown next to the local currency in the conversion table below, ignoring any further decimal places.
- (c) Round up to the next higher rounding unit shown next to the local currency in the currency conversion table, unless otherwise indicated.

Exception: When an international ticket is comprised of all domestic fare components, but within different countries, the provisions outlines above shall apply.

Other Charges
Other charges shall be separately converted to the currency
of the country of sale using the Bankers' Selling Rate using
the rounding units shown next to other charges in the
currency conversion table.

MCOs for unspecified transportation and PTAs.

MCOs for unspecified transportation and PTAs when honored for payment of Air transportation shall be subject to the provisions of Rule 75 (Currency of Payment). The country of payment of the PTA or MCO shall be considered the country of original issue and determine construction Rules to apply.

Currency Table For IATA Rate of Exchange (ROE) currency conversion table see pages 259-275.

Local Currency Rounding Table

For those countries where fares are expressed in USA and the USD is not the local currency; see pages 280-Q thru 282. Currency Table

Abu Dhabi

(See United Arab Emirates)

Afghanistan

US Dollar USD ROE:1.0 . Note D
Round Up: Local Currency - 1 Other Charges - 0.1

Albania

Euro EUR ROE: 908104 Note -

Round Up: Local Currency - 1 Other Charges - 0.01

Algeria

Algerian Dinar DZD ROE:120.675876 Note -

Round Up: Local Currency - 1 Other Charges - 1

American Samoa

US Dollar USD ROE:1.0 Note -

Round Up: Local Currency - 1 Other Charges - 0.1

Angola

US Dollar USD ROE:1.0 Note D

Round Up: Local Currency - 1 Other Charges - 0.1

Anguilla

US Dollar USD ROE:1.0 Note D

Round Up: Local Currency - 1 Other Charges - 0.1

Antigua and

Barbuda

US Dollar USD ROE:1.0 Note D

Tariff: CTA No. 530 DOT No. 846 тк1 Carrier: Turkish Airlines - TK Round Up: Local Currency - 1 Other Charges - 0.1 Argentina US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Armenia EUR ROE: .908104 Euro Note E Round Up: Local Currency - 1 Other Charges - 0.1 Aruba Aruban Guilder AWG ROE:1.8000000 Note -Round Up: Local Currency - 1 Other Charges - 1 Australia Australian Dollar AUD ROE:1.468910 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Austria Euro EUR ROE: .908104 Note -Round Up: Local Currency - 1 Other Charges - 0.01 Azerbaijan Euro EUR ROE: .908104 Note E Round Up: Local Currency - 1 Other Charges - 0.1 Bahamas US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Bahrain Bahraini Dinar BHD ROE: .376100 Note -Round Up: Local Currency - 1 Other Charges - 1 Bangladesh US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Barbados US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Belarus EUR ROE: .908104 Note E Round Up: Local Currency - 1 Other Charges - 0.1 Belgium Euro EUR ROE: .908104 Note -Round Up: Local Currency - 1 Other Charges - 0.01 Belize US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Benin, Rep. of XOF ROE:595.677380 Note -CFA Franc Round Up: Local Currency - 100 Other Charges - 100 Bermuda US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Bhutan NGULTRUM BTN ROE:71.969032 Note -Round Up: Local Currency - 1 Other Charges - 1 Bolivia US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Bonaire US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Bosnia and Herzegovina

Tariff: CTA No. 530 DOT No. 846 TK1 Carrier: Turkish Airlines - TK EUR ROE:.908104 Euro Note E Round Up: Local Currency - 1 Other Charges - 0.01 Botswana BWP ROE:11.113232 **PULA** Note -Round Up: Local Currency - 1 Other Charges - 0.1 Brazil US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 British Virgin Islands US Dollar USD ROE:1.0 Round Up: Local Currency - 1 Other Charges - 0.1 Brunei Darussalam Brunei Dollar BND ROE:1.385105 Note -Round Up: Local Currency - 1 Other Charges - 1 Bulgaria Euro EUR ROE: .908104 Note E Round Up: Local Currency - 1 Other Charges - 0.01 Burkina Faso CFA Franc XOF ROE:595.677380 Note -Round Up: Local Currency - 100 Other Charges - 100 Burundi US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Cambodia US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 1.0 Cameroon CFA Franc XAF ROE:595.677380 Note -Round Up: Local Currency - 100 Other Charges - 100 Canada Canadian dollar CAD ROE:1.323867 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Cape Verde EUR ROE: .908104 Note E Round Up: Local Currency - 1 Other Charges - 0.1 Cayman Islands US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Central African Republic CFA Franc XAF ROE: 595.677380 Note -Round Up: Local Currency - 100 Other Charges - 100 XAF ROE:595.677380 Note -CFA Franc Round Up: Local Currency - 100 Other Charges - 100 Chile

Note D US Dollar USD ROE:1.0 Round Up: Local Currency - 1 Other Charges - 0.1 China Yuan Renminbi CNY ROE: 7.145291 Note -Round Up: Local Currency - 10 Other Charges - 1 Chinese Taipei Dollar TWD ROE:31.279394 Note -Round Up: Local Currency - 1 Other Charges - 0.5 Colombia

US Dollar USD ROE:1.0 Note D

Tariff: CTA No. 530 DOT No. 846 тк1 Carrier: Turkish Airlines - TK Round Up: Local Currency - 1 Other Charges - 0.1 Comoros Comoro KMF ROE:446.758035 Note -Franc Round Up: Local Currency - 100 Other Charges - 50 Congo (Brazzaville) XAF ROE:595.677380 Note -CFA Franc Round Up: Local Currency - 100 Other Charges - 100 Congo (Kinshasa) US Ďollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Cook Islands New Zealand Dollar NZD ROE:1.568442 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Costa Rica US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Cote d'Ivoire XOF ROE:595.677380 Note -CFA Franc Round Up: Local Currency - 100 Other Charges - 100 Croatia Euro EUR ROE: .908104 Note E Round Up: Local Currency - 1 Other Charges - 0.01 Cuba US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Curacao Netherlands Antilles ANG ROE:1.790000 Note -Guilder Round Up: Local Currency - 1 Other Charges - 0.1 Cyprus EUR ROE: 0.908104 Euro Round Up: Local Currency - 1 Other Charges - 0.05 Czech Republic Czech Koruna CZK ROE:23.484744 Note -Round Up: Local Currency - 1 Other Charges - 1 Denmark DANISH KRONE DKK ROE:6.773884 Note -Round Up: Local Currency - 5 Other Charges - 1 Djibouti Djibouti Franc DJF ROE:177.721000 Note -Round Up: Local Currency - 100 Other Charges - 100 Dominica US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Dominican Republic US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Ecuador US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Egypt EGP ROE:16.560000 EGYPTIAN Pound Note -

Round Up: Local Currency - 1

Other Charges - 1

Tariff: CTA No. 530 DOT No. 846 TK1 Carrier: Turkish Airlines - TK El Salvador US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Equatorial Guinea CFA franc XAF ROE:595.677380 Note -Round Up: Local Currency - 100 Other Charges - 100 Eritrea US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Estonia EUR ROE: .908104 Note -Round Up: Local Currency - 5 Other Charges - 0.1 Ethiopia US Dollar USD ROE:1.0 Note D Round Up: Local Currency - . Other Charges - 0.1 Eswatini Lilangeni SZL ROE:15.071386 Note -Round Up: Local Currency - 10 Other Charges - 1 European M. Union EUR ROE:.908104 Note -Round Up: Local Currency - 1 Other Charges - 0.5 Falkland Islands Falkland Islands Pound FKP ROE: .818146 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Faroe Islands Danish Krone DKK ROE:6.773884 Note -Round Up: Local Currency - 5 Other Charges - 0.1 Fiji Fiji Dollar FJD ROE: 2.204261 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Finland Euro EUR ROE: .908104 Note -Round Up: Local Currency - 1 Other Charges - 0.01 France Euro EUR ROE: .908104 Note -Round Up: Local Currency - 1 Other Charges - 0.01 French Guiana EUR ROE: .908104 Note -Euro Round Up: Local Currency - 1 Other Charges - 0.01 French Polynesia CFP Franc XPF ROE:108.365631 Note -Round Up: Local Currency - 5 Other Charges - 1 Gabon XAF ROE:595.677380 Note -CFA Franc Round Up: Local Currency - 100 Other Charges - 100 Gambia US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Georgia EUR ROE: .908104 Note E Euro Round Up: Local Currency - 1 Other Charges - 0.1 Germany Euro EUR ROE: .908104 Note -Round Up: Local Currency - 1 Other Charges - 0.01 Ghana USD ROE:1.0 US Dollar Note D Round Up: Local Currency - 1 Other Charges - 0.1 Gibraltar

Tariff: CTA No. 530 DOT No. 846 TK1 Carrier: Turkish Airlines - TK Gibraltar Pound GIP ROE:.818146 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Greece Euro EUR ROE: .908104 Note -Round Up: Local Currency - 100 Other Charges - 10 Greenland Danish Krone DKK ROE:6.773884 Note -Round Up: Local Currency - 5 Other Charges - 1 Grenada US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Guadeloupe EUR ROE: .908104 Euro Note -Round Up: Local Currency - 1 Other Charges - 0.01 Guam USD ROE:1.0 US Dollar Note -Round Up: Local Currency - 1 Other Charges - 0.1 Guatemala US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Guinea US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Guinea-Bissau CFA Franc XOF ROE:595.677380 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Guyana US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 1 Haiti US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Honduras US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Hong Kong Hong Kong Dollar HKD ROE:7.841150 Note -Round Up: Local Currency - 10 Other Charges - 1 Hungary Forint HUF ROE: 299.756829 Note -Round Up: Local Currency - 10 Other Charges - 10 Iceland Iceland Krone ISK ROE:126.754430 Note -Round Up: Local Currency - 100 Other Charges - 10 India Indian Rupee INR ROE:71.969032 Note -Round Up: Local Currency - 5 Other Charges - 1 Indonesia Indonesian Rupiah IDR ROE:14126.800000 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Iran, Islamic Republic of Iranian Rial IRR ROE:112807.000000 Note -Round Up: Local Currency - 100 Other Charges - 100 IQD ROE:1199.765150 Iraq Dinar Note D Round Up: Local Currency - 0.1 Other Charges - 0.05

Tariff: TK1 CTA No. 530 DOT No. 846 Carrier: Turkish Airlines - TK Ireland EUR ROE: .908104 Note -Euro Round Up: Local Currency - 1 Other Charges - 0.01 Israel US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Italy EUR ROE: .908104 Note -Euro Round Up: Local Currency - 1 Other Charges - 0.01 Jamaica US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Japan JPY ROE:106.608770 Note -YEN Round Up: Local Currency - 100 Other Charges - 10 Jordan JOD ROE: .709000 Jordanian Dinar Note -Round Up: Local Currency - 1 Other Charges - 0.05 Kazakhstan KZT ROE:387.166000 Note D Tenge Round Up: Local Currency - 1 Other Charges - 0.1 Kenya US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Kiribati Australian Dollar AUD ROE:1.468910 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Korea, Democratic People's Republic of North Korean KPW ROE:107.250000 Round Up: Local Currency - 1 Other Charges - 1 Korea, Republic of KRW ROE:1201.730079 Note -Korean Won Round Up: Local Currency - 100 Other Charges - 100 Kuwait Kuwait Dinar KWD ROE:.304751 Note -Round Up: Local Currency - 1 Other Charges - 0.05 Kyrgyzstan EUR ROE:.908104 Euro Note E Round Up: Local Currency - 1 Other Charges - 0.1 Laos, People's Democratic Republic of US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Latvia EUR ROE: .908104 Euro Note -Round Up: Local Currency - 1 Other Charges - 0.1 Lebanon US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Lesotho LSL ROE:15.071386 LOTI Note -

Tariff: CTA No. 530 DOT No. 846 TK1 Carrier: Turkish Airlines - TK Round Up: Local Currency - 10 Other Charges - 0.1 Liberia US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Libyan Arab Jamahiriya Libyan Dinar LYD ROE:1.431813 Note -Round Up: Local Currency - 0.1 Other Charges - 0.05 Lithuania EUR ROE: .908104 Note -Euro Round Up: Local Currency - 1 Other Charges - 0.1 Luxembourg Luxembourg EUR ROE: .908104 Euro Note -Round Up: Local Currency - 1 Other Charges - 0.01 Macao Pataca MOP ROE:8.076385 Note -Round Up: Local Currency - 10 Other Charges - 1 Madagascar US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 100 Other Charges - 50 Malawi US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Malaysia Malaysian Ringgit MYR ROE: 4.194384 Note -Round Up: Local Currency - 1 Other Charges - 1 Maldives US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Mali XOF ROE:595.677380 Note -CFA Franc Round Up: Local Currency - 100 Other Charges - 100 Malta EUR ROE: .908104 Euro Note -Round Up: Local Currency - 1 Other Charges - 0.1 Marshall Islands US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Martinique Euro EUR ROE: .908104 Note -Other Charges - 0.01 Round Up: Local Currency - 1 Mauritania MRO ROE:37.391920 Ouguiya Note -Round Up: Local Currency - 20 Other Charges - 10 Mauritius Mauritius Rupee MUR ROE: 37.445118 Note -Round Up: Local Currency - 5 Other Charges - 1 Mayotte EUR ROE: .908104 Euro Note -Round Up: Local Currency - 1 Other Charges - 0.01 Mexico US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Micronesia US Dollar USD ROE:1.00 Note -Round Up: Local Currency - 1 Other Charges - 0.1

Tariff: CTA No. 530 DOT No. 846 TK1 Carrier: Turkish Airlines - TK Moldova. Republic of EUR ROE: .908104 Note E Euro Round Up: Local Currency - 1 Other Charges - 0.1 Monaco Euro EUR ROE: .908104 Note -Round Up: Other Charges - 0.01 Local Currency - 1 Mongolia US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Montenegro Euro EUR ROE: .908104 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Montserrat US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Morocco Moroccan Dirham MAD ROE:9.756254 Note -Round Up: Local Currency - 5 Other Charges - 1 Mozambique Metical MZM ROE:62.046000 Note -Other Charges - 10000 Round Up: Local Currency - 10000 Myanmar MMK ROE:1546.704423 Note D Kyat Round Up: Local Currency - 1 Other Charges - 1 Namibia Namibian Dollar NAD ROE:15.071386 Note -Round Up: Local Currency - 10 Other Charges - 1 Nauru Australian Dollar AUD ROE:1.468910 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Nepal Nepalese Rupee NPR ROE:115.150452 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Netherlands Netherlands EUR ROE: .908104 Euro Note -Round Up: Local Currency - 1 Other Charges - 0.01 Netherlands Antilles Netherlands Antillean Guilder ANG ROE:1.790000 Note -Round Up: Local Currency - 1 Other Charges - 1 New Caledonia XPF ROE:108.365631 Note -CFP Franc Round Up: Local Currency - 100 Other Charges - 10 New Zealand New Zealand Dollar NZD ROE:1.568442 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Nicaragua US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Niger XOF ROE:595.677380 Note -CFA Franc Round Up: Local Currency - 100 Other Charges - 100

Tariff: CTA No. 530 DOT No. 846 тк1 Carrier: Turkish Airlines - TK Nigeria US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Niue New Zealand Dollar NZD ROE:1.568442 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Norfolk Island Australian Dollar AUD ROE:1.468910 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Northern Mariana Islands US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Norway Norwegian Krone NOK ROE:9.026063 Note -Round Up: Local Currency - 5 Other Charges - 1 Occupied Palestinian Territory US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Oman Rial Omani OMR ROE: .384500 Note -Round Up: Local Currency - 1 Other Charges - 1 Pakistan Pakistan Rupee PKR ROE:156.955904 Note -Round Up: Local Currency - 10 Other Charges - 1 Palau US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Panama US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Papua New Guinea PGK ROE:3.487872 KINA Note -Round Up: Local Currency - 1 Other Charges - 0.1 Paraguay USD ROE:1.0 US Dollar Note D Round Up: Local Currency - 1 Other Charges - 0.1 Peru US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Philippines | US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Poland ROE:3.948006 PLN PLN Note -Round Up: Local Currency - 1 Other Charges - 0.1 Portugal Portuguese EUR ROE: .908104 Euro Note -Round Up: Local Currency - 1 Other Charges - 0.01 Puerto Rico US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Qatar Qatari Rial QAR ROE:3.640000 Note -Round Up: Local Currency - 10 Other Charges - 10 Reunion Euro EUR ROE: .908104 Note -

Tariff: TK1 CTA No. 530 DOT No. 846 Carrier: Turkish Airlines - TK Round Up: Local Currency - 1 Other Charges - 0.01 Romania Euro EUR ROE: .908104 Note E Round Up: Local Currency - 1 Other Charges - 0.01 Russian Federation EUR ROE: .908104 Euro Note E Round Up: Local Currency - 1 Other Charges - 0.01 Rwanda US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Saba US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Saint Helena Saint Helena SHP ROE: 0.818146 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Saint Kitts and Nevis US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Saint Lucia US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Saint Maarten Guilder Netherlands ANG ROE: 1.790000 Note -Antilles Round Up: Local Currency - 1 Other Charges - 0.1 Saint Pierre and Miquelon EUR ROE: .908104 Euro Note -Round Up: Local Currency - 0.01 Other Charges - 0.01 Saint Vincent and The Grenadines US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Samoa Tala WST ROE:2.758274 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Sao Tome and Principe US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Saudi Arabia Saudi Riyal SAR ROE: 3.750000 Note -Round Up: Local Currency - 1 Other Charges - 1 Senegal XOF ROE:595.677380 Note -CFA Franc Round Up: Local Currency - 100 Other Charges - 100 Serbia EUR ROE: .908104 Euro Note E Round Up: Local Currency - 1 Other Charges - 0.1 Seychelles Seychelles | SCR ROE:14.552957 Note -Rupee Round Up: Local Currency - 1 Other Charges - 1 Sierra Leone

Tariff: CTA No. 530 DOT No. 846 TK1 Carrier: Turkish Airlines - TK US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Singapore Singapore Dollar SGD ROE:1.385105 Note -Round Up: Local Currency - 1 Other Charges - 1 Slovakia ROE:.908104 Note -Euro EUR Round Up: Local Currency - 1 Other Charges - 1 Slovenia EUR ROE: .908104 Note -Round Up: Local Currency - 100 Other Charges - 1 Solomon Islands Solomon Islands Dollar SBD ROE:8.494263 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Somalia US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 South Africa ZAR ROE:15.071386 Rand Note -Round Up: Local Currency - 10 Other Charges - 1 South Sudan South Sudanese Pound SSP ROE:159.403000 Note G Round Up: Local Currency - 1 Other Charges - 1 Spain Euro EUR ROE: .908104 Note -Round Up: Local Currency - 1 Other Charges - 0.01 Sri Lanka SRI LANKA RUPEE LKR ROE:181.346000 Note -Round Up: Local Currency - 100 Other Charges - 1 SDG ROE:45.225000 Sudanese Dinar Note G Round Up: Local Currency - 1 Other Charges - 1 Suriname US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Sweden Swedish Krone SEK ROE:9.726038 Note -Round Up: Local Currency - 5 Other Charges - 1 Switzerland SWISS Franc CHF ROE: .987367 Note -Round Up: Local Currency - 1 Other Charges - 0.5 Syrian Arab Republic SYP ROE:436.000000 Syrian Pound Note G Round Up: Local Currency - 1 Other Charges - 1 Tajikistan Euro EUR ROE: .908104 Note E Round Up: Local Currency - 1 Other Charges - 0.1 Tanzania, United Republic of US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Thailand Baht THB ROE:30.821100 Note -Round Up: Local Currency - 5 Other Charges - 5 Timor - Leste

Tariff: TK1 CTA No. 530 DOT No. 846 Carrier: Turkish Airlines - TK US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 5 Other Charges - 0.1 Togo XOF ROE:595.677380 Note -CFA Franc Round Up: Local Currency - 100 Other Charges - 100 Tonga Pa'anga TOP ROE: 2.385951 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Trinidad and Tobago US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Tunisia TND ROE:2.918174 Tunisian Dinar Note -Round Up: Local Currency - 0.5 Other Charges - 0.5 Turkey Turkish Lira TRY ROE: 5.715780 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Turkmenistan New Manat TMT ROE:3.500000 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Turks and Caicos Islands US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Tuvalu Australian Dollar AUD ROE:1.468910 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Uganda UŠ Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Ukraine US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 United Arab Emirates (Comprised of Abu Dhabi, Ajman, Dubai, Fujairah, Ras-el-Khaimah, Sharjah, Umm Al Qaiwain) UAE Dirham AED ROE: 3.672750 Note -Other Charges - 10 Round Up: Local Currency - 10 United Kingdom Pound Sterling GBP ROE: 0.818146 Note -Round Up: Local Currency - 1 Other Charges - 0.1 United States US Dollar USD ROE:1.0 Note -Round Up: Local Currency - 1 Other Charges - 0.1 Uruguay US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1 Uzbekistan EUR ROE: .908104 Note E Euro Round Up: Local Currency - 1 Other Charges - 0.1 Vanuatu

Tariff: CTA No. 530 DOT No. 846 TK1

Carrier: Turkish Airlines - TK

VUV ROE:114.140000 Note -

Round Up: Local Currency - 100 Other Charges - 10

Venezuela

US Dollar USD ROE:1.0 Note D

Round Up: Local Currency - 1 Other Charges - 0.1

**Vietnam** 

US Dollar USD ROE:1.0 Note D

Round Up: Local Currency - 1 Other Charges - 0.1

Wallis and

Futuna Islands

CFP Franc XPF ROE:108.365631 Note -

Round Up: Local Currency - 100 Other Charges - 10

Yemen,

Republic of

Yemini Rial YER ROE:250.000000 Note G

Round Up: Local Currency - 1 Other Charges - 0.1

zambia

US Dollar USD ROE:1.0 Note D

Round Up: Local Currency - 1 Other Charges - 0.1

zimbabwe

Zimbabwe Dollar USD ROE:1.0 Note -

Round Up: Local Currency - 1 Other Charges - 0.1

Notes:

International Fares from this country are published in US Dollars. This rate of exchange is to be used solely to convert local currency domestic fares to US Dollars. This will allow combination of domestic fares and international fares from this country on

the same ticket and provide a common industry base. International Fares from this country are published in Euro. This rate of exchange is to be used solely Ε to convert local currency domestic fares to Euro. This will allow combination of domestic fares and international fares from this country on the same

ticket and provide a common industry base. This rate of exchange is established by Government Order and does not result from the application of

Resolution 024c.

Local Currency Rounding Table

For those countries where fares are expressed in USD and the USD is not the local currency, and when payment is tendered in the local currency, the amounts shall be rounded up to next unit as per the following table,

unless otherwise shown:

Afghanistan

Afghani Note -

Round Up: Local Currency - 1 Other Charges - 1

Albania

Lek ALL Note -

Round Up: Local Currency - 1 Other Charges - 1

Angola

**KWANZA** Note -

Round up: Local Currency - 1000000 Other Changes - 0.1

Kwanza

Reajustado **AOR** Note -

Round Up: Local Currency - 100 Other Charges - 100

Anguilla |

Tariff: CTA No. 530 DOT No. 846 TK1 Carrier: Turkish Airlines - TK EC Dollar **XCD** Note 3 Round Up: Local Currency - 1 Other Charges - 0.1 Antigua and Barbuda EC Dollar **XCD** Note -Round Up: Local Currency - 1 Other Charges - 0.1 Argentina Argentine Peso **ARS** Note 1,3Round Up: Local Currency - 1000 Other Charges -1000 Armenia Armenian Dram **AMD** Note -Round Up: Local Currency - 100 Other Charges - 10 Azerbaijan Azerbaijanian AZMManat Note -Round Up: Local Currency - 100 Other Charges - 10 Bahamas Bahamian Dollar **BSD** Note -Other Charges - 0.1 Round Up: Local Currency - 1 Bangladesh Taka **BDT** Note -Round Up: Local Currency - 1 Other Charges - 1 Barbados Barbados Dollar **BBD** Note -Round Up: Local Currency - 1 Other Charges - 0.1 Belarus Belarussian Note -Ruble **BYB** Round Up: Local Currency - 100 Other Charges - 10 Belize Belize Dollar **BZD** Note 1 Round Up: Local Currency - 1 Other Charges - 0.1 Bermuda Bermudian Dollar Note 3 Round Up: Local Currency - 1 Other Charges - 0.1 Bolivia Boliviano Note 1 Round Up: Local Currency - 1 Other Charges - 0.1 Bosnia and Herzegovina Dinar BAD Note -Round Up: Local Currency - 1 Other Charges - 1 Brazil Brazilian Real Note 1,2 Round Up: Local Currency - 1 Other Charges - 1 Burundi Burundi Franc BIF Note -Round Up: Local Currency - 10 Other Charges - 5 Bulgaria Lev Note -Round Up: Local Currency - 1 Other Charges - 1 Cambodia Riel KHR Note -Round Up: Local Currency - 10 Other Charges - 10 Cape Verde Cape Verde

Tariff: TK1 CTA No. 530 DOT No. 846 Carrier: Turkish Airlines - TK **CVE** Escudo Note -Round Up: Local Currency - 100 Other Charges - 100 Cayman Islands Cayman Island Dollar Note 3 **KYD** Round Up: Local Currency - 0.1 Other Charges - 0.1 Chile Chilean Peso CLP Note 1 Round Up: Local Currency - 1 Other Charges - 1 Colombia Colombian Peso Note 1 Round Up: Local Currency - 100 Other Charges - 100 Costa Rica Costa Rican Colon **CRC** Note 1 Round Up: Local Currency - 10 Other Charges - 10 Croatia Croatian Kuna HRK Note 3 Round Up: Local Currency - 1 Other Charges - 1 Cuba **CUP** Cuban Peso Note -Round Up: Local Currency - 1 Other Charges - 0.1 Dominica EC Dollar **XCD** Note -Round Up: Local Currency - 1 Other Charges - 0.1 Dominican Republic Note -Dominican Peso Round Up: Local Currency - 1 Other Charges - 0.1 Ecuador Sucre **ECS** Note 1,3 Round Up: Local Currency - 1 Other Charges - 0.1 El Salvador El Salvador Note -Round Up: Local Currency - 1 Other Charges - 1 Eritrea Ethiopian Birr Note -Round Up: Local Currency - 1 Other Charges - 1 Estonia Kroon EEK Note -Other Charges - 0.1 Round Up: Local Currency - 1 Ethiopia Ethiopian Birr ETB Note -Round Up: Local Currency - 1 Other Charges - 1 Dalasi **GMD** Note -Round Up: Local Currency - 1 Other Charges - 0.1 Georgia Lari Note -Round Up: Local Currency - 100 Other Charges - 10 Ghana Cedi GHC Note -Round Up: Local Currency - 1 Other Charges - 0.1 Grenada EC Dollar XCD Note -Round Up: Local Currency - 1 Other Charges - 0.1

Tariff: CTA No. 530 DOT No. 846 TK1 Carrier: Turkish Airlines - TK Guatemala Quetzal GTQ Note 3 Round Up: Local Currency - 1 Other Charges - 0.1 Guinea Guinea Franc Note -Round Up: Local Currency - 100 Other Charges - 100 Guyana Guyana Dollar GYD Note -Round Up: Local Currency - 1 Other Charges - 0.1 Haiti Gourde Note -Round Up: Local Currency - 1 Other Charges - 0.5 Honduras Lempira HNL Note 1 Round Up: Local Currency - 1 Other Charges - 0.2 Indonesia Rupiah Note -Round Up: Local Currency - 100 Other Charges - 100 Israel Shekel ILS Note 3 Round Up: Local Currency - 1 Other Charges - 1 Jamaica Jamaican Dollar Note -Round Up: Local Currency - 1 Other Charges - 0.1 Kazakhstan Kazakhstan Tenge KZT Note -Round Up: Local Currency - 1 Other Charges - 0.1 Kenya Kenyan Shilling Note -**KES** Round Up: Local Currency - 5 Other Charges - 5 Kyrgyzstan Som KGS Note -Round Up: Local Currency - 1 Other Charges - .1 Laos, People's Democratic Republic of LAK Kip Note -Round Up: Local Currency - 10 Other Charges - 10 Latvia Latvian Lats Note -Round Up: Local Currency - 1 Other Charges - 0.1 Lebanon Lebanese Pound Note -LBP Round Up: Local Currency - 100 Other Charges - 100 Liberia Liberian Dollar Note -Round Up: Local Currency - 100 Other Charges - 100 Lithuania Lithuanian Litas LTL Note -Round Up: Local Currency - 1 Other Charges - 0.1 Macedonia, The Former Yugoslav Republic of Dener Note 3 MKD Round Up: Local Currency - 1 Other Charges - 1 Madagascar Malagasy Franc MGF Note -

Tariff: CTA No. 530 DOT No. 846 TK1 Carrier: Turkish Airlines - TK Round Up: Local Currency -1000 Other Charges - 50 Malawi Kwacha Note -Round Up: Local Currency - 1 Other Charges - 0.1 Maldives Rufiyaa Note 1 Round Up: Local Currency - 1 Other Charges - 1 Mexico Mexican MXN Note -Peso Round Up: Local Currency - 1 Other Charges - 1 Moldova, Republic of Moldovan Leu MDL Note -Round Up: Local Currency - 1 Other Charges - 0.1 Mongolia Tugrik Note -Round Up: Local Currency - -Other Charges - -Montserrat EC Dollar **XCD** Note 3 Round Up: Local Currency - 1 Other Charges - 0.1 Nepal Nepalese Rupee **NPR** Note -Round Up: Local Currency - 1 Other Charges - 1 Nicaragua Cordoba Oro NIO Note 1 Round Up: Local Currency - 1 Other Charges - 1 Nigeria Naira NGN Note -Round Up: Local Currency - 1 Other Charges - 0.1 Panama Balboa **PAB** Note -Round Up: Local Currency - 1 Other Charges - 0.1 Paraguay PYG Guarani Note 1 Round Up: Local Currency - 1000 Other Charges - 1000 Peru Nuevo Sol **PES** Note -Round Up: Local Currency - 0.1 Other Charges - 0.1 Philippines Philippine Peso Note -Round Up: Local Currency - 1 Other Charges - 1 Poland PLN Note -Zloty Other Charges - 0.1 Round Up: Local Currency - 1 Romania Note -Round Up: Local Currency - 1 Other Charges - 1 Russian Federation Belarussian Ruble BYB Note -Round Up: Local Currency - 100 Other Charges - 10 Rwanda Rwanda France **RWF** Note -Round Up: Local Currency - 10 Other Charges - 5 Saint Kitts and Nevis

Tariff: CTA No. 530 DOT No. 846 TK1 Carrier: Turkish Airlines - TK EC Dollar XCD Note -Round Up: Local Currency - 1 Other Charges - 0.1 Saint Lucia EC Dollar XCD Note -Round Up: Local Currency - 1 Other Charges - 0.1 Saint Vincent and The Grenadines EC Dollar **XCD** Note -Round Up: Local Currency - 1 Other Charges - 0.1 Sao Tome and Principe Dobra STD Note -Round Up: Local Currency - 10 Other Charges - 10 Sierra Leone Leone Note -Round Up: Local Currency - 1 Other Charges - 0.1 Somalia Somali Shilling Note -Round Up: Local Currency - 1 Other Charges - 1 Surinam Surinam Guilder SRG Note -Round Up: Local Currency - 1 Other Charges - 1 Tajikistan Tasik Ruble Note -TJR Round Up: Local Currency - 100 Other Charges - 10 Tanzania, United Republic of Tanzanian Shilling Note -**TZS** Round Up: Local Currency - 10 Other Charges - 10 Trinidad and Tobago Trinidad and Tobago Dollar TTD Note -Round Up: Local Currency - 1 Other Charges - 0.1 Turkey Turkish Lina TRL Note -Round Up: Local Currency - 1000 Other Charges - 100 Turkmenistan Turkmenistan Manat TMM Note -Round Up: Local Currency - 1 Other Charges - 0.1 Uganda Uganda Shilling UGX Note -Round Up: Local Currency - 1 Other Charges - 1 Ukraine Hryvnia UAH Note -Round Up: Local Currency - 1 Other Charges - 0.1 Uruguay Uruguayan Peso Note -1,3UYU Round Up: Local Currency - 100 Other Charges - 100 Uzbekistan Uzbekistan **UZS** Note -Round Up: Local Currency - 100 Other Charges - 10 ∨enezuela Bolivar **VEB** Note -

Carrier: Turkish Airlines - TK

Round Up: Local Currency - 10 Other Charges - 10

Viet Nam

Dong Note -

Round Up: Local Currency - 1 Other Charges - 1

Yemen, Republic of

Yemeni Rial Note -YER

Round Up: Local Currency - 1 Other Charges - 1

Yugoslavia

New Dinar YUM Note 4

Round Up: Local Currency - 1 Other Charges - 1

zaire

New Zaire ZRN Note -

Round Up: Local Currency - 1 Other Charges - 0.05

zambia

Kwacha **ZMK** Note -

Other Charges - 5 Round Up: Local Currency - 1

Notes:

For documents issued in the local currency of this 1. country, refunds shall only be made in this country and in the currency of this country.

2. No rounding is involved, all decimals beyond two

shall be ignored.

3. Rounding of fares and other charges shall be to

the nearest rounding unit.

Rounding shall be accomplished by dropping amounts 4. of 50 paras and less and increasing amounts of more than 50 paras to the next higher New Dinar.

Tariff:  $\mathsf{TK}1$ CTA No. 530 DOT No. 846

Carrier: Turkish Airlines - TK

#### Rule 200 Children's and Infants' Farest

(A) Acceptance of children

Passengers aged 12 years old and older are considered to be adults for the purpose of air travel and will pay the applicable adult fare. These passengers will be eligible to travel unaccompanied and unsupervised.

Passengers under 18 years old are not allowed to accompany

infants/children between 8 days and 12 years old.

Accompanied Children from ages 2-11 years of age are accepted for transportation when accompanied on the same flight and in the same compartment by a passenger at least 18 years of age or older.

(2) Unaccompanied

Children between the ages of 7 and 11 may be carried by the airline without a person accompanying them provided that the airline is notified in advance and that carriage of unaccompanied minors is confirmed by the airline. A notification is required for all unaccompanied minors under the age of 12. Unaccompanied minors must arrive at the airport at least 2 hours prior to the departure time of

their flight. The parents/guardian

have to provide a written confirmation that the child is allowed to travel and complete the necessary documentation that will be provided during the check-in process. some countries

> special rules apply. Further information can be obtained through the service centre. The name of the person collecting/looking after the child at the destination Airport must be given at the check-in desk. The parent/guardian or person looking after the child must wait at the airport until the departure of the aircraft.

(3) Unaccompanied children between 2-6 years of age (included) will not accepted for transportation.

when a child between 2-6 years of age (included) cannot travel with their parent or guardian, an accompanying person can be assigned by TK upon payment of a full price fare.

Request for an accompanying person must be made at least 48 hours prior to the departure time of the flight. This request can only be made by the child person or someone authorized by the parent.
The person bringing the child passenger to the airport and handing them over to staff must be the child's parent or a legal guardian, and must be carrying a notarized document indicating they have the

authority to hand over the child passenger. An accompanying person assigned by TK can only accompany one child

per flight and will not have any duty during the flight.

Acceptance of infants

<sup>&</sup>lt;sup>†</sup> Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 200 are effective March 28, 2023 pursuant to Order No. 2021 A-3 of the CTA.

Carrier: Turkish Airlines - TK

> (1) Infant passengers can only travel accompanied by a guardian. The guardian must be at least 18 years old and each guardian

can only accompany 1 infant passenger.

(2) Infant passengers travel on the lap of their guardian, with a special infant safety belt. Guardians can also request a seat for infant passengers. In this case, infants must have their own baby baby car seat-style carrier which will be placed on the aircraft seat. The dimensions of the carrier must be 40x40 cm. If a seat is requested, a discounted child ticket will be issued for the infant and there will be no additional charge for the baby carrier. Baby carriers must be provided by the guardian.

(3) A guardian can accompany up to one infant on a single flight. If traveling with more than one infant, an infant ticket (sitting on the companion's lap) will be issued for the first infant, and a child ticket (paid, in a separate seat) will be issued for additional infants. Infants sitting in seats must be in a carrier in order for their seatbelt to

be fastened.

#### (C) Fares

(1) The fare for infants (children under 2 years old) on all international routes is 10% of the adult fare.

(2) The fare for children between the ages of 2 and 11 inclusive

is 75% of the adult fare.

(3) All the above mentioned prices are subject to taxes, charges and fuel surcharge.

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#### Rule 205 Free and Reduced Rate Transportation for Agents

(A) General agents and general sales agents a general agents, or a general sales agent, duly appointed by any one of the participating carriers, and officials and employees (including members of their immediate families) of such a general agency, will be allowed free or reduced fare transportation over the lines of one or more of the carriers so represented by the agent, under the following conditions:

(1) When transportation is for the purpose of carrier's business: transportation will be issued free of charge to the general agent, general agency officials and employees when such transportation is on the carrier's business.

- (2) When transportation is for the purpose of vacation: transportation will be issued free of charge to the general agent or to general agency officials or employees (including members of their immediate families) by the carriers when transportation is for the purpose of personal vacation of the general agent or an official or employee of a general agency, but not to exceed one trip per person per calendar year:
- one trip per person per calendar year:

  (3) Eligibility: to be eligible for the reductions specified above, the general agent, the official or employee of the general agency must devote all, or substantially all, of his time to the business of the carrier, and with respect to subparagraph (2) above, the appointment of the general agency must have been in effect continuously for at least 12 months prior to the commencement of the reduced fare transportation.
- (4) Application for fare reductions: in order to obtain the above fare reductions, application must be made in writing by the general agent or a senior official of the general agency to the carrier which is to furnish the transportation. transportation will not be issued until approval has been given by an authorized official of the carrier which is furnishing the transportation. exception: (applicable to/from Canada) the free and/or reduced fare transportation specified above is not applicable to

carriage solely between points in Canada on the one hand and points in the continental U.S.A. or Alaska on the other.

- (B) Passenger sales agents located outside the United States
  - (1) Application: owners, officers, directors and employees of an authorized passenger sales agency of the carrier, will be allowed transportation over the lines of each such carrier on the following basis:

(a) Reduced fare transportation at twenty five (25) percent of the applicable fare;

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(b) Not more than two trips per calendar year per authorized agency office location;

- (c) The outward portion of travel must be commenced during the calendar year in which the ticket is issued, and all travel must be completed within three (3) months from date of issuance;
- (d) Owners, officers, directors or employees of the passenger sales agency may pool the total number of tickets which carrier will grant pursuant to subparagraphs (a) and (b) above within each country.

(2) Spouses: the spouse of a person eligible under paragraph (1) above will be allowed:

(a) Reduced fare transportation at fifty (50) percent of the applicable fare;

(b) Not more than one trip per calendar year for each spouse via each carrier;

(c) The spouse must accompany the eligible person on the same aircraft to the point of turnaround.

(3) Eligibility:

- (a) Reduced fare transportation will be granted provided that the agent has been on the IATA and/or carrier approved list of agents continuously for at least one year immediately prior to the issuance of the transportation.
- (b) The reduced fare transportation will be granted whether or not there is a standard IATA sales agency agreement between each carrier participating in the transportation and the agent; provided that a standard IATA sales agency agreement exists between the carrier issuing the ticket and the agent.
- (4) Application for transportation: in order to obtain the foregoing transportation, application shall be made in writing to the carrier which is to issue the ticket by a responsible official of the passenger sales agency. Such application shall include the point of origin, stopover points, point of destination, carrier and flight to be used on each portion of the transportation and dates of travel.

(C) Passenger sales agents located in the United States
(1) Application: owners, officers, directors, and
employees of an authorized passenger sales agency
of the carriers will be allowed transportation
over the lines of such carriers on the following
basis:

(a) Reduced fare transportation at twenty-five (25) percent of the applicable fare;

(b) Not more than two trips per calendar year for each qualified person at each approved location will be permitted provided that no carrier will honor more than two such reduced fare tickets per approved location per calendar year; provided further that the

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carrier may pool among the qualified personnel of the agent the total number of tickets which the carrier is entitled to grant within the United States;

- (c) The outward portion of travel must be commenced during the calendar year in which the ticket is issued, and all travel shall be completed within three months from the date of issuance of ticket;
- (d) Owners, officers, directors or employees of the passenger sales agency may pool the total number of tickets which carrier(s) will grant pursuant to subparagraphs (a) and (b) above, within the United States.
- within the United States.

  (2) Spouses: the spouse of a person eligible under paragraph (1) above will be allowed.
  - (a) Reduced fare transportation at fifty (50) percent of the applicable fare;
  - (b) Not more than one trip per calendar year for each spouse via each carrier;
  - (c) The spouse must accompany the eligible person on the same aircraft to the point of turnaround.

(3) Eligibility:

(a) Reduced fare transportation will be granted by the carrier(s) as indicated above provided the agent has been on the IATA and/or carrier approved list of agents continuously for at least one year immediately prior to the date of application for such reduced fare transportation and provided the passenger has been in the service of the agent continuously and without interruption for a period of not less that one year immediately prior to the date of application for such reduced fare transportation.

Exception: A person previously eligible for reduced rate transportation in the employ of another approved location or agent, may be granted such transportation after three months service with another approved location or agent provided the new employment is taken up immediately on termination of the old.

(b) The reduced fare transportation will be granted whether or not there is a standard IATA sales agency agreement between each carrier participating in the transportation and the agent; provided that a standard IATA sales agency agreement exists between the carrier issuing the ticket and the agent.

(4) Application for transportation:

(a) On or before December 1 of each year, passenger sales agents desiring to establish eligibility for the foregoing transportation for the next calendar year shall submit the

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names of agency personnel eligible or to become eligible during the subsequent calendar year for reduced fare transportation to the secretary, traffic conference 1 of the international air transportation association.

- (b) The secretary of traffic conference 1 shall furnish each agent with one education travel development trip authorization for each permissible trip.
- (c) In order to obtain the foregoing, transportation application shall be made in writing to the carrier which is to issue the ticket by a responsible official of the passenger sales agency, and countersigned by the person(s) who will make the trip(s). such application shall be accompanied by the trip authorization as received in (3)(b) above and must be received by the carrier at least 14 days prior to commencement of travel.
- (D) Cargo sales agents located outside the United States and Canada

(1) Application: sole proprietors, partners, officers, directors and employees of an authorized cargo sales agency of the carrier will be allowed international transportation over the lines of each such carrier on the following basis:

- (a) Reduced fare transportation at 25 percent of the applicable fare. Not more than two (2) tickets per calendar year for each agent registered for a specific country; provided that a maximum of forty (40) additional tickets may be issued per calendar year for each registered agent for a specific country as follows: two tickets may be issued for each 100 percent of commissionable sales or part thereof over and above the national average for the specific country in which the agent is registered;
- (b) Reduced fare transportation at 50 percent of the applicable all year first class or economy class fare. Not more than 20 tickets may be issued per calendar year for each agent registered for a specific country;
- (c) The outward portion of travel must be commenced during the calendar year in which the ticket is issued and all travel must be completed within 3 months from date of issuance;
- (d) Sole proprietors, partners, officers, directors and employees of the cargo sales agency may pool the total number of tickets which carrier will grant pursuant to subparagraph (a), (b) and (c) above within each country.
- (2) Eligibility:
  - (a) Reduced fare transportation will be granted provided that the agent has been on the IATA

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> approved list of agents continuously for at least one year immediately prior to the date of application for such reduced fare transportation; provided that a period of not less than three months shall be the qualifying period if the agent was previously eligible for reduced fare transportation in the service of another IATA and/or carrier appointed cargo agent immediately prior to his present employment and this is so certified in writing by the IATA and/or carrier appointed cargo agent making the application.

(b) Reduced fare transportation may also be granted to the spouse of such eligible agent

traveling provided that:

The spouse travels together with the eligible person from the point of origin to the point of destination (in the case of one-way trips) or to the point of turnaround (in the case of round trips) or to the highest rated point (in the case of circle trips);

The discount granted is no greater than (ii) 50 percent of the applicable fare and in no event shall such spouse receive

more than one ticket per year;
The transportation shall not be charged against the agency's annual allotment noted under (1)(c) above. (iiii)

(c) The reduced fare transportation will be granted whether or not there is a standard IATA cargo agency agreement between each carrier participating in the transportation and the agent, provided that a standard IATA cargo agency agreement exists between the

carrier issuing the ticket and the agent. Application for transportation: in order to (3) obtain the foregoing transportation application shall be made in writing to the carrier which is to issue the ticket by an owner or officer of the cargo sales agency. Such application shall include the point of origin, stopover points, point of destination, carrier and flight to be used on each portion of the transportation, and dates of travel.

Additional free and reduced fare transportation (4)

Attendance at official IATA/FIATA meetings: reduced fare international transportation at 25 percent of the applicable fare to and from the point where the meeting is being held will be provided by carrier to the person who represents FIATA in an official capacity at such meeting. This reduced fare transportation will be in addition to that provided in (1) above. In order to obtain the transportation, application shall be made in writing to the carrier. The agent shall

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> attach to the application a certification by the director of the air freight institute of FIATA that the person is attending such meeting as an official representative of FIATA, showing the date, place and purpose of such meeting.

(b) Training courses for cargo agents: carriers may individually or jointly provide programmed cargo training courses for instructions of employees of their cargo

agents:

(i) Transportation: carrier(s) providing the training will grant free transportation to the individual(s) to be trained on its own service between the individual's domicile and the training location. If the organizing carrier cannot provide the transportation within the time limits specified below, he may reroute the passenger on the service of another carrier, or if no air services are available, by surface transportation. the organizing carrier may absorb the surface and/or off-line air transportation provided it does not exceed the value of the normal economy class fare, and provided further that where air transportation over the service of another carrier is used, such carrier may absorb the cost of such transportation.

(ii) Arrival and departure: the employee to be trained must reach the airport of the specified training location not more than 24 hours prior to the commencement of a full time training course, except that if the employee's journey exceeds 4,000 miles he must reach the specified training location airport not more than 48 hours prior to commencement of the course. The return journey must commence with 24 hours after completion of the course.

(iii) Stopovers: stopovers are permitted only on the return journey provided the agent pays 25 percent of the applicable fare for the portion of transportation from the first stopover point to the last point of departure of the outward journey.

(iv) All cargo carriers: the organizing carrier may grant to an active all cargo carrier the same free transportation specified in (b)(1) above for the purpose of providing instructions to such all cargo

carrier's agents.

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(v) Size of group: eligibility of trainees:

(aa) The instruction must be a full time training course for a minimum of eight trainees. The employees to be trained must have been employed by an IATA and/or carrier appointed cargo agent for not less than three consecutive months prior to date of commencement of travel and further, the agent with whom they are employed must have been an IATA and/or carrier appointed cargo agent.

- (bb) If at any time prior to commencement of travel there is a change affecting the eligibility of the IATA and/or carrier Appointed cargo agent or person selected for travel i.e. the agent comes under notice of default or the person selected leaves the employ of the agent, the agent shall immediately so notify the issuing carrier to whom it shall also immediately return the ticket; provided that the carrier shall be responsible for cancelling the free or reduced fare transportation only if it knows or reasonably should have known of the changed eligibility.
- (cc) Notwithstanding subparagraph (aa) above, in the event that pursuant to subparagraph (bb) above a group organized in accordance with this rule is reduced to less than eight persons, the remaining members of the group shall be permitted to travel.
- (vi) Duration daily instructions:
  The duration of the training course shall be not less than three nor more than five consecutive days on each of which there shall be not less than six hours of instruction per day. This may include instruction conducted at the carrier's cargo terminal facilities at the specified training location.
- (vii) Program names of trainees:
   a copy of the course program outlining
   the syllabus, the
   the training location, the
   commencement and termination dates
   of the course, the names
   of the trainees attending
   each course and names of such trainees
   employers shall be retained by

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the organizing carrier for 12 months subsequent to the date of commencement of the course.

(viii) Absorption of expenses: carrier(s) will arrange and pay for the expenses of such persons attending the training course as follows:

- (aa) At the point of instructions: hotel and meal expenses, local taxes, ground transportation between the destination airport and between the hotel and the specified training location also, the specified training location/hotel/cargo terminal facilities. and entertainment.
- facilities, and entertainment.
  (bb) En route: hotel and meal expenses, ground transportation, airport services charges and transit taxes.
- (ix) Special one-day courses: carriers may also establish special one day courses which shall be subject to the above provisions except that:

(aa) There shall be not less than four hours of instructions; and

- hours of instructions; and
  (bb) That the absorption of expenses shall be limited to the day of instructions; provided that where the arrival/departure does not permit the use of the carriers' own services on the same day, expenses may also be absorbed for one night.
- (E) cargo sales agents located in the United States or Canada:
  - (1) Application: sole proprietors, partners, officers, directors and sales/traffic management employees of an authorized cargo sales agency of the carriers will be allowed international reduced fare transportation at 25 percent of the applicable fare over the lines of such carrier on the following basis.
    - (a) Not more than two trips per calendar year for each registered agent; provided that a maximum of forty (40) additional tickets may be issued per calendar year for each registered agent as follows: six (6) tickets may be issued for each 100 percent of commissionable sales or part thereof over and above the national average;
    - (b) The outward portion of travel must be commenced during the calendar year in which the ticket is issued and all travel must be completed within three months from date of issuance;
    - (c) Sale proprietors, partners, officers, directors and sales/traffic management

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employees of the cargo sales agency may pool the total number of tickets which carrier(s) will grant pursuant to subparagraphs (a) and (b) above within each country.

(2) Eligibility:

(a) Reduced fare transportation will be granted provided that the agent has been on the IATA approved list of agents continuously for at least one year immediately prior to the date of application for such reduced fare transportation; provided that a period of not less than three months shall be the qualifying period if the agent was previously eligible for reduced fare transportation in the service of another IATA and/or carrier appointed cargo agent immediately prior to his present employment and this is so certified in writing by the IATA and/or carrier appointed cargo agent making the application.

(b) Reduced fare transportation may also be granted to the spouse of such eligible agent

traveling provided that;

(i) The spouse travels together with the eligible person from the point of origin to the point of destination (in the case of one way trips or to the point of turnaround (in the case of round trips) or to the highest rated point (1 in the case of circle trips).
 (ii) The discount granted is no greater than

(ii) The discount granted is no greater than 50 percent of the applicable fare and in no event shall such spouse receive more than one ticket per year.
 (iii) The transportation shall not be charged

(iii) The transportation shall not be charged against the agency's annual allotment

noted under (1) (a) above.

(c) The reduced fare transportation will be granted whether or not there is a standard IATA cargo agency agreement between each carrier participating in the transportation and the agent, provided that a standard IATA cargo agency agreement exists between the carrier issuing the ticket and the agent.

(3) Application for transportation:

(a) The secretary of traffic conference 1 shall furnish each cargo sales agent with two educational and market development trip authorizations for each approved location.

(b) In order to obtain the foregoing transportation, application shall be made in writing to the carrier which is to issue the ticket by an owner or officer of the cargo sales agency. Such application, together with an educational and market development trip authorization, must be received by the carrier at least 14 days prior to commencement of travel. Tariff: TK1 Carrier: Turkish Airlines - TK CTA No. 530 DOT No. 846

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## Rule 210 Free and Reduced Fare Transportation for Tour Conductors

(A) General Subject to the provisions and conditions of this rule, an individual (hereinafter called "tour conductor") will be carried by the participating air carriers at the appropriate fare reduction from the applicable adult air fare effective between the points and via the routing to be used by the tour conductor.

(B)

Definitions: as used herein
(1) The term "initial carrier" means the carrier performing the initial transportation under tour itinerary or the carrier selling and issuing the transportation on behalf of the carrier(s) participating in the tour itinerary. The initial carrier shall determine whether the group traveling hereunder qualifies in accordance with this rule and whether tour conductor's transportation at free or reduced fares may be issued in accordance herewith.

The term "travel agent" means an agent duly (2)

appointed by the carrier to sell air passenger transportation over its lines.

The term "travel organizer" means a person who, (3) with the approval and consent of the carrier, organizes and arranges an advertised group tour

for a group of passengers.

- The term "advertised group tour" means a tour involving a round or circle trip, in whole or in (4) part on the lines of one or more carriers which is advertised and described, including descriptive copy covering hotel accommodations and other facilities and attractions available at stopover points included in the tour in literature circulated for the purpose of promoting the sale of the tour. The cost of the advertised group tour must be paid in full prior to commencement of travel. However, special groups such as amateur or professional groups whose principal purpose of travel is to appear in specific engagements before the public do not qualify for the "advertised group tour" as defined herein.
- The term "tour conductor" means an individual who (5) is in charge of or guides the advertised group tour in person, and accompanies a group of passengers traveling together on an advertised group tour over all or a portion of their itinerary for the purpose of supervising the

travel arrangements of and guiding the group.
The term "passenger" means a passenger paying the (6) adult fare or the equivalent of one adult fare,

such as two half fares.

- The term "free or reduced fare transportation" (7) means transportation issued to a tour conductor free or at the reduced fare according to this rule.
- The term "round trip" and "circle trip" shall (8)

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> include transportation partly by air and partly by surface means.

(C) Number of booked passengers required for tour conductor transportation where the group of passengers on the advertised tour, whose passage has been booked and fully paid for, consists of:

Fifteen (15) or more passengers, one free passage for a tour conductor will be issued for each 15 passengers in the group.

(2) Not less than ten (10) nor more than fourteen (14) passengers, a reduction of fifty percent (50%) of the fare will be granted for the tour conductor.

- Application for and issuance of transportation (1) Transportation will not be issued to tour (D)
  - conductors unless application is made in writing by the travel agent or the travel organizer to the initial carrier accompanied by a sample or facsimile of all matter advertising the tour. such written application shall designate the name of the tour conductor. Written application must be directed to the office of the initial carrier which will arrange the transportation and must also include a description of the proposed itinerary of the group with all pertinent information describing the group if not fully set forth in the advertising matter submitted.
    - The passengers included in the tour must travel as an organized touring group, and for that purpose (2) the initial carrier must approve the itinerary of the various passengers forming the group and coordinate their transportation under the advertised group tour. All members of the group shall with respect to the air portion of the tour, commence transportation on the same airplane and shall:

(a) If round trip passengers, travel together to

The point of turnaround; if circle trip passengers, travel together to the first point of stopover; provided that where lack of seating accommodation

or where other operating conditions prevent passengers from commencing transportation on the flight scheduled, the carrier will transport some members of the group on the next preceding or succeeding flight on which space is available or

on such flight of another carrier. Exception:

Where passengers are transported over the lines of one or more carriers from more than one departure point within a country to an assembly point for the purpose of an advertised group tour, the passengers will be considered to be traveling together and the tour conductor will be accorded free or reduced fare

transportation between his departure point and the assembly point, subject

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to the following conditions:

(i) The tour conductor and all passengers travel together from the assembly point to the point of turnaround, if a round trip, or to the first point of

- stopover if a circle trip;
  (ii) All such passengers and the tour conductor travel between the departure points and the assembly point within a period of seven days prior to the scheduled departure of the entire group from the assembly point;
- (iii) At least one passenger of the group travels from the same departure point as the tour conductor to the assembly point on the services of the carrier transporting the tour conductor:
  - (iv) Where the total number of passengers traveling between one or more departure points and the assembly point is 10 or more, but less than 15, the tour conductor will receive a reduction of 50 percent of the applicable fare, and where the total number of passengers traveling between one or more departure points and the assembly point is 15 or more, one free transportation passage for a tour conductor will be issued for each 15 passengers; provided that:
    - (aa) If the tour conductor travels from a departure point to the assembly point on the services of the carrier transporting the group from the assembly point onwards, the qualifying number of passengers referred to above may travel from the departure points to the assembly point on the services of any carrier, subject to the provision of (iii) above;
    - (bb) If the tour conductor travels from a departure point to the assembly

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point on the services of a carrier who does not transport the group from the assembly point onwards, the qualifying number of passengers referred to above shall all travel from the departure points to the assembly point on the services of such carrier, subject to the provision of (iii) above.

(3) Upon determination that the application meets the requirements of this rule, the initial carrier will advise the agent or organizer that the tour conductor's transportation, either free or at the reduced fare, as the case may be, will be issued by each carrier in the itinerary, and the initial carrier will notify each carrier which has indicated that it will participate. In cases where two or more carriers may have arrangements between them for the issuance of tour conductors' transportation, the initial carrier will issue such transportation on all such carriers.

(4) In obtaining approval to accept free or reduced fare transportation of a tour conductor as provided herein, written authorization must be given by one of the authorized officials of the carrier(s) furnishing the transportation.

(E) Baggage, meals and transfers
Free baggage allowance for a tour conductor will be the same as if he were traveling at the normal adult fare. the reduction for a tour conductor is applicable only to air transportation and will include meals, hotel accommodations, and ground transfers only where included in the normal air fare. In no case will the reduction apply to any other charges or services, such as charges for excess baggage.

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### Rule 500 Passengers On Stretchers

Passengers travelling on a stretcher will be accepted for transportation by the carriers listed below, subject to rule 25 (refusal to transport) herein, provided advance arrangements are made and space and appropriate equipment for mounting within the aircraft are available and subject to the conditions and charges indicated, provided that:

(A) The cost of ambulances, hospitalization and other ground expenses will be borne by the passenger

occupying the stretcher.

Except as otherwise provided, the normal free baggage allowance will apply to each fare paid. (B) Carrier will upon advance arrangement and subject to availability of equipment and space, carry an incapacitated passenger on a stretcher provided such passenger is accompanied by at least one attendant. one-way charge for such passenger and one attendant will be nine one-way normal adult all year economy class fares.

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## Rule 550 Passengers Occupying Two Seats

Carrier will, upon request and advance arrangements for availability and assignment of adjacent seats by a passenger, permit the exclusive use of two seats by a passenger, subject to payment of two applicable fares, applicable between the points between which the two seats will be used. A ticket will be issued for each seat and the normal free baggage allowance will apply in connection with each such ticket presented to the carrier.

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## Rule 600 Fares for Cargo Attendants

Subject to advance arrangements, carrier will transport attendants and their personal baggage on all cargo aircraft or in the cargo compartment of a mixed cargo-passenger aircraft for the purpose of accompanying consignments when necessary for the protection of the consignment, other cargo, the aircraft or its crew. the fares and rules governing the transportation of such attendant are in all other respect the same as those for any other passenger except as noted below.

The fare for such attendant's transportation will be as

follows:

(1)For one-way transportation 95 percent of the all-year economy class one-way fare applicable between the points between which the attendant is transported to accompany the consignment.

(2) For round trip transportation, 95 percent of the all-year economy class round trip fare applicable between the points between which the attendant is

(B)

transported to accompany the consignment.

The free baggage allowance will be 44 lbs. (20kgs.) and normal excess weight charges will apply.

Carrier will appoint one of its employees to act as an attendant, if such an employee is available, if so requested by the shipper prior to acceptance of the (C) consignment subject to the following charge. a charge of \$250.00 will be assessed in addition to the fares specified in paragraph (a), above for each direction for which the employee acting as an attendant accompanies the cargo shipment.

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#### Rule 1010 Seaman's Fares

(A) Application

Members of the merchant marines of the country (1)listed in column 1 below will be assessed 60 percent of the one way/round trip fare (governed by rule 2000 normal economy fares) as indicated in column 2 below. For travel between the points listed in columns 3 and 4 below, when transportation is via the carriers listed in column 5 of the table below and where more than one y class fare is published, the discount shall apply only to the highest y class fare.

Column 3 Column 4 Column 1 Column 2 Column 5 (Country) (Fare Type) (Between) (and) (Via) Turkey OW/RT Turkey, Tk, LH, Ay, NYC **Economy** Germany, AF, SR, SN, Finland, OS, LY, BA France,

Switzerland, Belgium, Austria, Israel, U.K., Yugoslavia

for the sectors not flown on a participating carrier, assess full applicable fare without the reduction.

(B) Period of application These fares apply all year.

(C) Stopovers

Stopovers will be governed by the conditions applicable to the fare being used.

(D) Eligibility

The following shall be eligible for seamen's fares:

All crew members employed on board ships registered in Turkey; Seamen of the Turkish merchant marines;

(2)

(3) Seamen carrying Turkish passports;

- (4) Spouse and children (between the age of 12 and 22) when travelling with the purpose of joining at or visiting a port;
- (5) Medical attendants accompanying sick or incapacitated seamen in cases where it is certified that such person is incapable of travelling alone; and
- (6) A security officer (certified) accompanying seamen quilty of a punishable deed.

Combinations (E)

Combinations will be governed by the conditions applicable to the fare being used.

Documentation (F)

- The reduction shall be granted upon presentation of a certificate issued by any of the following authorities:
  - The shipping company concerned; (1)

(2) (3) The Turkish marine office;

Turkish consulate;

(4) Maritime department of the ministry of

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communications;

(5) The agency or the representative of the Shipping company; or(6) the captain of the vessel on which the second control or the captain of the vessel or which the second control or the captain of the vessel or which the second control or the captain of the vessel or which the second control or the captain of the vessel or which the second control or the captain of the captain or the captain

the captain of the vessel on which the seaman is employed.

- (b) Such certificates shall contain the following information:
  - (1) Full name and surname of seaman;

(2) Details of seaman's card;

(3) Name of ship and ship owner;

(4) Port of registration of ship;

(5) Itinerary;

(6) Date of commencement of travel; and

- (7) Reason for travel (which must be for duty).

  Note: In an instance when the reduction is for spouse and children, the name of spouse and children, the date of birth of children, and the reason for travel must also appear on the certificate.
- (G) Payment/ticketing/reservations
  Payment, ticketing and reservations will be governed by
  the conditions applicable to the fare being used.
  exception 1: payment must be in cash.
  exception 2: fare basis: y/df40sc.

(H) Routing/Rerouting

(1) In the case of involuntary rerouting, normal rules apply.

Voluntary rerouting is not permitted.

(I) Rules and discounts

The following rules are not applicable: rules 200 (children's and infants' fares)

205 (free and reduced rate transportation for agents)

210 (free and reduced fare transportation for tour conductors)

(J) Other conditions

Free baggage allowance: 40kg.

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### Rule 1050 Seaman's Fares (Applicable to/from Canada Only)

(A) Application

(1) Except as otherwise provided in subparagraph b, bona fide member of the merchant marines of the country listed in column 1 below will be assessed 75 percent of the applicable one way/round trip fare as indicated in column 2 below, for travel between the points listed in column 3 and 4 below, when transportation is via the carriers listed in column 5 of the table below

when transportation is via the carriers listed in column 5 of the table below.				
Column 1	Column 2	Column 3	Column 4	
(Country) Belgium	(Fare Type) OW Economy		(and) Points In Areas	
China	OW Economy	Points in Canada	1, 2, and 3 Points In Areas 1, 2, and 3	
Denmark Norway Sweden	ow/RT Economy	Points in Canada	Points in Areas 1, 2, and 3	
Finland	OW Economy	Points in Canada	Points in Areas 1, 2, and 3	
France	OW Economy	Points in Canada	Points in Areas	
Germany	OW Economy	Points in Canada	1, 2, and 3 Points in Areas 1, 2, and 3	
Greece	OW Economy	Points in Canada	Points in Greece	
Ireland	OW Economy	Points in Canada	Ireland	
Israel	OW First Class Or	Points in Canada	Tel-Aviv, Il	
Italy	Economy OW Economy	Points in Canada	Italy	
Liberia	OW Economy	Points in Canada	Points in Areas 1, 2, and 3	
Netherlands	OW Economy	Points in Canada	Points in Areas 1, 2, and 3	
Panama	OW/RT Economy	Points in Canada	Points in Areas 1, 2, and 3	
Singapore	OW/RT	Points in Canada	Points in Areas	
Switzerland	Economy OW/RT Economy	Points in Canada	1, 2, and 3 Points in Areas 1, 2, and 3	
United Kingdom	OW/RT Economy	Points in Canada	Points in Areas 1, 2, and 3	

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port.

Yugoslavia OW/RT Points in Canada Belgrade/Zagreb Economy Yugoslavia

(2) The following exceptions apply to the provisions in (1) above:
 (Applicable only between Canada and Finland) members of the Finnish marines will be assessed 65 percent of the fare governed by rule 2000 (normal economy class fares) the following personnel who are members of the merchant marines named below are eligible for the fares specified in (1) or (2) above.

(a) Belgian

Members of the Belgian merchant marine
working aboard a Belgian ship who appear on
the crew list. the reduced fares also apply
to spouse and/or children (between 12th and
22nd birthday) of members of the Belgian
merchant marine, for travel between their
place of residence and the port of call when
they are traveling to join the seaman at a
port or returning home from visiting at a

(b) Chinese Seaman of the Chinese merchant marine.

- (c) Danish, Norwegian and Swedish Seaman of the Danish, Norwegian and Swedish merchant marines and members of their immediate family, namely: spouse, and children who have reached their 12th but not their 22nd birthday (and any doctor, nurse or attendant who must accompany them).
- (d) Finnish Seamen of the Finnish merchant marine.
- (e) French Seamen of the French merchant marine.
- (f) German Seamen of the German merchant marine.
- (g) Greek Greek merchant marines or Greek seamen, including ship's officers and accompanying spouses.
- (h) Irish Seamen (including ship's officers) who are traveling to resume their duties on a ship or traveling to their homes from their ships.
- (i) Israeli
  Seaman of the Israeli merchant marine and
  members of their immediate family, namely:
  spouse and children. these fares also apply
  to seamen traveling on behalf of the shipping
  company.
- (j) Italian
  Seamen (of any rank) of the Italian merchant
  marine who are Italian nationals or Italian
  residents. They must be under regular
  contract to a shipping company and be
  traveling to or from their ship, in
  connection with a furlough shore leave,

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transfer to another ship, termination of contract, repatriation, sickness or disability.

- (k) Liberian Seamen (including ship's officers) who are travelling to resume their duties on their ship or travelling to their homes from their ship.
- (1) Netherlands
  Seamen (including ship's officers) or medical personnel accompanying such persons when sick or incapacitated.
- (m) New Zealand Merchant seamen (and any doctor or other person required to accompany an ill or incapacitated seamen). Only seamen who are being repatriated in accordance with the laws of the country under those flag the ship involved sail, or doctor or other person required to accompany an ill or incapacitated seamen are eligible to travel at these fares.
- (n) Panamanian Seamen of any nationality who work on ships of the merchant marine of panama, personnel belonging to the direction consular y de naves, or persons who have to make a journey on behalf of the Direction Consular y de Naves, and particularly the merchant marine of Panama and any doctor, nurse or attendant who must accompany such passengers.
- (o) Polish
  Seamen of the polish merchant marine.
- (p) Singapore Seamen of the Singapore merchant marine.
- (q) Spain Seamen of the Spanish merchant marine.
- (r) Sri Lanka Seamen must be employed on board a ship of the merchant marine of Sri Lanka, spouse of a seamen, accompanying him, joining him at a stopover point or returning home from such a point.
- (s) Swiss
  Seamen of the swiss merchant marine (and doctors and nurses who must accompany them) who are traveling to take up their duty posts on ships, or are being repatriated.
- (t) United Kingdom Seamen of the United Kingdom merchant marine.
- (u) United States of America seamen of the United States of merchant marine.
- (v) Yugoslav Officers and sailors of Yugoslav employed by a Yugoslav or foreign merchant marine, and/or medical personnel required to accompany ill or incapacitated seamen.
- (B) Periods of application

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Fares are valid all year.

(C) Stopovers En route stopovers are not permitted under the following reduced fares: Belgian/Chinese/Finnish/Polish/Singapore/South African/Sri Lanka/United Kingdom, merchant marine.

(D) combinations

- (1)fares for Belgian, French, German, New Zealand, Polish, Singapore, South African, Sri Lanka and United States merchant marines are combinable only with domestic fares within the countries of origin and destination.
- (2) Fares for Greek merchant marines may not be combined with fares between two different countries.

Fares for Irish merchant marines are combinable (3) only with normal fares for onward transportation.

- Fares for Liberian merchant marines are combinable (4) only with fares between points in Canada/U.S.A.
- Fares for Yugoslav merchant marines are combinable only with full fares within Yugoslavia. (5)

(E) Reservations, payment and ticketing

Payment for fares for Danish, Norwegian and Swedish merchant marines must be made by either the ship owner(s), his (their) representative or appropriate Danish, Norwegian and Swedish government authority, as the case may be. Payment for fares for Finnish merchant marines

(2) must be made by the shipping company concerned, its agent or the ship's captain.

Payment for fares for French, Singapore or Sri (3) Lanka merchant marines must be made by the shipping company concerned.

(4) Payment for fares for South Africa merchant marines must be made by the shipping company concerned, its agent, the ship's captain or by the consular or national shipping officer concerned. the ticket shall be annotated "non-ref" in the form of payment box.

Payment for fares for Spanish merchant marines must be made by the shipping company concerned, (5) its agents or the ship's captain.

Cancellation, refunds and rerouting (F)

involuntary rerouting: normal rules apply, but (1)only the services of airlines authorized to grant the special fares may be used.

(2) voluntary rerouting: is not permitted. Children's and infants' fares

(G)

rule 200 (children's and infants' fares) is not applicable.

Children's discounts apply to Israeli Exception: merchant marine fares.

(H) Documentation

Documentation as shown below, will be required of bona fide members of each merchant marine.

(1)Belgian Application for transportation under this rule must be accompanied by a certificate issued by the

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steamship company or its representative, or a ship's captain, certifying that the beneficiary is employed on a ship of the Belgian merchant marine and that travel is in connection with the steamship company's requirements. The seaman will be required to present his seaman's discharge book at the time the ticket is issued. For spouse and/or children the reduction will only apply upon presentation of a certificate from the shipping company showing:

- (a) The passenger(s) are the same spouse and/or the children (between the 12th and 22nd birthday) of the seamen; and
- (b) The port of call and the place of residence of the spouse/children.
- (2) Chinese
  The discount shall be granted only upon a written application from the shipping company concerned, its agents or the ship's captain certifying that the travel requested is for duty purposes and giving full details of the transportation required, including place of origin, place of destination, name and status of passenger(s), name of vessel, port of registry, name of shipping company and date of commencement of the transportation.
- (3) Danish, French, German, Norwegian and Swedish Seamen of the above merchant marines must be in possession of a written application giving:
  - (a) A complete description of the transportation required;
  - (b) The place of origin and destination;(c) The number and name(s) of passenger(s);
  - (d) The name of the company by which employed;
  - (e) The date of commencement of the transportation.
- (4) Finnish and United Kingdom
  The discounts shall be granted only upon a written
  APPLICATION from the steamship company concerned,
  its agents or the ship's captain certifying that
  the travel requested is for duty purposes and
  giving full details of the transportation
  required, including place of origin, place of
  destination, name and status of passenger(s), name
  of vessel, port of registry, name of steamship
  company and date of commencement of the
  transportation.
- (5) Greek, Liberian and Netherlands
  The steamship company or its agent must submit in
  writing a statement certifying that the seaman is
  traveling to man a ship or is being repatriated.
- (6) Irish
  The steamship company or its agent, or the ship's captain must submit an application in writing, certifying that the seaman is traveling on duty, and giving full details of the transportation required, including origin and destination, name AND STATUS OF PASSENGER(S), NAME OF VESSEL AND

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STEAMSHIP COMPANY.

(7) Italian
Such transportation will be granted upon written application submitted by the shipping company or its agent or by Italian diplomatic, consular, military or port authorities.

- (8) New Zealand
  Application for transportation must be accompanied by a certificate issued by the steamship company or its representative or a ship's captain, certifying that travel is for duty purposes and giving full details of travel requested indicating places or origin and destination, name(s) and status of passenger(s), names of vessel, name of shipping company and date of commencement of travel.
- (9) Panamanian
  In order to qualify for the above special fares, the passenger(s) and each doctor, nurse or attendant when required to accompany such passenger, must be in possession of a written application giving a complete description of the transportation required, from the director of the "Direccion Consular y de Naves" OF THE "Ministerio DE Hacienda Y Tesoro", the shipping company, its representatives or the ship's captain.
- (10) Polish
  Application for transportation under this rule
  must be accompanied by a certificate issued by the
  steamship company or its representatives, or a
  ship's captain, certifying that the beneficiary is
  employed on a ship of the polish merchant marines
  and that travel in connection with the steamship
  company's requirements. The seamen will be
  required to present his seaman's discharge book at
  the time the ticket is issued.
- (11) Singapore
  The discount shall be granted only when application for transportation under this rule is accompanied by a certificate issued by the national maritime board of Singapore, the shipping company concerned, its agents, or the captain of the ship certifying that the seaman is employed by a ship registered in Singapore and that travel is in connection with the shipping company's requirements.
- (12) South African
  APPLICATION for transportation under this rule
  must be accompanied by a certificate issued by the
  steamship company or its representative, or a
  ship's captain, certifying that the beneficiary is
  employed on a ship and that travel is in
  connection with the steamship company's
  requirements. The seaman will be required to
  present his seaman's discharge book at the time
  the ticket is issued.
- (13) Spain
  Application for transportation under this rule

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must be accompanied by a certificate issued by the steamship company or its representative, or a ship's captain, certifying that the beneficiary is employed on a ship of the Spanish merchant marines and that travel is in connection with the steamship company's requirements. The seaman will be required to present his seaman's discharge book at the time the ticket is issued.

- (14) Sri Lanka

  Before a ticket is issued at the special fare, the shipping company concerned or its agents must submit a statement to the airline, certifying that the seaman for whom the special fare is requested fulfills the eligibility requirement.
- (15) Swiss
  Such transportation will only be issued by carrier when accompanied by a written application for transportation from the ship owner, his representative, the ship's captain, or consulate of the swiss government, certifying that the seaman is a holder of a swiss seamen's book.
- (16) Yugoslav
  Request for reduced transportation must be issued and signed by the interested shipping company, its agent or the ship's captain certifying that the travel requested is for official duty purposes.
- (17) United States
  Application for transportation under this rule
  must be accompanied by a certificate issued by the
  steamship company or its representative, or a
  ship's captain, certifying that the beneficiary is
  employed on a ship of the United States merchant
  marines and that travel is in connection with the
  steamship company's requirements. The seamen will
  be required to present this seaman's discharge
  book at the time the ticket is issued.
- (I) Baggage free baggage allowance For travel at the following Free baggage allowance merchant marine fares:

Belgian/Danish/Finnish/French/ 40 kilograms (88 pounds, and Greek/Israeli/Netherlands/ normal charges for excess Norwegian/Panamanian/Spain/ will apply.

Swedish/Swiss/U.S.A.

Chinese/German/Irish/Italian/ 30 kilograms (66 Pounds) Liberian/Polish/Singapore/ Sri Lanka/Yugoslav

New Zealand 40 kilograms (88 pounds)

- (J) Rules and discounts
  the following rules are not applicable:
  205 (free and reduced rate transportation for agents)
  210 (free and reduced fare transportation for tour
  Conductors)
- (k) additional conditions
  Fares for Italian and New Zealand merchant marines will
  not be used as a basis for computing any other reduced

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fares.

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#### Rule 1176 Reduced Fares for Government Officials

(A) Application

(1) These fares shall apply on two one-way or round trip basis between points in Turkey and New York.

(2) This discount is limited to civilian or military Turkish government officials outside of Turkey, to the Turkish personnel employed at international establishments and to all foreign diplomats and to their spouse and unmarried daughter without age limit and sons up to their 22nd birthday, on TK international flights, on their travels except on duty

(3) Travel must be via the services of TK only.

(4) (a) A 50 percent discount shall apply to fares governed by rules 2095, 2060 and 2570.
 (b) A 25 percent discount shall apply to fares

governed by rule 2090.
Passengers must adhere to all conditions applicable to the fares to which the discount is

applied.

(B) Combinations

(5)

(1) These fares are combined with local fares only.(2) These fares are not combinable with arbitraries.

(C) Period of validity
Travel must be anytime provided they adhere to all restrictions of such fares.

(D) Length of stay
The normal length of stay provisions applicable to the
fare being used must be observed.

(E) Stopovers
Stopovers will be governed by the conditions applicable to the fare being used. Discounts will not apply to any applicable stopover charges.

any applicable stopover charges.

(F) Children's and infants' fares children's and infants' discounts, governed by the conditions applicable to the fare being used, shall be applied to these reduced fare levels.

(G) Reservations and ticketing

- (1) Conditions for reservations and ticketing shall be governed by the conditions applicable to the fare being used.
- (2) "DG50G1" shall appear in the ticket designator box of the ticket.
- (3) The payment must be made at the time of ticketing and in currencies other than Turkish lira.

(4) all tickets must be issued by TK only.

(H) Routing/rerouting

(1) All travel between Turkey and NYC must be entirely via the services of TK. Rerouting is permitted via TK only.

(2) As these fares are applicable only on TK flights the passenger will be charged the fare difference in case of an involuntary change of carrier before the travel has begun. When there is an involuntary change of carrier at an intermediate point, no difference will be charged to the

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passenger.

Cancellation and refunds (I)

Cancellation and refunds shall be governed by the (1)

Conditions applicable to the fare being used. Discounts will not apply to any applicable cancellation or refund charges. (2)

(J) Rules and discounts Rules and discounts not applicable shall be governed by the conditions applicable to the fare being used. The following rules are not applicable: Exception: rule 35 (passenger expenses en route) 205 (free and reduced rate

transportation for agents) 210 (free and reduced fare

transportation for tour conductors)

(K) Other conditions In order to purchase transportation governed by this rule, proof of eligibility must be furnished in a letter from the establishments certifying eligibility and signed by a designated official.

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