






## Support of Turkish Airlines to the Sustainable Development Goals

As part of its sustainability program, Turkish Airlines supports the Sustainable Development Goals announced in 2016 by United Nations member countries with the aim of reaching them by the end of 2030. Sustainable Development Goals, which consist of 17 global goals, were discussed within the scope of Turkish Airlines' materiality study, and SDGs, SDG7, SDG8, SDG9, SDG12, SDG13, SDG16, SDG17 were identified as working areas to be targeted in the future. In addition, considering Turkish Airlines' sphere of influence and the scope of its value chain, it is obvious that the work carried out also contributes to many other SDGs.

Supported SDGs	Sub-Goals	Description
	<p>1.1: Eradicate extreme poverty</p> <p>1.4: Equal rights to ownership, basic services, technology and economic resources</p>	<p>Turkish Airlines generates direct and indirect economic value in the regions where it operates through the socio-economic impacts it creates in its value chain and flight destinations, employing over 95,000 people together with its subsidiaries. As of 2024, Turkish Airlines operates flights to 25 of the 44 countries classified as least developed countries by the United Nations. It is estimated that approximately 1,469,000 passengers travelled with Turkish Airlines in these 25 countries. This contributes to the economic development, employment and income growth of less developed or developing countries by transporting their production to target markets.</p>
	<p>3.3: Fight communicable diseases</p> <p>3.b: Support research, development and universal access to affordable vaccines and medicines</p>	<p>Turkish Airlines is committed to meeting the rapid and secure logistics needs of the healthcare sector through its global passenger and cargo transportation operations. THY Cargo has the necessary infrastructure to transport vaccines under cold chain conditions. The Company offers a comprehensive air transportation service, with flights to a wide range of destinations across multiple regions, particularly in Africa. In addition to passenger services, it also provides vital medical supplies and vaccines to these regions, ensuring that the population has access to essential healthcare resources. It plays an active role in delivering medical personnel, equipment, medicines and vaccines to areas in need, particularly during disasters, crises and epidemics, thereby supporting the SDG 3 goals.</p>
	<p>4.3: Equal access to affordable technical, vocational and higher education</p> <p>4.4: Increase the number of people with relevant skills for financial success</p> <p>4.5: Eliminate all discrimination in education</p> <p>4.7: Education for sustainable development, human rights and global citizenship</p>	<p>Turkish Airlines contributes directly to the SDG 4 goals by offering technical and vocational training for the aviation sector through the THY Aviation Academy. Gender equality and inclusivity principles are observed in the training programmes, and special opportunities are offered to increase representation in areas such as female pilots, engineers and managers. The objective of internal development programmes is to enhance the skills of employees from diverse socio-economic backgrounds. Furthermore, corporate awareness is strengthened by integrating topics such as sustainability, human rights, and business ethics into the internal training curriculum.</p>
	<p>5.1: End discrimination against women and girls</p> <p>5.5: Ensure full participation in leadership and decision-making</p> <p>5.C: Adopt and strengthen policies and enforceable legislation for gender equality</p>	<p>Diversity and equality are two of the core principles underpinning Turkish Airlines' sustainable human resources strategy. In line with this principle, a fair and inclusive approach is adopted in all employee experience processes, from recruitment to development and career planning. The Company is committed to ensuring equal treatment of all employees in all areas, in accordance with human rights principles and company policies. We are committed to ensuring that women are fairly represented in technical and managerial roles where they are underrepresented, and to developing their career opportunities. In this context, partnerships are being developed with national and international initiatives.</p>
	<p>7.2: Increase global percentage of renewable energy</p> <p>7.3: Double the improvement in energy efficiency</p> <p>7.A: Promote access to research, technology and investments in clean energy</p>	<p>Turkish Airlines is committed to the SDG 7 goals through its efforts to use renewable energy in its new service buildings, improve energy efficiency in operational processes, optimise routes to reduce aircraft fuel consumption, and modernise its fleet. Furthermore, the Company is committed to promoting renewable energy use through the adoption of sustainable aviation fuel (SAF) and strategic investments in solar energy plants (GES). Through sectoral partnerships and technology collaborations, the company supports clean energy research and applications, developing pioneering initiatives that accelerate the transition to a low-carbon economy in aviation.</p>



- 8.1: Sustainable Economic Growth
- 8.2: Diversify, innovate and upgrade for economic productivity
- 8.3: Promote policies to support job creation and growing enterprises
- 8.4: Improve resource efficiency in consumption and production
- 8.5: Full employment and decent work with equal pay
- 8.7: End modern slavery, trafficking, and child labour
- 8.8: Protect labour rights and promote safe working environment
- 8.9: Promote beneficial and sustainable tourism
- 8.a: Universal access to banking, insurance and financial services

Turkish Airlines is committed to sustainable development, as demonstrated by its economic contributions and employment in the high-value-added aviation sector. By establishing strong partnerships with local suppliers, it encourages entrepreneurship and SMEs, while providing decent working environments based on equal opportunities, human rights and labour rights. Turkish Airlines is committed to the elimination of child labour and expects its suppliers and other stakeholders in its value chain to comply with the age provisions set out in relevant laws and regulations. Its extensive flight network facilitates sustainable tourism and access to less developed and developing countries.



- 9.1: Develop sustainable, resilient and inclusive infrastructures
- 9.4: Upgrade all industries and infrastructures for sustainability
- 9.5: Enhance research and upgrade industrial technologies

Turkish Airlines is committed to enhancing the resilience and accessibility of transportation systems on a global scale. This is achieved through the airline's extensive flight network and robust technical service infrastructure. In order to increase operational efficiency, the Company utilises digital solutions, artificial intelligence-supported systems, and fuel-saving technologies to reduce its environmental impact. The Company has made significant investments in new-generation aircraft, adopting solutions that maximise resource efficiency. In addition, through its strategic partnerships with universities, research centres and technology companies, it contributes to the development of innovative solutions in aviation.



- 10.2: Promote universal social, economic and political inclusion
- 10.3: Ensure equal opportunities and end discrimination
- 10.4: Adopt fiscal and social policies that promotes equality
- 10.8: Special and differential treatment for developing countries

Turkish Airlines is committed to making its products and services more accessible to passengers with disabilities, veterans, the elderly, pregnant women, and other disadvantaged groups. This commitment is driven by a strategy that includes the continuous improvement of internal and external processes, the implementation of sustainable development management, and the conducting of corporate social responsibility initiatives. The participation of disadvantaged individuals in the workforce is supported through fair wages and working conditions, while responsible HR policies facilitate working conditions. Turkish Cargo has established an extensive network of over 400 different routes, enabling seamless connectivity with numerous developing and underdeveloped countries. By maintaining consistent flight services, Turkish Cargo has played a crucial role in supporting these countries, addressing inequalities in access to vaccines and medical supplies



- 12.2: Sustainable management and use of natural resources
- 12.5: Substantially reduce waste generation
- 12.6: Encourage companies to adopt sustainable practices and sustainability reporting
- 12.8: Promote universal understanding of sustainable lifestyles
- 12.a: Develop and implement tools to monitor sustainable tourism

Turkish Airlines is committed to energy and fuel savings in its operational processes, with the aim of efficiently using natural resources and reducing its environmental impact. The airline has introduced new-generation aircraft to meet these objectives. It develops applications that are intended to reduce waste in in-flight services, limit the use of plastic and increase recycling rates. The Company strengthens corporate transparency by regularly reporting its sustainability performance in accordance with international standards. Passenger information and in-flight product and service content promote sustainable consumption habits through content choices. Furthermore, the Company plays a significant role in the promotion of sustainable tourism by leveraging its extensive travel network and expertise in destination management.



- 13.1: Strengthen resilience and adaptive capacity to climate-related disasters
- 13.2: Integrate climate change measures into policies, and planning
- 13.3: Build knowledge and capacity to meet climate change

Turkish Airlines is committed to enhancing its operational risk management processes to address the impact of climate change and establish a robust framework for dealing with disasters and extraordinary situations. The Company has made climate action a strategic priority, with a commitment to become a carbon-neutral airline by 2050. In line with this commitment, the Company has implemented several initiatives, including investments in new-generation low-emission aircraft, operational efficiency projects, and the use of sustainable aviation fuel (SAF). Furthermore, it is fully compliant with the CORSIA mechanism, meeting its carbon offsetting obligations in the international aviation sector. Through training and communication programmes for employees and business partners, it raises awareness about climate change and supports capacity development processes. In this context, Turkish Airlines contributes to the fight against climate change while strengthening its corporate climate risk adaptation capabilities.



- 15.3: End desertification and restore degraded land
- 15.7: Eliminate poaching and trafficking of protected species

Turkish Airlines is committed to identifying and monitoring the impacts and risks of its operations on biodiversity. The Company takes measures to protect the diversity of species, habitats, ecosystems and the integrity of ecological functions. The Company has signed the "United for Wildlife Buckingham Palace Declaration" (UFW), a commitment also endorsed by IATA, to support the goal of preventing illegal wildlife trade and raising awareness in the sector. The Company plays a key role in preventing the illegal trade of wildlife parts, such as ivory, rhino horn and turtle shells. By obtaining the IEnvA Illegal Wildlife Trade (IWT) certification, the Incorporation will confirm that it has fulfilled the relevant obligations of the Declaration. In addition, we prioritise the use of eco-friendly materials in the production of headphone and blanket sets for our passengers. However, it should be noted that the production of toys provided to our child passengers is carried out using products certified by the Forest Stewardship Council (FSC).



- 16.5: Substantially reduce corruption and bribery
- 16.6: Develop effective, accountable and transparent institutions
- 16.a: Ensure public access to information and protect fundamental freedoms
- 16.c: Promote and enforce non-discriminatory laws and policies

Turkish Airlines conducts its activities in accordance with the principles of transparency and accountability, in line with corporate governance and ethical rules that are responsible, inclusive and internationally recognised, and in line with its stakeholders.



- 17.6: Knowledge sharing and cooperation for access to science, technology and innovation
- 17.b: Increase the exports of developing countries
- 17.g: Enhance the global partnership for sustainable development
- 17.1: Enhance availability of reliable data

Turkish Airlines is contributing to sectoral transformation in the areas of digitalisation, artificial intelligence and sustainability by supporting science, technology and innovation-focused partnerships. It facilitates the integration of developing countries into global trade networks and increases their export potential by providing direct flights and cargo services to these countries. Turkish Airlines has established multi-stakeholder partnerships with international organisations, aviation authorities, suppliers and civil society to collectively strengthen sustainable development efforts. By developing data analytics and reporting infrastructure, it supports the production of quality data and increases transparency and accountability. The Company is able to make consistent contributions to development goals by working in partnership with organisations around the world.

Turkish Airlines contributes to the formation of the international sustainability agenda by participating in sustainability initiatives established by international organisations that shape aviation practices and shapes its activities accordingly.

The Company has signed the "Global SAF Declaration," which represents a joint effort by stakeholders in the aviation, space, and fuel sectors to decarbonise sustainable aviation fuel, once again demonstrating its commitment to combating climate change. In 2023, Turkish Airlines, in collaboration with Boeing and Istanbul Technical University, established Türkiye's first sustainable aviation platform and took its place as a founding member of this platform. The platform unites public institutions, airlines, airports, manufacturers and academia, bringing all stakeholders in the sector together around a common vision and strengthening Türkiye's sustainability agenda. Furthermore, the platform's collaboration in strategic areas such as sustainable aviation fuels (SAF), energy efficiency, carbon offset mechanisms and regulatory frameworks contributes to Türkiye's national and international climate goals.